

**Charlie Smith**

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**From:** John Plescow  
**Sent:** Thursday, May 30, 2024 1:04 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: 20240025 - PR69 - DUKE  
**Attachments:** FW: PSC Contact Form; FW: PSC Contact Form; Duke Energy rate increase request; E-Form Other Complaints TRACKING NUMBER: 195680; Duke Energy Bills; FW: PSC Contact Form; FW: PSC Contact Form; FW: Please do Not raise our electric bill. I will soon be on a fixed income and can not afford a higher bill!!; FW: Duke Energy price increases ; Rising Electric Costs

Please, add to docket 20240025.

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**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 12:21 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** 20240025 - PR69 - DUKE

Hello John

Please send to Clerk's office.

Consina

## Charlie Smith

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**From:** Webmaster  
**Sent:** Thursday, May 30, 2024 9:17 AM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 9:13 AM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; Marylou610@gmail.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question  
Name: Marylou Clifford  
Company:  
Primary Phone: 5184662293  
Secondary Phone:  
Email Address: [Marylou610@gmail.com](mailto:Marylou610@gmail.com)  
Response requested? yes  
Comments:

I strongly request that you DO NOT approve a rate increase that is proposed for Duke Energy! The weather is predicted to be a record hot summer. Consumers are already struggling to pay utility bills and a rate hike will make it impossible for us to handle another increase. Consumers will either decide to forego paying their bills, which will directly impact Duke Energy, or they will decide to limit their use of their air conditioner, thus putting themselves in a harmful environment. Florida is populated with many senior citizens who are on fixed retirement income. We cannot afford another increase for Duke Energy.

## Charlie Smith

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**From:** Webmaster  
**Sent:** Thursday, May 30, 2024 9:18 AM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 8:50 AM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; rshaver758@gmail.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question  
Name: Richard Shaver  
Company:  
Primary Phone: 7275258675  
Secondary Phone:  
Email Address: [rshaver758@gmail.com](mailto:rshaver758@gmail.com)  
Response requested? no  
Comments:

You need to decline the request from Duke Energy for a rate increase. The cost of electricity is high enough. Every time they request a rate increase is about hurricanes. What a joke. Tell them no. Thank you for your time.

## Charlie Smith

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**From:** Pat Ross <cresthill2004@gmail.com>  
**Sent:** Thursday, May 30, 2024 10:12 AM  
**To:** Consumer Contact  
**Subject:** Duke Energy rate increase request

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

When I was younger I couldn't understand why older people would say that if prices go up anymore I'll have to eat dog or cat food - well I totally understand now. Social Security income doesn't go up anywhere near what prices do and how far can you stretch it.

Instead of rate increases for Duke Energy maybe their CEO's could reduce their multi million bonuses as well as other top management people. We moved to Florida last year and because the electric company I had in Illinois was not Duke Energy they charged me a \$455 deposit - I don't know where they expect the average person to keep coming up with all this money. Everyone wants a piece of the action and the average person cannot keep up with it.

Please deny their request!

Thank you,  
Patricia Ross

## Charlie Smith

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**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, May 30, 2024 10:13 AM  
**To:** FloridaPower.FPSC@pgnmail.com  
**Cc:** Consumer Contact  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 195680

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Email sent to FloridaPower.FPSC@pgnmail.com with CC to PSC.

### CUSTOMER INFORMATION

Name: Margaret Keller  
Telephone: 7272783868  
Email: megjkeller@yahoo.com  
Address: 1097 34th Avenue North St. Petersburg FL 33704

### BUSINESS INFORMATION

Business Account Name: Margaret Keller  
Account Number: 910057663097  
Address: 1097 34th Avenue North St. Petersburg FL 33704

### COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy  
Details:

I am a retiree on fixed income. I own my home and have lived here since 1990. Duke is proposing extreme rate hikes in the next year. Why? There needs to be more control. My finances are being strapped now with insurance rate hikes and now electric? Please register my complaint as a very concerned voting citizen of Pinellas Co. Fl. Stop the proposed hike increases. Thank you.

