

**Antonia Hover**

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**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Wednesday, May 22, 2024 9:13 AM  
**To:** 'Susanne Hesse'  
**Cc:** Consumer Contact  
**Subject:** RE: Keep Duke Rates Down Docket #20240025

Good Morning, Susanne Hesse.

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

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**From:** bridgestohealth=windstream.net@mg.gospringboard.io  
<bridgestohealth=windstream.net@mg.gospringboard.io> **On Behalf Of** Susanne Hesse  
**Sent:** Wednesday, May 22, 2024 6:30 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Duke Rates Down Docket #20240025

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Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure

that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Susanne Hesse  
29003 Northwest 182 Terrace  
Alachua FL, 32615-3103