

**Antonia Hover**

**From:** Antonia Hover on behalf of Records Clerk  
**Sent:** Thursday, June 20, 2024 1:32 PM  
**To:** 'Thomas Floyd'  
**Cc:** Consumer Contact  
**Subject:** RE: Keep Duke Rates Down Docket #20240025

Good Afternoon, Thomas Floyd.

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

*Toni Hover*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
Phone: (850) 413-6467

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** floydtw@gmail.com@mg.gospringboard.io <floydtw@gmail.com@mg.gospringboard.io> **On Behalf Of** Thomas Floyd  
**Sent:** Thursday, June 20, 2024 11:37 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Duke Rates Down Docket #20240025

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life. I especially feel that the one year rate increase effective January 1, 2025 is excessive.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure

that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Thomas Floyd  
1120 Pinellas Point Dr S  
Saint Petersburg FL, 33705-6163