

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Wednesday, April 24, 2024 11:32 AM
To: 'Tri Dang'
Cc: Consumer Contact
Subject: RE: Docket #20240032-SU

Good Morning, Tri Dang.

We will be placing your comments below in consumer correspondence in Docket Number 20240032 and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

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From: Tri Dang <trindang@yahoo.com>
Sent: Monday, April 22, 2024 5:04 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket #20240032-SU

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Dear Sir/Madame:

My name is Tri Dang. My wife (Jennifer) and I own a lot on Palm Island in Placida, Florida, where we plan to build our retirement home starting next year 2025. We received a notice from the Environmental Utilities (EU) LLC as well as Palm Island Estates (PIE) community about the proposed centralized waste collection services, an idea that was rejected in 2022. I am formally requesting that you and other commissioners **DENY** EU's application for wastewater services for the following reasons:

1) **High costs with little to show benefits:** we are living in a high inflation period as a country where everything is more expensive with no end in sight. We don't need another high price item levies on us from a rejected idea by a still unproven team. If this item is forced on the island community, it will force some of us to move off the island due to an unjustified expense. The basic costs of \$13,097 + \$414 + estimate monthly of \$264 are way too high for someone about to retire and most certainly for those already enjoy their golden years.

2) **Experiences in maintaining and operating a wastewater collection business:** running a business is not small feat. Running a wastewater collection business carries even more risks not only to the company but also to the environment should something goes not as planned. Does EU have construction insurance policy to sufficiently cover both the expected and unexpected expenditures? We all have experienced with insurance in the latest hurricane (hurricane Ian) and it can be painstakingly dragged out a very long time. Who will be responsible for surrounding damages due to the "participating" in the swapping out of the existing sewage system? If EU doesn't correct them then are the homeowners expected to pick up the expenses!!!

3) **Ability to participate or opt-out:** According to Mr. Boyer, one of the benefits that EU provides is to create and maintain an environmental-friendly system, where sewage water is collected, transferred, and treated off-island. This approach will prevent wastewater spillage on the barrier island that contaminate and cause damage to sea life. EU's proposed to replace existing concrete tanks with new tanks that made of composite material. These nouveau ideas are unproven as composite materials are not known to withstand the harsh conditions of salt water. According to concrete experts, the best material for sea water is concrete with reinforced steel though even these materials require periodic inspections to address performance degradation. EU's proposal requires full participation with one-year phased in. This is the United States of America and thus, I believe that we have the right to not be forced to accept a high cost, unknown quality of service solution. We, the people on the Island, can address the issue through enforcement and due diligence maintenance of our septic tanks according to the County Health Department guidelines.

Again, I respectfully request that you and other commissioners **DENY** EU's application for wastewater services to Palm Island. It is absolutely the wrong proposal, the wrong team, and the wrong approach.

Please submit your comments to the docket.

Sincerely yours,

Tri Dang

Email: trindang@yahoo.com