

Antonia Hover

From: John Plescow
Sent: Wednesday, July 10, 2024 10:14 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: Send to Clerk's office
Attachments: E-Form Other Complaints TRACKING NUMBER: 196177; E-Form Other Complaints TRACKING NUMBER: 196175

Please, add to docket 20230083.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Sent: Wednesday, July 10, 2024 10:12 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: Send to Clerk's office

John,

Please forward to Clerk's office. 20230083 - Pluris

Thanks

Consina

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, July 10, 2024 9:36 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 196177

CUSTOMER INFORMATION

Name: Robert Kloss
Telephone: 4075386738
Email: Rpkloss26@bellsouth.net
Address: 2545 Alabaster Ave Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Robert Kloss
Account Number: 00026032
Address: 2545 Alabaster Ave Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

Pluris is requesting another price increase, and they just received rate increase in April, which was outrageous. I live by myself and at this time of the year with temperatures hitting 100 and no rain which watering the grass once a week sends my bill over 200 dollars a month, please deny any future rate increases.

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, July 10, 2024 9:05 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 196175

CUSTOMER INFORMATION

Name: Virginia Lucas
Telephone: 4973424443
Email: VI2503@att.net
Address: 2503 Abalone blvd Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Virginia Lucas
Account Number: 00024902
Address: 2503 Abalone blvd Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

Pluris has just been approved for a rate increase in April 2024. My water bill is over \$100 a month. I don't use it for irrigation and do not even cook with it. I'm always buying bottled water because the water isn't good quality. I'm very disappointed with the rate increases that they are asking for and get approval for. Wedgefield homeowners would be very happy if Orange County would supply our water. Please help to keep our rates low, with no more increases.