

Floyd R. Self
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August 13, 2024

Via Hand Delivery

Adam Teitzman, Commission Clerk
Room 152, Gunter Building
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

REDACTED

2024 AUG 14 AM 8:08
RECEIVED-FPSC
COMMISSION
CLERK

Re: Assurance Wireless USA L.P., 2024 Lifeline Data Request Responses

Dear Mr. Teitzman:

Assurance Wireless USA L.P. (“Assurance”), a subsidiary of T-Mobile, pursuant to Section 364.183(1), Florida Statutes, hereby claims that the information provided in response to Question 2 of the Commission Staff’s 2024 Annual Lifeline Data Requests contains confidential customer information that should be held exempt from public disclosure. Pursuant to Rule 25-22.006(5), Florida Administrative Code, the attached sealed envelope contains the document with the confidential information highlighted.

Please acknowledge receipt of this letter by stamping the extra copy of this letter and returning the same to me.

Thank you for your assistance with this filing.

Sincerely,

BERGER SINGERMAN LLP



Floyd R. Self
Counsel for T-Mobile

FRS/ah

Enclosure

cc: Mr. Cayce Hinton, Director, Office of Industry Development & Market Analysis
Ms. Michele Painter Lama, Esq., T-Mobile

2024 LIFELINE DATA REQUEST

To assist the Florida Public Service Commission in the development of our Annual Report to the Governor, President of the Senate, and Speaker of the House of Representatives on the Lifeline program as required by Chapter 364.10, Florida Statutes, **please provide responses to the following questions by August 13, 2024. Your responses should include your company name, contact person, and email address.**

Please answer the following questions as they relate to your company's Florida Lifeline customers, providing data for the reporting period of July 1, 2023, through June 30, 2024. For those questions requesting the data be reported monthly, provide the appropriate number as of the last day of each month during the review period.

1. Provide the number of residential access lines in service each month.

Response: As a wireless-only provider, Assurance Wireless does not have any "residential access lines".

2. In accordance with Section 364.105, Florida Statutes, how many customers are receiving the Transitional Lifeline discount per month? How is this discount offered to them?

Response: Yes, Assurance Wireless offers Transitional Lifeline service. The number of participating customers per month is shown in the table below. The Transitional Lifeline service is disclosed on the Assurance Wireless website under the terms of service section.

BEGIN CONFIDENTIAL

Month/Year	# of customers participating in the transition service
Jul-23	
Aug-23	
Sep-23	
Oct-23	
Nov-23	
Dec-23	
Jan-24	
Feb-24	
Mar-24	
Apr-24	
May-24	
Jun-24	

END CONFIDENTIAL

3. Provide the number of customers participating in Lifeline each month by service type (voice, broadband or bundled). Note: Do not include customers receiving Lifeline through the Transitional Lifeline provision.

Response: Please see Attachment 1 for the Lifeline Claims Worksheets for July 2023 – June 2024, which provide the total number of Lifeline subscribers each month.

4. What plans are currently being offered to Lifeline customers for voice, broadband and/or bundled services? Please include any legacy plans for which customers are still subscribed to but are no longer being offered to new customers.

Response: Voice only Service Type are legacy Sprint customers that have been migrated to a free talk, text and data plan. The company is currently in the process of updating the Service Type for all subscribers to BUNDLEDVOICEBROADBAND to accurately capture what is

available to subscribers on their current plans. BUNDLEDBROADBAND and BUNDLEDVOICEBROADBAND have been used interchangeably.

Plans currently appearing and available on subscriber accounts:

Service Type	Plan Name	Plan Description	Minutes	Text	Data	Hotspot
VOICE (Legacy Sprint Service Type, in-process of migration)	FREE Talk, Text & Data	State Plan w/1000 mins and 4.5GB	1000	Unlimited	4.5GB	Plan Data
BROADBAND/BUNDLED	FREE Talk, Text & Data	State Plan w/1000 mins and 4.5GB	1000	Unlimited	4.5GB	Plan Data
VOICE (Legacy Sprint Service Type, in-process of migration)	Lifeline with Hotspot	\$0.83/Mo = \$10/Year 1000 Minutes, Unlimited Text, 4.5GB data	1000	Unlimited	4.5GB	2GB
BROADBAND/BUNDLED	Lifeline with Hotspot	\$0.83/Mo = \$10/Year 1000 Minutes, Unlimited Text, 4.5GB data	1000	Unlimited	4.5GB	2GB
BROADBAND/BUNDLED	Data Peace of Mind	\$0.83/Mo = \$10/Year 3000 Minutes, Unlimited Text, 7GB data, Hotspot Available, All Lifeline states except: CA, NE, TX, UT, WI	3000	Unlimited	7GB	Plan Data

5. Are you meeting the FCC's minimum service standards for both voice and broadband? If no, which service type meets the requirement?

