

**Lorena Hollett**

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**From:** John Plescow  
**Sent:** Monday, May 13, 2024 3:51 PM  
**To:** Consumer Correspondence; Cassandra Williams  
**Subject:** FW: E-Form Other Complaints TRACKING NUMBER: 195452

Please, add to docket 20240025.

-----Original Message-----

From: Cassandra Williams <CaWillia@psc.state.fl.us> On Behalf Of Consumer Contact  
Sent: Monday, May 13, 2024 8:38 AM  
To: John Plescow <JPlescow@PSC.STATE.FL.US>  
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 195452

How would you like this handled? I entered it as a contact, but would you rather it be a protest and If yes to the protest what docket number?

Cassandra

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Thursday, May 9, 2024 5:22 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Other Complaints TRACKING NUMBER: 195452

**CUSTOMER INFORMATION**

Name: Nickolas Cassella  
Telephone: 3523463062  
Email: n1cassella@gmail.com  
Address: 320 DOUGLAS DR Eustis FL 32726

**BUSINESS INFORMATION**

Business Account Name: Nickolas Adam Cassella Account Number:  
Address: 320 DOUGLAS DR Eustis FL 32726

**COMPLAINT INFORMATION**

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

there are too many rate increases. people cant afford for their electric bill to go up multiple times a year. Duke energy is the most greedy company around, and we have no choice on what power company we use.