CORRESPONDENCE 6/14/2024 DOCUMENT NO. 06394-2024

Antonia Hover

From: Antonia Hover on behalf of Records Clerk

Sent: Friday, June 14, 2024 9:52 AM **To:** 'powellbusinessplans@gmail.com'

Cc: Consumer Contact

Subject: FW: Opposition to Proposed TECO Base Charge Increase

Attachments: BillDownload (7).pdf

Good Morning, Ryan Powell.

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toní Hover

Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 Phone: (850) 413-6467

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: Ryan Powell <powellbusinessplans@gmail.com>

Sent: Friday, June 14, 2024 9:05 AM

To: Records Clerk < CLERK@PSC.STATE.FL.US>

Subject: Opposition to Proposed TECO Base Charge Increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Clerk of the Court,

I am writing to express my opposition to the proposed \$20 base charge increase by TECO, set to take effect in January 2025. As a resident of Tampa, Florida, and a TECO customer, I am already burdened by the numerous surcharges and fees that accompany my monthly electric bill. Furthermore, it is frustrating that we have no alternative electricity provider, leaving us with no choice but to accept these increased charges.

Attached is a recent copy of my bill, which illustrates the disproportionate amount of surcharges and fees relative to the actual cost of electricity. Here is a breakdown of the charges:

Electricity and Fuel Charges: \$253.90 (70% of the total bill)

Energy Charge (First 1,000 kWh): \$70.16 Energy Charge (Above 1,000 kWh): \$95.40 Fuel Charge (First 1,000 kWh): \$35.36 Fuel Charge (Above 1,000 kWh): \$52.98

Surcharges and Fees: \$107.55 (30% of the total bill)

Daily Basic Service Charge: \$20.59 Storm Protection Charge: \$14.27

Clean Energy Transition Mechanism: \$9.32

Storm Surcharge: \$4.75

Florida Gross Receipt Tax: \$7.76

Franchise Fee: \$20.34

Municipal Public Service Tax: \$25.52 Electric Late Payment Fee: \$5.00

The current charges amount to \$361.45 for a single month, with nearly 30% of that being surcharges and fees rather than the actual cost of electricity. This financial burden is significant for many residents, including myself.

We are already paying a considerable amount for energy and fuel charges. On top of that, we are also covering the costs of storm restoration, which should be part of TECO's operating expenses as a utility company. Additionally, the franchise fee essentially makes us pay for the right to use electricity, which adds another layer of cost.

The proposed \$20 base charge increase will further strain the finances of TECO customers, who are already managing high energy costs and numerous additional fees. This increase is unjustifiable, especially when a substantial portion of our bill consists of charges that should be considered part of the company's cost of doing business. Moreover, the lack of alternative electricity providers in our area exacerbates the frustration, as we have no option but to accept these increasing charges.

I urge the court to consider the financial hardship that this increase will impose on TECO customers and deny the proposal to raise the base charge. The focus should be on improving cost efficiency and reducing unnecessary surcharges, rather than increasing the financial burden on residents.

Thank you for your attention to this matter.

Sincerely,

Ryan Powell, MBA-ITM 6814 S Court Dr Tampa, FL 33611-5418 Account #: 211028525908



DANIELLE POWELL 6814 S COURT DR TAMPA, FL 33611-5418 Statement Date: May 20, 2024

Amount Due: \$361.45

> **Due Date:** June 10, 2024 Account #: 211028525908

Account Summary

Amount Due by June 10, 2024	\$361.45
Current Month's Charges	\$361.45
Payment(s) Received Since Last Statement	-\$298.73
Previous Amount Due	\$298.73
Current Service Period: April 16, 2024 - May 14, 2024	

Amount not paid by due date may be assessed a late payment charge and an additional deposit.

Your Energy Insight



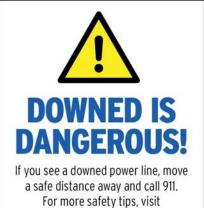
Your average daily kWh used was 36.36% higher than it was in your previous period.



Scan here to view your account online.



Monthly Usage (kWh) 2023 2024 2900 2320 1740 1160 580 Jan Feb Mar May Jun Apr Jul Oct Dec Aug Sep Nov



TampaElectric.com/PowerLineSafety

Learn about your newly redesigned bill and get deeper insights about your usage by visiting TECOaccount.com

TAMPA ELECTRIC

To ensure prompt credit, please return stub portion of this bill with your payment.

Account #: 211028525908 **Due Date:** June 10, 2024

Pay your bill online at TampaElectric.com

See reverse side of your paystub for more ways to pay.

Go Paperless, Go Green! Visit TampaElectric.com/Paperless to enroll now.

