

Antonia Hover

From: Ellen Plendl
Sent: Monday, May 6, 2024 2:20 PM
To: Consumer Correspondence
Subject: Docket No. 20240025.
Attachments: FW: Message from CSBizhub2; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket No. 20240025.

Antonia Hover

From: Shonna McCray
Sent: Friday, April 26, 2024 3:38 PM
To: Ellen Plendl
Subject: FW: Message from CSBizhub2
Attachments: 1009762-Black-Outgoing-ccML.pdf; 1009762-BLACK.pdf

Hello Ellen,

I entered in CATS, see 1443650C.

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Friday, April 26, 2024 11:28 AM
To: Shonna McCray <SMcCray@PSC.STATE.FL.US>
Subject: FW: Message from CSBizhub2

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub2@eog.myflorida.com <CSBizhub2@eog.myflorida.com>
Sent: Friday, April 26, 2024 8:36 AM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub2

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS
GOVERNOR

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-717-9418

April 26, 2024

Mr. Hugh M. Black
2394 Watrous Drive
Dunedin, Florida 34698

Dear Mr. Black:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

You may also wish to share your concerns about insurance increases with the Florida Department of Financial Services, Office of Insurance Regulation, the office that responds to consumer inquiries about insurance and licensed insurance agents and agencies. Contact information is provided below.

Office of Insurance Regulation
200 East Gaines Street
Tallahassee, Florida 32399-0375
Toll-free 1 (877) 693-5236
Telephone: (850) 413-3100
Online: www.floir.com

Individuals age 60 and older, or who have disabilities, may wish to contact the Elder Helpline Information and Assistance service at 1-800-96-ELDER (1-800-963-5337). The Elder Helpline offers information regarding elder services and resources available within each Florida county. All Elder Helplines can also be accessed through the Florida Telecommunication Relay System at 1-800-955-8771 for TDD, or 1-800-955-8770 for voice calls.

To learn more about the Governor's initiatives and priorities, please visit the Governor's website at www.flgov.com.

Mr. Hugh M. Black
April 26, 2024
Page Two

Thank you again for contacting Governor Ron DeSantis.

Sincerely,



Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

1,009,762
5/3/24
M.S.

Utilities
Insurance
Marty

April 7, 2024

Governor DeSantis,

I am writing to you regarding electric cost and insurance cost. Within the state of Florida, the cost of electricity has gone up on a continual rise each year. Duke Energy has a monopoly when it comes to price. You pay for every upgrade they need ed to process electricity plus every mistake they may make. At the current rate it will soon be recorded that many residents can no longer continue to depend on them. Incomes do not grow as fast as the charges increase. At some point the population using Duke Energy need a strong government to bring the cost of electricity back to reality.

Another issue is the cost of home insurance. As insurance companies leave the state the ones that are left are raising the rates every six months. Plus putting demands on roof replacement, water heaters and anything they can think of will increase the cost of insurance. Again, no control , and no help from the government.

Please give some consideration to these problems. At this point I am 81 years old, still working and hoping somebody considers the pain brought to not just those in my age group but also the younger generation trying to become new homeowners.

To explain who I am, I provided an attachment , my resume. I will provide you with a good laugh.

Sincerely

Hugh Black

Hugh Black

HUGH M. BLACK

2394 Watrous Drive

Dunedin, Florida 34698

727-474-3387

hb1943@aol.com

WHO AM I

Born in Ayr, Scotland, grew up in Brooklyn, New York. Completed an AAS diploma at New York University in Management and Systems Design.

Management and Technical experience covering Data Centers, Facilities and IT Production Process for a period of 41 years.

Prepared budgets, designed and built centers for technical, administrative and management staff. Worked with Vendors, supplies, maintenance and contracts. Created and Implemented Disaster Recovery System to protect electronic data, equipment and provide staff ability to function via a backup. I am a Cobol Programmer and Systems Engineer trained by EDS. Designed systems and coded.

WORK EXPERIENCE

Ethan Allen, EDS, Salomon Brothers, Chase, NYC Human Resources, Sallie Mae, Intersections Inc, Transportation Security Authority (TSA), South Riding Proprietary, Macy's, and Lowes and Pinellas County.

Served in USAF from 1961 to 1965.

WORK

PINELLAS COUNTY

Faculty Chef

11/2015 – 05/2024

LOWES

Customer Service

02/2012 – 11/2015

MACY'S

HR Representative

09/2011 - 12/2011

SELF EMPLOYED/PC REPAIR

_08/2009 - 8/2011

SOUTHRIDING PROPRIETARY

Inspector

04/2005 - 06/2009

TSA

Equipment Repair

01/2004 - 04/2005

INTERSECTIONS, INC

Manager Production

01/2003 - 12/2004

SALLIE MAE

Facilities Director

04/1991 - 11/2003

NYC Human Resources

Network Agent

03/1988 - 11/1991

CHASE

Vice President

04/1978 - 11/1988

SALOMON BROTHERS

Cobol Programmer

04/1976 - 03/1978

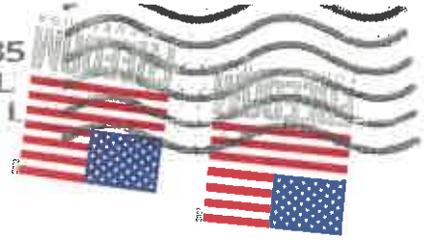
EDS

Systems Engineer

04/1974 - 03/1976

H.M. BLACK
2394 WATROUS DR
DUNEDIN, FL
34698

TAMPA FL 335
SAINT PETERSBURG FL
8 APR 2024 PM 4 L



2024 APR 12 AM 10:24

GOVERNOR RON DESANTIS
400 S MONROE ST
TALLAHASSEE, FLORIDA

32399-0001



66009E-66E2E TAMPA FL 335
SAINT PETERSBURG FL
8 APR 2024 PM 4 L