Response: Yes.

6. Provide description of your company's procedures for Lifeline. Include the following in your response:

- a. Internal procedures for promoting Lifeline.

Response: Assurance Wireless has multiple toll-free numbers as contact points for Lifeline inquiries with the ability to be transferred for Spanish language information. Specialized call center advisors have information regarding service.

- b. Outreach and educational efforts involving participation in community events.

Response: Assurance Wireless promotes its Assurance Wireless-branded Lifeline service at community events that are targeted to potential Lifeline eligible customers.

- c. Outreach and educational efforts involving mass media (newspaper, radio, television).

Response: In addition to the Assurance Wireless website, Assurance Wireless engages in digital advertising through tactics like search engine marketing, social media, and partnerships.

- d. Copies of Lifeline outreach materials of your company.

Response: Please see Attachment 2 for copies of outreach materials.

- e. Any links on your company website that provides Lifeline information.

Response: Please refer to our website at www.assurancewireless.com

- f. Organizations you are currently partnering with, have partnered with, and organizations you plan to partner with to educate and inform customers about Lifeline.

Response: Currently, Assurance Wireless is partnering with Medicaid providers in Florida. We also have partnerships with other companies that service the low-income population, such as Propel, which targets customers who use the Supplemental Nutrition Assistance Program (SNAP).

7. To the extent you have experienced an increase or decrease in Lifeline customers since the prior reporting period please describe what may have contributed to the change. Any additional general comments or information you believe will assist staff in evaluating and reporting Lifeline participation in Florida are welcome.

Response: Assurance Wireless subscriber enrollment has not experienced a substantial increase or decrease in comparison to the prior reporting period.

8. Are you assisting customers with their Lifeline program applications through the National Verifier portal? If yes, please describe any issues you have experienced. If no, please describe your process for directing customers to apply with the National Verifier.

Response: Assurance Wireless continues to use field agents to assist with the Lifeline application process. The implementation of the National Verifier API has allowed us to streamline the application process, which makes for a better overall customer experience.

9. In accordance with Florida administrative code 25-4.0665 (3), are you participating in the Lifeline Promotion Process (i.e. downloading qualified customer contact information from the FPSC)? If not, please explain.

Response: No. Approval for Lifeline currently flows through the National Verifier.

10. In the last year, has your company filed for any form of bankruptcy? If yes, please identify the chapter and the date filed.

Response: No.

11. In the last year, has your company been involved in any FCC enforcement actions relating to Florida Lifeline customers? If yes, please provide the date and FCC docket number.

Response: Yes. Date: 9/22/2023, Docket No. 23-878.

Attachment 1

Response #3 – Lifeline Claims Worksheets

LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	12/20/2023	July 2023
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input checked="" type="checkbox"/> Revision <input type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006		
Telephone Number:	4253834533	State Reporting	FLORIDA
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>20</u>	x \$ <u>5.25</u>	= \$ <u>105</u>
Broadband	<u>128534</u>	x \$ <u>9.25</u>	= \$ <u>1188940</u>
Bundled	<u>36795</u>	x \$ <u>9.25</u>	= \$ <u>340354</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1529399</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

(not to exceed \$34.25 for any subscriber)

Total Federal Lifeline Support Claimed \$ 1529399

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1529399 Total Tribal Link Up \$ 0 Total Dollars \$ 1529399

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

I certify that my company is in compliance with all of the Lifeline program rules, and, to the extent required, have obtained valid certifications for each subscriber for whom my company seeks reimbursement.

I certify that my company will pass through the full amount of all Non-Tribal and Tribal federal Lifeline support for which it seeks reimbursement, as well as all applicable intrastate Lifeline support, to all qualifying low-income subscribers by an equivalent reduction in the subscriber's monthly bill for supported service, or by offering a pre-paid wireless plan that complies with the appropriate minimum service standards contained in 47 CFR Â§54.408.

Based on the information known to me or provided to me by employees responsible for the preparation of the data being submitted, I certify under penalty of perjury that the data has been examined and reviewed and is true, accurate, and complete.

I acknowledge the Fund Administrator's authority to request additional supporting information as may be necessary.

Persons willfully making false statements on this form can be punished by fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Â§1001.

