

**Antonia Hover**

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**From:** John Plescow  
**Sent:** Tuesday, May 28, 2024 1:39 PM  
**To:** Consumer Correspondence; Lillian Barrios  
**Subject:** FW: TECO - 20240026 - PR69  
**Attachments:** Re: PSC Contact Form; FW: PSC Contact Form

Please, add to docket 20240026.

**From:** Lillian Barrios <LBarrios@psc.state.fl.us>  
**Sent:** Tuesday, May 28, 2024 1:38 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** FW: TECO - 20240026 - PR69

Please send to clerk.

Thank you!

## Antonia Hover

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**From:** Forrester Diane <pjdforrester@gmail.com>  
**Sent:** Sunday, May 26, 2024 10:47 AM  
**To:** Consumer Contact  
**Subject:** Re: PSC Contact Form

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Its been 9 days and no reply to the comments below.

Is it customary to suggest a reply will be coming but, in reality that a response will not be offered?

Is this an SOP strategy?

> On May 17, 2024, at 3:18 PM, contact@psc.state.fl.us wrote:

>

> Contact from a Web user regarding - General Comment/Question

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> Contact Information:

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> Category: General Comment/Question

> Name: Diane Forrester

> Company:

> Primary Phone: 8133857234

> Secondary Phone:

> Email Address: pjdforrester@gmail.com

> Response requested? yes

> Comments:

>

> The rate increase for electricity from TECO is questionable. I work from a budget. Why should consumers dip into their savings to pay for increases on their electric bills in order to help TECO increase their saving/profits? Should consumers be supporting" TECO financially? TECO savings can be found in the "fat" in the upper ranks. The consumers should not be part of any rate increases. The consumer should not have to alter their budget to satisfy TECO's profits at our expense. PSC's duty is to protect the consumer. Will you uphold your duty to protect the consumers or will you abandoned us

## Antonia Hover

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**From:** Webmaster  
**Sent:** Tuesday, May 28, 2024 9:00 AM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Sunday, May 26, 2024 10:21 AM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; glaurie1@aol.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question

Name: George Laurie

Company:

Primary Phone: 2017237572

Secondary Phone: 8136777428

Email Address: [glaurie1@aol.com](mailto:glaurie1@aol.com)

Response requested? yes

Comments:

Docket No. 20240026-EL. TECO's proposed rate increases 2025 - 2027 are unfair for all the Florida retirees who are on a fixed income! The proposed increases are terrible.