Antonia Hover

From: John Plescow

Sent: Tuesday, June 25, 2024 9:05 AM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: TECO Rate Hike

Please, add to docket 20240026.

From: Consina Griffin-Greaux < CGriffin@psc.state.fl.us > On Behalf Of Consumer Contact

Sent: Tuesday, June 25, 2024 8:05 AM

To: John Plescow < JPlescow@PSC.STATE.FL.US>

Subject: RE: TECO Rate Hike

Hello John,

Please send to clerk's office 20240026.

Thanks

Consina

From: Susan Guess < sent: Monday, June 24, 2024 6:42 PM

To: Consumer Contact < Contact@PSC.STATE.FL.US>

Subject: TECO Rate Hike

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC,

As you can see below, in March, 2024, TECO promised a rate reduction due to lower fuel costs, etc. This is in writing and should be held accountable. I have been a TECO client for over 60 years, and just the past year my billing has gone from \$225.00 per month to \$318.00 per month and now they want more \$\$. There are only two of us retirees in our home and do diligence to save electricity. This request for a rate hike is making us decide to purchase food or keep the lights on. Other companies like Spectrum raise rates at they please and have no remorse. Seniors need help!!! I am 79 and my husband is 83. It is up to you to STOP these companies. We need heat and air conditioning or we will die.

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POWER FORWARD

Smart energy solutions for your business.



Lower energy costs coming in 2024.

We're happy to announce that the Public Service Commission approved our request to lower 2024 electric bills. This decrease is due in part to lower natural gas prices in 2023 and projected prices for 2024 – putting our rates well below the national average and among the lowest in Florida.

See how much your bill decreases