

Antonia Hover

From: Antonia Hover on behalf of Records Clerk
Sent: Monday, July 1, 2024 12:02 PM
To: 'Zahira De Jesus'
Cc: Consumer Contact
Subject: RE: Keep Duke Rates Down Docket #20240025

Good Morning, Zahira De Jesus.

We will be placing your comments below in consumer correspondence in Docket No. 20240025, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you!

Toni Hover

*Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399
Phone: (850) 413-6467*

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

From: dejesuz19@gmail.com@mg.gospringboard.io <dejesuz19@gmail.com@mg.gospringboard.io> **On Behalf Of** Zahira De Jesus
Sent: Saturday, June 29, 2024 6:50 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Keep Duke Rates Down Docket #20240025

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned Duke Energy customer [and AARP member in Florida], I am writing to express my opposition to Duke Energy's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject Duke Energy's proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Zahira De Jesus
1935 S. Conway Rd.
Unit I-3
Orlando FL, 32812-8683

Antonia Hover

From: Microsoft Outlook
To: 'Zahira De Jesus'
Sent: Monday, July 1, 2024 12:02 PM
Subject: Undeliverable: RE: Keep Duke Rates Down Docket #20240025

Delivery has failed to these recipients or groups:

['Zahira De Jesus' \(dejesuz19@gmail.com\)](mailto:dejesuz19@gmail.com)

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (dejesuz19@gmail.com:550 5.1.1 The email account that you tried to reach does not exist. Please try 5.1.1 double-check...)'.

The following organization rejected your message: mx-inbound22-159.us-east-2b.ess.aws.cudaops.com.

Diagnostic information for administrators:

Generating server: EXCH2019.psc.state.fl.us

dejesuz19@gmail.com

mx-inbound22-159.us-east-2b.ess.aws.cudaops.com

Remote Server returned '550 permanent failure for one or more recipients (dejesuz19@gmail.com:550 5.1.1 The email account that you tried to reach does not exist. Please try 5.1.1 double-check...)'

Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by EXCH2019.psc.state.fl.us (164.51.109.82) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_128_GCM_SHA256) id 15.2.1544.9; Mon, 1 Jul 2024 12:01:47 -0400
Received: from Exch2016.psc.state.fl.us ([:1]) by Exch2016.psc.state.fl.us ([:1]) with mapi id 15.01.2507.037; Mon, 1 Jul 2024 12:01:47 -0400
From: Records Clerk <CLERK@PSC.STATE.FL.US>
To: 'Zahira De Jesus' <dejesuz19@gmail.com>
CC: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: RE: Keep Duke Rates Down Docket #20240025
Thread-Topic: Keep Duke Rates Down Docket #20240025
Thread-Index: AQHay8i2fzPnbIOZVUyiyRLY6tkNLrHiCDfQ
Sender: Antonia Hover <ahover@psc.state.fl.us>
Date: Mon, 1 Jul 2024 16:01:47 +0000
Message-ID: <03c7e65ee5da4104a3aad24a2711b82f@psc.state.fl.us>
References: <4bb7f5bfb6b45366b101b311d560932b@swift.generated>
In-Reply-To: <4bb7f5bfb6b45366b101b311d560932b@swift.generated>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach:
X-MS-TNEF-Correlator:

x-ninja-pim: Scanned by Ninja
x-ms-exchange-messagesentrepresentingtype: 2
x-originating-ip: [199.250.30.42]
Content-Type: multipart/alternative;
 boundary="_000_03c7e65ee5da4104a3aad24a2711b82fpscstateflus_"
MIME-Version: 1.0