

Charlie Smith

From: Charlie Smith on behalf of Records Clerk
Sent: Friday, June 14, 2024 8:18 AM
To: 'Karen Burroughs'
Cc: Consumer Contact
Subject: RE: Keep Duke Rates Down Docket #20240025

Good morning Karen Burroughs,

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Best regards,

Charlie Smith II

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
850-413-6770

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure

From: karen=lustre.us@mg.gospringboard.io <karen=lustre.us@mg.gospringboard.io> **On Behalf Of** Karen Burroughs
Sent: Thursday, June 13, 2024 5:54 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Keep Duke Rates Down Docket #20240025

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians. My husband and I just moved back to Winter Springs after a decade. We are now planning on leaving for good

because we no longer can afford to live here. I'm so sad but there are much nicer places to live where the residents are treated well and not just instruments of profit. After raising two children here, we need to show them home can be a safe, pleasant place to live without going bankrupt.

Thank you for your careful consideration to this matter.

Sincerely,

Karen Burroughs
162 Seville Chase Dr.
Winter Springs FL, 32708-3920