DANIELLE POWELL 6814 S COURT DR TAMPA, FL 33611-5418

Amount Due: \$361.45 Payment Amount: \$_ 681013625267

Mail payment to: **TECO** P.O. BOX 31318 TAMPA, FL 33631-3318



Service For: 6814 S COURT DR TAMPA, FL 33611-5418

Account #: 211028525908 Statement Date: May 20, 2024 Charges Due: June 10, 2024

Meter Read

Service Period: Apr 16, 2024 - May 14, 2024

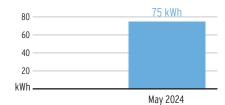
Rate Schedule: Residential Service

Meter Number	Read Date	Current Reading	- Previous Reading	= 1	Total Used	Multiplier	Billing Period
1000065379	05/14/2024	42,093	39,925		2,168 kWh	1	29 Days

Charge Details

Energy Charge	1 000 11111 0 00 07017 (111111	
First 1,000 kWh Above 1,000 kWh	1,000 kWh @ \$0.07016/kWh 1,168 kWh @ \$0.08168/kWh	\$ \$9
Fuel Charge		
First 1,000 kWh	1,000 kWh @ \$0.03536/kWh	\$3
Above 1,000 kWh	1,168 kWh @ \$0.04536/kWh	\$5
Storm Protection Charge	2,168 kWh @ \$0.00658/kWh	\$
Clean Energy Transition Mechanism	2,168 kWh @ \$0.00430/kWh	:
Storm Surcharge	2,168 kWh @ \$0.00219/kWh	:
Florida Gross Receipt Tax		
Electric Service Cost		\$31
Franchise Fee		\$2
Municipal Public Service Tax		\$2

Avg kWh Used Per Day



Important Messages

Removing Your Envelope. We've noticed that you have been paying your bill electronically lately. To help cut down on clutter and waste, we are no longer including a remittance envelope with your bill. Should you want to mail in your payment, you can request a payment envelope by calling 813-223-0800 or simply use a regular envelope and address it to TECO P.O. Box 31318, Tampa, Florida 33631-3318.



Billing information continues on next page ->

For more information about your bill and understanding your charges, please visit TampaElectric.com

Ways To Pay Your Bill



Bank Draft

Visit TECOaccount.com for free recurring or one time payments via checking or savings account.



In-Person

Find list of Payment Agents at TampaElectric.com



Mail A Check

Payments: TECO

P.O. Box 31318 Tampa, FL 33631-3318 Mail your payment in the enclosed envelope.

All Other

P.O. Box 111 Tampa, FL 33601-0111

Contact Us

Online:

TampaElectric.com Phone:

Commercial Customer Care: 866-832-6249

Residential Customer Care: 813-223-0800 (Hillsborough)

863-299-0800 (Polk County) 888-223-0800 (All Other Counties) Hearing Impaired/TTY:

7-1-1

Power Outage: 877-588-1010

Energy-Saving Programs:

813-275-3909

Credit or Debit Card

Pay by credit Card using KUBRA EZ-Pay at TECOaccount.com. Convenience fee will be charged.



Phone Toll Free: 866-689-6469

Correspondences: Tampa Electric



Service For: 6814 S COURT DR TAMPA, FL 33611-5418

Charge Details Continued...

Total Current Month's Charges

\$361.45

Account #: 211028525908 Statement Date: May 20, 2024 Charges Due: June 10, 2024

Tampa Electric receives approval to lower bills starting in June

The Florida Public Service Commission (PSC) has approved Tampa Electric's request for a fuel cost reduction starting in June 2024, due to lower natural gas prices. This is the second reduction in 2024. With the PSC's approval of the fuel cost reduction, beginning in June 2024, the typical residential customer's monthly energy bill will see an additional decrease by approximately 5 percent, or \$7, to \$136.44 for 1,000 kilowatthours (kWh) of use from the \$143.48 customers pay today. The average commercial and industrial customer's monthly energy bill will decrease between 4 percent and 11 percent, depending on usage. Visit TampaElectric.com/ RateCommunications to learn more.

Be prepared this storm season

Visit your county's emergency management website to determine your flood zone, your hurricane evacuation zone, get flood depth data, flood insurance information or help with property flood protection.

Help for those with special needs

Emergency authorities can assist with arranging transportation or finding a shelter for those with special needs. A statewide registry provides county health departments and emergency management agencies with information to prepare and respond to disasters. Visit FloridaDisaster.org to learn more.

Quarterly fuel source update

Tampa Electric's diverse fuel mix for the 12-month period ending Mar. 2024 includes Natural Gas 81%, Purchased Power 8%, Solar 8% and Coal 3%.