

**Hiep Nguyen**

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**From:** Hiep Nguyen on behalf of Records Clerk  
**Sent:** Friday, May 24, 2024 8:58 AM  
**To:** 'bobokitty455@yahoo.com'  
**Subject:** RE: Energy efficiency measures are a proven means to reduce household energy bills.

Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 20240000, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you,

Hiep Nguyen  
Commission Deputy Clerk II  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6746

-----Original Message-----

From: bobokitty455@everyactioncustom.com <bobokitty455@everyactioncustom.com>  
Sent: Thursday, May 23, 2024 7:32 PM  
To: Records Clerk <CLERK@PSC.STATE.FL.US>  
Subject: Energy efficiency measures are a proven means to reduce household energy bills.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Clerk,

Florida is at a key crossroads for improving energy affordability.

Electric utility rates in our state have increased sharply in the last few years, due largely to the increased cost of natural gas needed to produce much of our electricity. This has led to higher energy bills that strain household finances. And unless preventative measures are taken, extreme heat increases will hit households already struggling to afford these bills the hardest.

Energy efficiency measures are a proven means to reduce household energy bills. These measures put more money back into the pockets of Floridians while also contributing to safer and healthier housing, grid stability through peak load reduction, good-paying trade jobs, and decreased air pollution from power generation.

Currently, there are unprecedented opportunities to advance energy efficiency but many Floridians can't handle the up-front cost alone. Our utilities can lead the way in helping customers to take advantage of efficiency measures, from which everyone will benefit.

I ask that the PSC reconfigures how cost-effectiveness analysis is done and requires utilities to implement more robust energy efficiency programs to save people like me, a Florida ratepayer and a taxpayer, money in the years to come.

Sincerely,  
Tanya Pierce  
32736-2241

## Hiep Nguyen

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**From:** Microsoft Outlook  
**To:** 'bobokitty455@yahoo.com'  
**Sent:** Friday, May 24, 2024 8:58 AM  
**Subject:** Undeliverable: RE: Energy efficiency measures are a proven means to reduce household energy bills.

### Delivery has failed to these recipients or groups:

['bobokitty455@yahoo.com'](mailto:bobokitty455@yahoo.com) ([bobokitty455@yahoo.com](mailto:bobokitty455@yahoo.com))

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (bobokitty455@yahoo.com:552 1 Requested mail action aborted, mailbox not found)'.

The following organization rejected your message: mx-inbound17-134.us-east-2b.ess.aws.cudaops.com.

### Diagnostic information for administrators:

Generating server: EXCH2019.psc.state.fl.us

bobokitty455@yahoo.com  
mx-inbound17-134.us-east-2b.ess.aws.cudaops.com  
Remote Server returned '550 permanent failure for one or more recipients (bobokitty455@yahoo.com:552 1 Requested mail action aborted, mailbox not found)'

### Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by EXCH2019.psc.state.fl.us (164.51.109.82) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id 15.2.1544.9; Fri, 24 May 2024 08:57:44 -0400  
Received: from Exch2016.psc.state.fl.us ([:1]) by Exch2016.psc.state.fl.us ([:1]) with mapi id 15.01.2507.037; Fri, 24 May 2024 08:57:44 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: "'bobokitty455@yahoo.com'" <bobokitty455@yahoo.com>  
Subject: RE: Energy efficiency measures are a proven means to reduce household energy bills.  
Thread-Topic: Energy efficiency measures are a proven means to reduce household energy bills.  
Thread-Index: AQHarWlgtc19rU1F1k6eO24jgYkl+LGmWRqA  
Sender: Hiep Nguyen <HNgyuen@psc.state.fl.us>  
Date: Fri, 24 May 2024 12:57:44 +0000  
Message-ID: <e319a0beb38b433187ca443bc9781081@psc.state.fl.us>  
References: <20240523233145.93d80acb13832916@everyactioncustom.com>  
In-Reply-To: <20240523233145.93d80acb13832916@everyactioncustom.com>  
Accept-Language: en-US  
Content-Language: en-US

X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
x-ninja-pim: Scanned by Ninja  
x-ms-exchange-messagesentrepresentingtype: 2  
x-originating-ip: [199.250.30.42]  
Content-Type: text/plain; charset="utf-8"  
Content-Transfer-Encoding: base64  
MIME-Version: 1.0