

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, June 26, 2024 7:10 AM
To: Consumer Correspondence
Subject: Docket No. 20240025
Attachments: Proposed Utility Rate Hikes - Duke Energy.pdf; Consumer Inquiry - Duke Energy Florida

See attached customer correspondence and reply for Docket No. 20240025.

From: [Randy Burr](#)
To: [Office of Commissioner Fay](#); [Office of Commissioner Graham](#); [Office of Chairman La Rosa](#); [Office of Commissioner Clark](#); [Office of Commissioner Passidomo](#)
Subject: Proposed Utility Rate Hikes - Duke Energy
Date: Sunday, June 23, 2024 8:56:35 AM

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Commissioners:

You can't seriously be considering approving the latest rate hike request from Duke Energy!

For Duke to suggest that their Florida customers have seen an actual reduction in their bill is nothing more than a blatant lie.

As a long time resident of Pinellas County, and a customer of Duke Energy, my family has seen multiple increases in our utility bills year after year, with no end in sight, and no reduction whatsoever. Even being enrolled in one of their monthly budget plans, I was just advised that it is increasing again in July!

We have made several efforts at trying to reduce costs by increasing the amount of insulation in the attic, installing exhaust fans to remove the excessive attic heat and tinting all our windows to reflect the heat. What has Duke done.....raised our rates ! And, despite Duke's original estimated cost of some \$540M dollars to tear down their failed Crystal River nuclear power plant, that was supposed to be paid for by ratepayers between 1977 - 2001, why do I continue to be billed every month for decommissioning related costs? Duke doesn't like to talk about this charge, but when you actually call and speak to a billing representative, they admit to the charge. Has your commission actually asked for updated financial disclosures related to this project? How much longer, and how many more times am I and other Duke customers going to be billed for this failed power plant?

You should be smart enough to realize you can't believe anything Duke Energy tells you. Why not let them feel some of the pain that their thousands of customers feel each and every month. With climate change increasing temperatures, Duke should be looking at alternative fuel sources. While they say they are looking to expand solar energy, what they should actually be saying is they are willing to install solar panels on their customer's homes at no cost, and then they can reap the benefits of the energy being produced, while actually helping their customers manage their monthly budgets.

While I doubt I will hear back from any of you, I wanted to at least let you know how one of their customers actually sees things.

Please consider rejecting this request and helping Florida residents !

Thank you

Randy Burr
Palm Harbor

Antonia Hover

From: Shonna McCray
Sent: Tuesday, June 25, 2024 4:46 PM
To: 'rburr57@verizon.net'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Duke Energy Florida

Mr. Randy Burr
rburr57@verizon.net

RE: FPSC Inquiry 1449677C

Dear Mr. Burr:

This is in response to your E-mail to Commissioner Mike La Rosa, Florida Public Service Commission (FPSC) regarding Duke Energy Florida). Given the nature of your concerns, Commissioner La Rosa believes it would be appropriate for the specialized staff of the FPSC's Office of Consumer Assistance and Outreach to respond directly to you.

We appreciate your comments and will add your correspondence to Docket No. 20240025 regarding DEF's petition for a rate increase.

You may review all the information filed with the FPSC by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20240025 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket.

If you have questions or concerns, please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission