

Charlie Smith

From: John Plescow
Sent: Wednesday, May 29, 2024 1:10 PM
To: Consumer Correspondence; Lillian Barrios
Subject: FW: 20240025 - PR69
Attachments: E-Form Other Complaints TRACKING NUMBER: 195675; Duke Energy; FW: PSC Contact Form; FW: Duke Energy Rates

Please, add to docket 20240025.

From: Lillian Barrios <LBarrios@psc.state.fl.us>
Sent: Wednesday, May 29, 2024 1:09 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: 20240025 - PR69

Please forward to Clerk's office.

Thank you!

Charlie Smith

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, May 29, 2024 10:59 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 195675

CUSTOMER INFORMATION

Name: Margaret Pankonie
Telephone: 7272511266
Email: mpankonomie@tampabay.rr.com
Address: 1973 75th Ave N Saint Petersburg FL 33702

BUSINESS INFORMATION

Business Account Name: Margaret Pankonie Account Number: 910073308581
Address: 1973 75th Ave N Saint Petersburg FL 33702

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:

Duke Energy had four rate increases in 2023. They make a big show of now decreasing our bill by a few dollars and then propose a \$280 million increase. It is time to say no to Duke Energy and its rate hikes. We cannot afford higher utility bills in an economy that is already in double digit inflation. I urge the Public Service Commission to deny the rate increase.

Charlie Smith

From: Letty Giraud <lag2214@yahoo.com>
Sent: Wednesday, May 29, 2024 11:44 AM
To: Consumer Contact
Subject: Duke Energy

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please deny Dukes request for increase. Costs are higher than norm now and any increase will be a burden to myself and many others.

Letitia Giraud
St Petersburg

[Sent from Yahoo Mail for iPad](#)

Charlie Smith

From: Webmaster
Sent: Wednesday, May 29, 2024 9:11 AM
To: Consumer Contact
Subject: FW: PSC Contact Form

FYI.

From: contact@psc.state.fl.us <contact@psc.state.fl.us>
Sent: Tuesday, May 28, 2024 5:15 PM
To: Webmaster <webmaster@PSC.STATE.FL.US>; nv112003@aol.com
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question
Name: Kent Crawford
Company:
Primary Phone: 7272896618
Secondary Phone:
Email Address: nv112003@aol.com
Response requested? no
Comments:

It has come to my attention that Duke Energy has made a \$820 million dollar rate increase request. Inflation is breaking our household budget. I understand that part of the increase is to increase their guaranteed profit to 11.5% when the national average is 9.71%. That does not help the average citizen that is struggling to make ends meet. Retirees on fixed income are especially affected.

Charlie Smith

From: Cindy Muir
Sent: Wednesday, May 29, 2024 8:44 AM
To: Consumer Contact
Subject: FW: Duke Enery Rates

From: Lisa Chavez <lhb575@gmail.com>
Sent: Tuesday, May 28, 2024 7:34 PM
To: PSC Media <PSCMedia@psc.state.fl.us>
Subject: Duke Enery Rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please please please do not approve a rate increase for Duke Energy!!!
Bills are already so high and along with the cost of everything else, it is so difficult to manage the monthly expenses.

I beg you to consider this important issue.

If anything, rates should be reduced.

Thank you.

Sincerely,

Lisa Helen Chavez