

**Hiep Nguyen**

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**From:** Asha Maharaj-Lucas  
**Sent:** Friday, August 2, 2024 12:12 PM  
**To:** Braulio Baez; Mark Futrell; Apryl Lynn; Keith Hetrick; Mary Anne Helton; Mark Cicchetti; Elisabeth Draper; Tom Ballinger; Cindy Muir; CLK - Agenda Staff; Adam Teitzman; Commissioners & Staffs; Amber Norris; Dale Buys; Corey Hampson; Marissa Ramos; Laura King; Suzanne Brownless  
**Cc:** Kate Hamrick; Jacqueline Moore; Nancy Harrison  
**Subject:** FW: Request for Approval to Make an Oral Modification - Item 1 - August 6, 2024 Commission Conference - Docket Nos. 20230020-EI and 20230116-EI  
**Attachments:** DEF Prehearing Statement.pdf

Hello:

Please see the approval of the oral modification to Item 1, on the August 6, 2024, Agenda Conference - for docket no. 20230020-EI, below.

Thanks

Asha

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**From:** Braulio Baez <BBaez@PSC.STATE.FL.US>  
**Sent:** Friday, August 02, 2024 12:03 PM  
**To:** Andrew Maurey <AMaurey@PSC.STATE.FL.US>; Mark Futrell <MFutrell@PSC.STATE.FL.US>  
**Cc:** Asha Maharaj-Lucas <AMaharaj@psc.state.fl.us>; Kate Hamrick <KHamrick@psc.state.fl.us>; Mary Anne Helton <MHelton@PSC.STATE.FL.US>; Mark Cicchetti <MCICCHET@PSC.STATE.FL.US>; Elisabeth Draper <EDraper@PSC.STATE.FL.US>; Tom Ballinger <TBallinger@PSC.STATE.FL.US>  
**Subject:** Re: Request for Approval to Make an Oral Modification - Item 1 - August 6, 2024 Commission Conference - Docket Nos. 20230020-EI and 20230116-EI

Approved. Thanks!

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**From:** Andrew Maurey  
**Sent:** Friday, August 2, 2024 11:54:56 AM  
**To:** Braulio Baez; Mark Futrell  
**Cc:** Asha Maharaj-Lucas; Kate Hamrick; Mary Anne Helton; Mark Cicchetti; Elisabeth Draper; Tom Ballinger  
**Subject:** Request for Approval to Make an Oral Modification - Item 1 - August 6, 2024 Commission Conference - Docket Nos. 20230020-EI and 20230116-EI

Staff requests approval to make an oral modification to staff's recommendation in Docket Nos. 20230020-EI - Petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricanes Elsa, Eta, Isaias, Ian, Nicole, and Tropical Storm Fred, by Duke Energy, Florida, LLC, and 20230116-EI – Petition for limited proceeding for recovery of incremental storm restoration costs related to Hurricane Idalia, by Duke Energy Florida, LLC currently scheduled as Item 1 on the August 6, 2024 Commission Conference. Subsequent to filing the recommendation, staff became aware that the wrong Attachment A had been submitted with the recommendation. Attachment A is associated

with Issue 18 and contains the additional process refinements Duke Energy Florida commits to applying. The correct Attachment A is attached to this email.

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**Duke Energy Florida's Prehearing Statement  
Ongoing, Continuous Storm Restoration Process Improvements**

Duke Energy Florida ("DEF" or the "company") 2019 Storm Cost Settlement Agreement includes several "Future Process Improvements" covering a broad range of storm cost recovery issues, including: (1) contracting and vendor engagement; (2) travel and work policies; (3) cost documentation; (4) auditing and regulatory recovery processes; and (5) a methodology for determining incremental costs. *See* Order No. PSC-2019-0232-AS-EI, issued June 13, 2019, in Docket No. 20170172-EI.

Since that time, DEF has continued to document lessons learned from storm restoration efforts and has as a part of the ongoing, continuous improvement process implemented several additional process improvements.

DEF commits that it will continue to apply the 2019 storm process improvements, as well as the additional new process improvements listed below, whenever such implementation does not interfere with safe, timely, and prudent restoration of service following a storm, and that they will remain in effect until modified by an order of the Florida Public Service Commission. The company will meet with OPC to discuss the company's storm restoration processes in the first quarter of 2025 and every two years thereafter.

In addition to these process improvements that are already in place, DEF has also identified other additional, ongoing improvements that the company commits to work towards implementing in future storms, when practical to do so:

1. DEF has adopted digital platforms to assist with: 1) crew rostering and tracking during mobilization and on-boarding; and 2) time sheet review and approval, tracking expenses, and documenting exceptions from the 2019 process improvements, respectively. DEF will continue monitoring alternative platforms available in the market, as well as internally developed solutions, to streamline or improve this process, including but not limited to, potentially combining the two applications.
2. DEF will also continue evaluating the functionality and utility of adding lodging management functions to the suite of services offered by the existing digital platforms or as part of any potential transition to alternative platform(s).
3. DEF has instituted a formal process for documenting all exceptions to the 2019 Storm Process Improvements in real time, or as close thereto as practical without impeding restoration efforts.
4. DEF will continue to work with vendor partners to identify, address, and mitigate performance issues, including any issues complying with the process improvements adopted in 2019 or herein.

5. **Standardized Rate Schedules.** To the extent possible given existing contracts and willingness of contractual partners, recognizing that resource acquisition is of paramount importance, DEF will continue working to implement a standardized rate schedule for contracts with line restoration crews. The company also commits to continue to negotiate for and implement standardized rate schedules for contracts with vegetation management crews in future storms, where possible. In addition to current contractual provisions intended to manage mobilization time and expense, DEF will focus increased emphasis on standardized terms for all vendors with the goal of minimizing the usage of “sit-down” meals, especially for large traveling convoys.
5. **Logistics Support.** DEF commits to continuing to enhance its process of logistical support for large vendor crews in the form of providing accessible staging and lodging locations as well as continuity in liaison support between the crews and DEF.