

Charlie Smith

From: John Plescow
Sent: Thursday, July 11, 2024 9:54 AM
To: Consumer Correspondence
Cc: Consina Griffin-Greaux
Subject: FW: 20230083 - Pluris
Attachments: E-Form Other Complaints TRACKING NUMBER: 196186; E-Form Improper Billing TRACKING NUMBER: 196180

Please, add to docket 20230083.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Sent: Thursday, July 11, 2024 8:37 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: 20230083 - Pluris

John,

Please send to clerk's office.

Consina

Charlie Smith

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, July 10, 2024 10:30 PM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 196186

CUSTOMER INFORMATION

Name: David Pendry
Telephone: 4079659428
Email: pendrydavid@gmail.com
Address: 20522 Marlin st Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Allison May
Account Number:
Address: 20522 Marlin st Orlando FL 32833

Water County Selected: Orange

COMPLAINT INFORMATION

Complaint: Other Complaints against Pluris Wedgefield, LLC

Details:

Poor water quality that has an unpleasant odor and damages appliances, clothes and fixtures. Continued rate hikes despite ongoing issues with water quality, leading to much higher rates than comparative neighborhoods in Orange County. Multiple efforts by community to voice concerns about Pluris have been made already. Please consider these complaints and stop additional rate increases.

PSC was contacted previously

Charlie Smith

From: consumerComplaint@psc.state.fl.us
Sent: Wednesday, July 10, 2024 12:37 PM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 196180

CUSTOMER INFORMATION

Name: Maria Bradshaw
Telephone: 4074732732
Email: Mariabradshaw26@yahoo.com
Address: 2532 Abney ave Orlando FL 32833

BUSINESS INFORMATION

Business Account Name: Maria Bradshaw
Account Number: 00024793
Address: 2532 Abney ave Orlando FL 32833

COMPLAINT INFORMATION

Complaint: Improper Billing against Pluris Wedgefield, LLC
Details:
Random unnecessary rate increases