## Charlie Smith

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**From:** Donna Slawsky <donna@slawsky.com>  
**Sent:** Thursday, May 30, 2024 11:24 AM  
**To:** Consumer Contact  
**Subject:** Duke Energy Bills

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

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Please help Floridians using Duke Energy. They're a monopoly in the area I live. No competition means companies can charge what they want and realize huge profits.

Thank you,  
Donna Slawsky  
941-357-6186

[Yahoo Mail: Search, Organize, Conquer](#)

## Charlie Smith

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**From:** Webmaster  
**Sent:** Thursday, May 30, 2024 11:32 AM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 10:48 AM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; digitaldp@me.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question

Name: William Mills

Company:

Primary Phone: 7277101963

Secondary Phone:

Email Address: [digitaldp@me.com](mailto:digitaldp@me.com)

Response requested? yes

Comments:

It has come to my attention that once again Duke Power is trying to raise electric rates in Florida. Enough is enough. I urge you to stop this increase.

## Charlie Smith

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**From:** Webmaster  
**Sent:** Thursday, May 30, 2024 11:32 AM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Thursday, May 30, 2024 9:36 AM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; Garcar9999@gmail.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question  
Name: Gary Carnes  
Company:  
Primary Phone: 7274205145  
Secondary Phone:  
Email Address: [Garcar9999@gmail.com](mailto:Garcar9999@gmail.com)  
Response requested? no  
Comments:

Do NOT grant the Duke Energy rate increase. Our rates in FL are already nearly double the Duke rates in NC. This is ridiculous!! You are running all seniors out of St Petersburg and Florida. DO NOT ALLOW THIS INCREASE!!!!



## Charlie Smith

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**From:** Cindy Muir  
**Sent:** Thursday, May 30, 2024 11:32 AM  
**To:** Consumer Contact  
**Subject:** FW: Please do Not raise our electric bill. I will soon be on a fixed income and can not afford a higher bill!!

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**From:** laurybrizzi <laurybrizzi@gmail.com>  
**Sent:** Thursday, May 30, 2024 11:15 AM  
**To:** PSC Media <PSCMedia@psc.state.fl.us>  
**Subject:** Please do Not raise our electric bill. I will soon be on a fixed income and can not afford a higher bill!!

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Sent from my Verizon, Samsung Galaxy smartphone

## Charlie Smith

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**From:** Cindy Muir  
**Sent:** Thursday, May 30, 2024 11:33 AM  
**To:** Consumer Contact  
**Subject:** FW: Duke Energy price increases

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

-----Original Message-----

**From:** Sharon Zimring <sharon.zimring@gmail.com>  
**Sent:** Thursday, May 30, 2024 11:28 AM  
**To:** PSC Media <PSCMedia@psc.state.fl.us>  
**Subject:** Duke Energy price increases

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Sent from my iPhone

I am opposed to and protest any increase of this nature by Duke Energy especially at these high rates. It's not fair to the elderly And all of us here in Florida, who are suffering under high cost of living and power, etc. please reconsider the request for such a high increase as a homeowner this is critical to our being able to survive in Florida

## Charlie Smith

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**From:** Jerica Mccolley <jericadmccolley@gmail.com>  
**Sent:** Thursday, May 30, 2024 12:04 PM  
**To:** Consumer Contact  
**Subject:** Rising Electric Costs

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

**CAUTION:** This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear Duke Energy Team,

I am writing to address the concerning information shared by AARP regarding the potential increase in electricity costs. It is alarming to learn about the proposed changes that could significantly impact households, including mine.

The call to action from AARP underscores the importance of opposing these increases as they affect everyone, not just older citizens. The details provided by AARP regarding Duke Energy's request for an \$820 million increase from the Florida Public Service Commission are troubling.

Duke Energy's proposal to raise rates by 27% over the next three years, along with other adjustments such as increasing the guaranteed profit and fixed customer charge, will undoubtedly impose financial strain on many households already facing economic challenges.

I urge Duke Energy to reconsider these proposed changes and seek alternative solutions that do not burden customers.

Transparency and fair pricing are essential in maintaining trust and a positive relationship with consumers.

I look forward to your prompt response and a resolution that considers the well-being of all customers.

Thank you

Jerica Fanning