

State of Florida



# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD  
TALLAHASSEE, FLORIDA 32399-0850

**-M-E-M-O-R-A-N-D-U-M-**

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**DATE:**

**TO:** Office of Commission Clerk

**FROM:** Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach

**RE:** Customer Correspondence

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Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20240025.

RECEIVED-FPSC  
2024 JUN -4 PM 3: 14  
COMMISSION  
CLERK

Ref: 20240025

5/28/2024

Office of Service Commission  
2540 Shumard Oak Blvd  
Tallahassee FL 32399

Dear Sir:

If you approve Duke-energy proposed rates you give them the approval to continue having us Floridians paying for North Carolinas as well as ours for service charges, (IE trucks for hurricanes) (Cleanup)

It's not bad enough our rates have doubled and tripled since Duke has taken over but now they want to quadruple them.

Our service charge was \$6.97 when Duke took over it is now \$12.89 and they want to raise it to \$15.45 don't give it to them!!

I think it is a disgrace the way the Public Service Commission does not act on behalf of the Public.

Amanda Schneider



Amanda Schneider  
625 Sandy Hook Rd  
Palm Harbor, FL 34683

TAMPA FL 335  
SAINT PETERSBURG FL  
29 MAY 2024 PM 8 L



Office of Public Service  
Commission  
2540 Shumard Oak Blvd.

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Tallahassee, FL 32399

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