

Antonia Hover

From: John Plescow
Sent: Tuesday, May 28, 2024 1:53 PM
To: Consumer Correspondence; Diane Hood
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 195627

Please, add to docket 20240025.

-----Original Message-----

From: Shonna McCray <SMcCray@PSC.STATE.FL.US>
Sent: Tuesday, May 28, 2024 1:50 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 195627

Please send to Clerk's Office for docket 20240025.

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Friday, May 24, 2024 10:36 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 195627

CUSTOMER INFORMATION

Name: Janis Altner
Telephone: 7278047520
Email: jaltner@aol.com
Address: 146 4th Ave NE #204 St Petersburg FL 33701

BUSINESS INFORMATION

Business Account Name: Janis Altner
Account Number: 910079601603
Address: 146 4th Ave NE #204 St Petersburg FL 33701

COMPLAINT INFORMATION

Complaint: Improper Billing against Duke Energy Florida, LLC d/b/a Duke Energy

Details:

Duke Energy wants to increase our rates over the next 3 years! My bill has doubled! I live in an energy efficient building with triple pane windows.LED lighting!! They are making lots of \$\$\$\$ and don't need to charge us more !!