




Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: June 18, 2024

TO: Adam J. Teitzman, Commission Clerk, Office of Commission Clerk

FROM: Samuel Day, Public Utility Analyst II, Office of Industry Development & Market Analysis 

RE: Docket No. 20240096-TP – Application for designation as an eligible telecommunications carrier in the State of Florida, by Amerimex Communications Corp. d/b/a SafetyNet Wireless.

Attached includes Amerimex Communications Corp. d/b/a SafetyNet Wireless's response to staff's data request, which was sent via email. Please add to docket file.

If you have any questions, please contact me at (850) 413-6734.

RECEIVED FPSC
2024 JUN 18 AM 11:15
COMMISSION
CLERK

Samuel Day

From: Jason Danowsky <jdanowsky@fosterdanowsky.com>
Sent: Thursday, June 13, 2024 12:20 PM
To: Samuel Day
Cc: Greg Fogleman
Subject: RE: FPSC Docket 20240096-TP, Follow up Questions for AmeriMex Communications Corp. d/b/a SafetyNet Wireless
Attachments: AT&T Florida.png; T-Mobile Florida.png

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning Mr. Day,

Please see the below responses.

1. In accordance with Section 364.105, Florida Statutes, will the company offer Transitional Lifeline service?

RESPONSE: The Company will offer Transitional Lifeline Service.

2. Does the company agree not to charge customers a number-portability charge consistent with 47 CFR § 54.401(e)?

RESPONSE: The Company will follow this and all other Lifeline Program rules.

3. Florida administrative code 25-4.0665(3) requires companies to participate in the Lifeline Promotion Process (i.e. downloading qualified customer contact information from the FPSC). Will the company commit to meeting these requirements?

RESPONSE: The Company will meet these requirements.

4. After the company lost its ETC designation in Wisconsin, what changes did the company make to improve correspondence between state public service commissions in regard to data requests and correspondence about customer complaints?

RESPONSE: Company's failure to respond to the data request resulted, in part, from incorrect contact information: the data requests were sent to "ken@safetynetwireless.com" rather than "kenking@safetynetwireless.com." While the Company is not certain how the discrepancy in the email addresses occurred, the Company subsequently took steps to correct the discrepancy and increase redundancy for future data requests. In addition to email correspondence being sent to Compliance Manager Ken King, SafetyNet requests that future compliance correspondence be cc'd to regulatory@safetynetwireless.com. This address is monitored by multiple staff members to ensure that nothing is missed. Additionally, Petitioner also relies on undersigned counsel for compliance purposes, and counsel respectfully requests that he be sent copies of any data requests directed to Petitioner.

5. Please provide company contacts for customer complaints and for the Florida PSC annual lifeline data request for Legislative report.

RESPONSE: The contact for both matters will be:

**Ken King
Compliance Manager
100 Main St. 304
Safety Harbor, Florida 34695**

727-364-2811

kenking@safetynetwireless.com

regulatory@safetynetwireless.com

6. And lastly, in the petition a reference to the coverage of the company's underlying carriers is made. Please either provide maps or a list of zip codes that shows the locations in Florida serviced by each of the underlying carriers.

RESPONSE: Attached are the maps of SafetyNet Wireless's mobile wireless coverage areas. These maps illustrate comprehensive coverage across the state of Florida, supported by both AT&T and T-Mobile carriers. Accordingly, SafetyNet Wireless proposes that the designated service area encompasses the entire state of Florida.

Jason Danowsky
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-----Original Message-----

From: "Samuel Day" <SDay@psc.state.fl.us>

Sent: Wednesday, June 12, 2024 10:05am

To: "Jason Danowsky" <jdanowsky@fosterdanowsky.com>

Cc: "Greg Fogleman" <GFoglema@PSC.STATE.FL.US>

Subject: FPSC Docket 20240096-TP, Follow up Questions for AmeriMex Communications Corp. d/b/a SafetyNet Wireless

Good morning Jason,

The Florida Public Service Commission has reviewed AmeriMex Communications Corp. d/b/a SafetyNet Wireless' ETC petition. Below are our follow up questions.

- In accordance with Section 364.105, Florida Statutes, will the company offer Transitional Lifeline service?
- Does the company agree not to charge customers a number-portability charge consistent with 47 CFR § 54.401(e)?

