

May 28, 2024

Florida Public Service Commission
Office of Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Re: Docket No. 20240000-OT
GRU's Response to TYSP Supplemental Data Request #2

Dear Sir/Madam,

Gainesville Regional Utilities hereby submits its electronic version of the Public Service Commission's Ten-Year Site Plan Supplemental Data Request #2. The requested Word document was emailed to Greg Davis and Phillip Ellis.

Please let me know if you have any questions regarding this document.

Sincerely,

/s/ Eric Neihaus, P.E.
Power Planning Engineer
Gainesville Regional Utilities

Review of the 2024 Ten-Year Site Plans for Florida's Electric Utilities
 Staff's Data Request #2 (GRU)

1. According to GRU's 2024 Ten-Year Site Plan, Schedule 2.3, it appears that the Utility's 2023 Total Number of Customers, in the amount of 103,865, increased by 2.78 percent compared to GRU's 2022 Total Number of Customers, which was 101,051. Please explain the major contributor(s) to this increase.

Customer counts reported by GRU in Schedule 2 represent the average of 12 calendar months' values as reported in GRU's monthly billing summaries. This data can vary for reasons that are both specific to unique conditions and also random at times. The objective of GRU's forecast is to identify long term trends in the development of projections of future values. (Please note that the data reflects a decrease when comparing number of customers in 2022 to number of customers in 2021.) GRU does not believe that there truly was a reduction in number of customers, but it represents the best available data. The abnormally low values for 2022 in turn contributed to increases in 2023 that are likely higher on paper than what actually occurred. The 2.8% increase reflected for 2023 is likely an anomaly.

In some years, such as 2017, several large apartment complexes came on line and the number of new customers was higher than most years. During 2022, GRU experienced some staffing shortages and meter reading schedules were impacted, contributing to the lower counts. In 2023 GRU implemented new billing software in April. Billing system implementations historically create some discontinuity in reporting data.

In summary, GRU does not believe that the percentage growth rate was truly as high as calculated by the available data, and the forecast strives to capture GRU's best assessment of long term trends, in this case roughly 700 new residential customer per year and approximately 85 non-residential customers per year in the near term.

GRU 10-Year Electric System Customer History

	<u>Residential Customers</u>	<u>nominal increase</u>	<u>percentage increase</u>	<u>Non-Res Customers</u>	<u>nominal increase</u>	<u>percentage increase</u>
2014	83,214			10,641		
2015	83,953	739	0.9%	10,675	34	0.3%
2016	84,358	405	0.5%	10,803	128	1.2%
2017	86,100	1,742	2.1%	11,145	342	3.2%
2018	86,508	408	0.5%	11,173	28	0.3%
2019	87,050	542	0.6%	11,274	101	0.9%
2020	88,391	1,341	1.5%	11,323	49	0.4%
2021	89,764	1,373	1.6%	11,353	30	0.3%
2022	89,751	(13)	0.0%	11,300	(53)	-0.5%
2023	92,308	2,557	2.8%	11,557	257	2.3%
Median		739	0.9%		49	0.4%