## **Charlie Smith**

From:Charlie Smith on behalf of Records ClerkSent:Monday, April 15, 2024 1:31 PMTo:'RaeAnne Brenneise'Cc:Consumer ContactSubject:RE: RE. Docket #20240032-SU

Good afternoon Paul and RaeAnne Brenneise,

We will be placing your comments below in consumer correspondence in Docket No. 20240032, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

## Charlie Smith II

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6770

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From: RaeAnne Brenneise <rabrenneise@gmail.com>
Sent: Sunday, April 14, 2024 2:20 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Cc: Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark
<Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>;
Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay
<Commissioner.Fay@psc.state.fl.us>
Subject: RE. Docket #20240032-SU

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Thank you for your time.

To whom it may concern,

Once again, My name is RaeAnne Brenneise. My Husband Paul and I have resided at 47 Bocilla Dr. on Knight Island for 11 years. Since we moved here in 2013, we have had an aerobic system, of which we have had no issues at all. We report to the health dept 2x a year with no issues ever, year after year.

My question is why? Why are we continually having to write letters to defend what happens on our property from one individual who has never paid our taxes, our insurance or even been on our property. One individual who has no experience and no education on the subject of sewers and truly only sees dollars signs.

On September of 2022, we had a devastating hurricane hit Florida. The worst to hit our area, the islands were in shambles. For weeks there was no power, no communication. Our island families lost roofs, siding, windows, trees were down, power lines were severed. To date there are still far too many people not back in their homes due to insurances not paying, taking too long to pay and the amount of contactors unable to keep up. People have used up their resources just to keep surviving. Food prices higher than ever, rent is outrageous, insurances have doubled, mortgage's have increased. While still trying to recover families are still going into a deficit.

The last time we were approached with this was after Covid which also finically crippled many people, some were not able to recover.

Once again this comes up. This would all be out of pocket expense to the property owner, nothing would benefit any of us only one individual who would only reap benefits from our struggle. This would not only be the enormous one time payment of \$20000 to install, but a financial struggle every month of an extra 150-200 dollars, not to mention the expense of a generator to install and maintain and all the other "little hidden fees."

This is not to improve OUR lives this is to only benefit the greed of one person who forged a plan to pad his pockets off the backs of the families still trying to put their lives and homes back together. We had a cat 4 and our septics did not fail us and we hope you won't either. We ask that you stand with our Island families who do not want this, do not need this and are so incredibly tired of fighting this person who keeps encroaching his greed unto our homes, our properties and our lives by once again saying NO TO JACK BOYER!

Thank you for your time.

Paul and RaeAnne Brenneise

47 Bocilla Dr.

Placida, Fl 33946