

Lorena Hollett

From: Lorena Hollett on behalf of Records Clerk
Sent: Wednesday, May 22, 2024 8:43 AM
To: 'Deborah Ciupak'
Cc: Consumer Contact
Subject: RE: Keep Duke Rates Down Docket #20240025

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding your comments to the Office of Consumer Assistance and Outreach.

Regards,

Lorena Hollett

*Commission Deputy Clerk II
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6758*

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From: debbieciupak=msn.com@mg.gospringboard.io <debbieciupak=msn.com@mg.gospringboard.io> **On Behalf Of** Deborah Ciupak
Sent: Tuesday, May 21, 2024 8:40 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Keep Duke Rates Down Docket #20240025

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Dear PSC Member,

As an employee of an IOU I worked in the Regulatory Affairs department for 20 years. Never would we have had the audacity to ask for such a high rate of return from our customers. Please ensure that all expenses are reasonable and prudent and deny Duke's request. It is their responsibility to count every penny for their customers. In this age of continuous improvement they should be able to lower rates, not raise them.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Deborah Ciupak
7544 Aloma Pines Court
Winter Park FL, 32792-3813