

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Monday, June 17, 2024 11:04 AM  
**To:** 'Donna Marie'  
**Cc:** Consumer Contact  
**Subject:** RE: senior citizen on a fixed, limited income can't afford these utility rate hikes

Good Morning, Donna Marie.

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

*Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467*

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**From:** Donna Marie <donnaMarie1211@gmail.com>  
**Sent:** Monday, June 17, 2024 11:01 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** senior citizen on a fixed, limited income can't afford these utility rate hikes

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TECO asked to come to my home for a weatherization assessment. They sent a herd of guys who went up in my attic and fell through a bathroom ceiling - damaging the entire ceiling and insulation. The manager said they come thru appx 12 ceilings a month - and have to pay contractors to fix the ceilings and replace the insulation! Someone needs to assess their spending and keep our electric rates down because seniors will be losing their homes. PLEASE do not allow them to raise their rates!

a TECO Hillsborough County, FL consumer

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