

Charlie Smith

From: John Plescow
Sent: Monday, June 24, 2024 3:31 PM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 195981

Please, add to docket 20240025.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Monday, June 24, 2024 3:28 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Other Complaints TRACKING NUMBER: 195981

Hello John

Please forward to the clerk's office 20240025.

Thanks

Consina

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Saturday, June 22, 2024 3:19 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 195981

CUSTOMER INFORMATION

Name: Maureen Canavan
Telephone: 5059176507
Email: maureencanavan@yahoo.com
Address: 13225 101st Street Lot 493 Largo FL 33773

BUSINESS INFORMATION

Business Account Name: Maureen Canavan
Account Number: 910127953681
Address: 13225 101st Street Lot 493 Largo FL 33773

COMPLAINT INFORMATION

Complaint: Other Complaints against Duke Energy Florida, LLC d/b/a Duke Energy
Details:
PSC: 20240025

I am writing regarding the next price hike from Duke Energy. After 33% last year and now another 4% coming up, we are being hit hard. Is there any one that is speaking up for us? We need someone to back us up and look out for the greed of these giants out there. I had always hoped to retire, at least partially one day but, that dream is gone. I can't afford to have my thermostat lower than 79 degrees and even then it runs most of the time. My bills are over \$150 and more, I have less than 1000 sq ft. It's not a state that pays high rates to employees unless you are a professional. How much more

can we give without losing what we have? I'm tired of being uncomfortable in my own home. I don't live an extravagant life but now I can barely do anything. This needs to stop and this next hike needs to be stopped. Help!