

**Hiep Nguyen**

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**From:** Hiep Nguyen on behalf of Records Clerk  
**Sent:** Wednesday, May 22, 2024 10:04 AM  
**To:** 'Vivian Carroll'  
**Subject:** RE: Keep Duke Rates Down Docket #20240025

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,

*Hiep Nguyen*

Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6746

**From:** vivpaws61@gmail.com@mg.gospringboard.io <vivpaws61@gmail.com@mg.gospringboard.io> **On Behalf Of** Vivian Carroll  
**Sent:** Tuesday, May 21, 2024 10:00 PM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Duke Rates Down Docket #20240025

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Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Vivian Carroll

8778 SE 122nd Place  
Bellevue FL, 34420-5378