### **Charlie Smith**

**From:** Charlie Smith on behalf of Records Clerk

**Sent:** Tuesday, June 11, 2024 8:31 AM

To: 'Donna Clark'
Cc: Consumer Contact

Subject: RE: Keep Duke Rates Down Docket #20240025

Follow Up Flag: Follow up Flag Status: Flagged

Good morning Donna Clark,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

## Charlie Smith II

Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure

From: mail4c=yahoo.ca@mg.gospringboard.io <mail4c=yahoo.ca@mg.gospringboard.io > On Behalf Of Donna Clark

Sent: Monday, June 10, 2024 10:33 PM
To: Records Clerk < CLERK@PSC.STATE.FL.US>
Subject: Keep Duke Rates Down Docket #20240025

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Donna Clark 3000 Hwy 17-92 West Lot 255 Haines City FL, 33844-8155

## **Charlie Smith**

From: Microsoft Outlook
To: 'Donna Clark'

**Sent:** Tuesday, June 11, 2024 8:32 AM

**Subject:** Undeliverable: RE: Keep Duke Rates Down Docket #20240025

# Delivery has failed to these recipients or groups:

### 'Donna Clark' (mail4c@yahoo.ca)

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '552 1 Requested mail action aborted, mailbox not found(at END OF DATA)'.

The following organization rejected your message: mx-inbound10-41.us-east-2a.ess.aws.cudaops.com.

### **Diagnostic information for administrators:**

Generating server: Exch2016.psc.state.fl.us

mail4c@yahoo.ca

mx-inbound10-41.us-east-2a.ess.aws.cudaops.com

Remote Server returned '552 1 Requested mail action aborted, mailbox not found(at END OF DATA)'

## Original message headers:

```
Received: from Exch2016.psc.state.fl.us (164.51.109.84) by
 Exch2016.psc.state.fl.us (164.51.109.84) with Microsoft SMTP Server
 (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256) id
 15.1.2507.37; Tue, 11 Jun 2024 08:31:44 -0400
Received: from Exch2016.psc.state.fl.us ([::1]) by Exch2016.psc.state.fl.us
 ([::1]) with mapi id 15.01.2507.037; Tue, 11 Jun 2024 08:31:44 -0400
From: Records Clerk < CLERK@PSC.STATE.FL.US>
To: 'Donna Clark' <mail4c@yahoo.ca>
CC: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: Keep Duke Rates Down Docket #20240025
Thread-Topic: Keep Duke Rates Down Docket #20240025
Thread-Index: AQHau/TYluj4n5XuvE+vUQymXLr547HCfp2A
Sender: Charlie Smith < CSmith@psc.state.fl.us>
Date: Tue, 11 Jun 2024 12:31:43 +0000
Message-ID: <d18d93ebbeee449ca0d5e2e0ecfc7c5d@psc.state.fl.us>
References: <f6de8d71e0b1ec27c70053276988950a@swift.generated>
In-Reply-To: <f6de8d71e0b1ec27c70053276988950a@swift.generated>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:
x-ms-exchange-messagesentrepresentingtype: 2
```