- Florida administrative code 25-4.0665(3) requires companies to participate in the Lifeline Promotion Process (i.e. downloading qualified customer contact information from the FPSC). Will the company commit to meet these requirements?
- After the company lost its ETC designation in Wisconsin, what changes did the company make to improve correspondence between state public service commissions in regards to data requests and correspondence about customer complaints?
- Please provide company contacts for customer complaints and for the Florida PSC annual lifeline data request for Legislative report.
- And lastly, in the petition a reference to the coverage of the company's underlying carriers is made. Please either provide maps or a list of zip codes that shows the locations in Florida serviced by each of the underlying carriers.

Thank you,

Sam Day

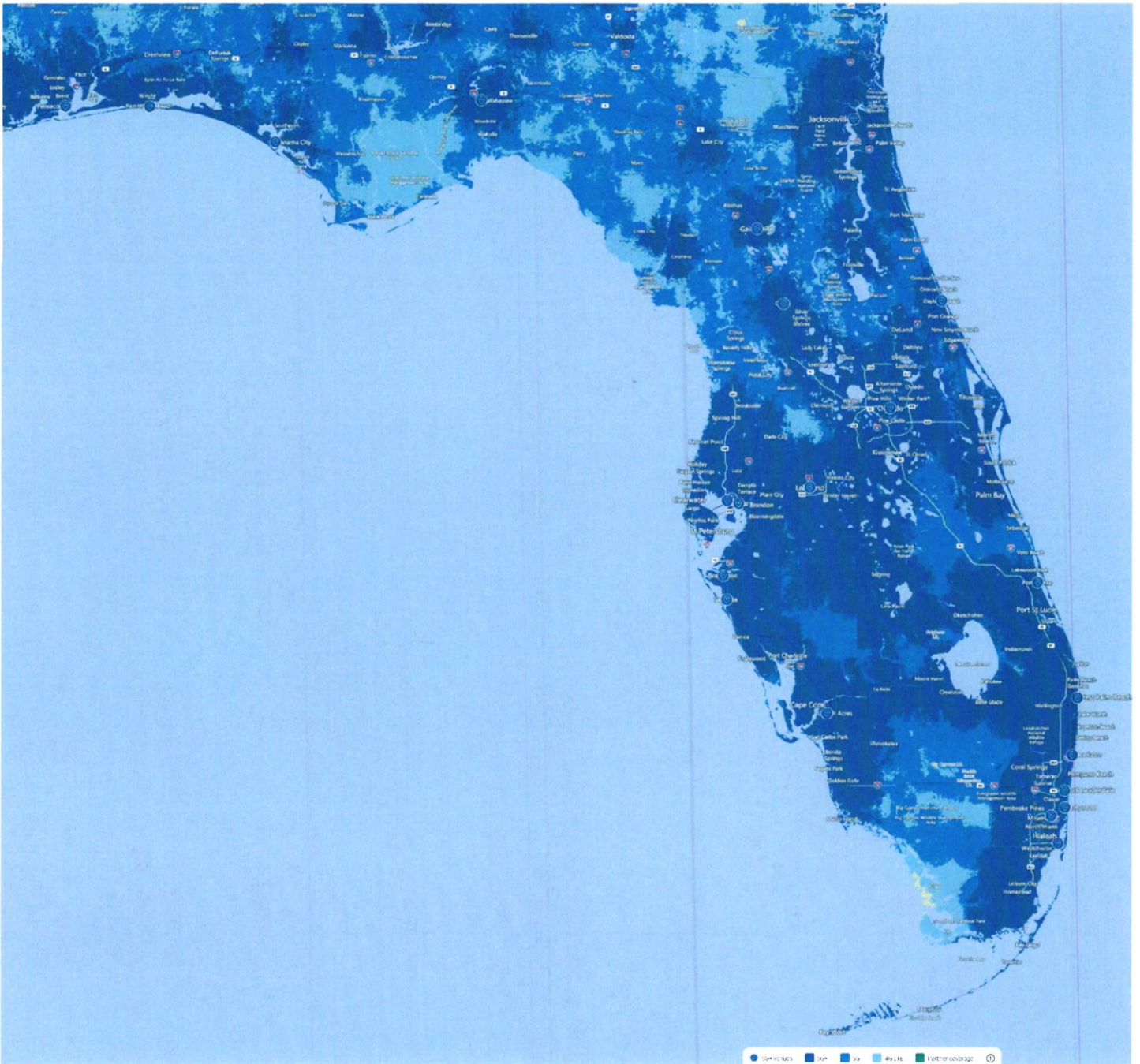
Public Utility Analyst II



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