12/20/2023

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

Larry Weians

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NOTICE: To implement section 254 of the Communications Act of 1934, as amended, the Federal Communications Commission has adopted changes to the federal low-income programs.

The following worksheet provides the means by which eligible telecommunications carriers will be reimbursed by the Universal Service Administrative Company (USAC) for their participation in these programs. Failing to collect the information, or collecting it less frequently, would prevent the Commission from implementing sections 214 and 254 of the Act, would thwart Congress' goals of providing affordable service and access to advanced services throughout the nation, and would result in eligible telecommunications carriers not receiving universal service support reimbursements in a timely fashion.

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426 Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	12/20/2023	August 2023
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original Revision <input checked="" type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006		
Telephone Number:	4253834533	State Reporting	FLORIDA
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>21</u>	x \$ <u>5.25</u>	= \$ <u>110</u>
Broadband	<u>125991</u>	x \$ <u>9.25</u>	= \$ <u>1165417</u>
Bundled	<u>34505</u>	x \$ <u>9.25</u>	= \$ <u>319171</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1484698</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1484698

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1484698 Total Tribal Link Up \$ 0 Total Dollars \$ 1484698

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

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Based on the information known to me or provided to me by employees responsible for the preparation of the data being submitted, I certify under penalty of perjury that the data has been examined and reviewed and is true, accurate, and complete.

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12/20/2023

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	01/08/2024	September 2023
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original Revision <input checked="" type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006		
Telephone Number:	4253834533	State Reporting	FLORIDA
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>22</u>	x \$ <u>5.25</u>	= \$ <u>116</u>
Broadband	<u>122667</u>	x \$ <u>9.25</u>	= \$ <u>1134670</u>
Bundled	<u>33265</u>	x \$ <u>9.25</u>	= \$ <u>307701</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1442487</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1442487

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1442487 **Total Tribal Link Up** \$ 0 **Total Dollars** \$ 1442487

LIFELINE CLAIMS WORKSHEET

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Contact Name:	Tuan Nguyen	01/12/2024	October 2023
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input type="checkbox"/> Revision <input checked="" type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006		
		State Reporting	FLORIDA
Telephone Number:	4253834533		
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>20</u>	x \$ <u>5.25</u>	= \$ <u>105</u>
Broadband	<u>117283</u>	x \$ <u>9.25</u>	= \$ <u>1084868</u>
Bundled	<u>31228</u>	x \$ <u>9.25</u>	= \$ <u>288859</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1373832</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

(not to exceed \$34.25 for any subscriber)

Total Federal Lifeline Support Claimed \$ 1373832

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1373832 Total Tribal Link Up \$ 0 Total Dollars \$ 1373832

LIFELINE CLAIMS WORKSHEET

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	02/01/2024	November 2023
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input checked="" type="checkbox"/> Revision <input type="checkbox"/>
	WA-Headquarters, Building 3 Bellevue, WA 98006		
Telephone Number:	4253834533	State Reporting	FLORIDA
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>21</u>	x \$ <u>5.25</u>	= \$ <u>110</u>
Broadband	<u>107456</u>	x \$ <u>9.25</u>	= \$ <u>993968</u>
Bundled	<u>29597</u>	x \$ <u>9.25</u>	= \$ <u>273772</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1267850</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
			(not to exceed \$34.25 for any subscriber)
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1267850

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1267850 Total Tribal Link Up \$ 0 Total Dollars \$ 1267850

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

I certify that my company is in compliance with all of the Lifeline program rules, and, to the extent required, have obtained valid certifications for each subscriber for whom my company seeks reimbursement.

I certify that my company will pass through the full amount of all Non-Tribal and Tribal federal Lifeline support for which it seeks reimbursement, as well as all applicable intrastate Lifeline support, to all qualifying low-income subscribers by an equivalent reduction in the subscriber's monthly bill for supported service, or by offering a pre-paid wireless plan that complies with the appropriate minimum service standards contained in 47 CFR Â§54.408.

Based on the information known to me or provided to me by employees responsible for the preparation of the data being submitted, I certify under penalty of perjury that the data has been examined and reviewed and is true, accurate, and complete.

I acknowledge the Fund Administrator's authority to request additional supporting information as may be necessary.

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02/01/2024

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

Larry Weians

OFFICER TITLE

OFFICER NAME

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	04/02/2024	December 2023
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input type="checkbox"/> Revision <input checked="" type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006	State Reporting	FLORIDA
Telephone Number:	4253834533		
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>22</u>	x \$ <u>5.25</u>	= \$ <u>116</u>
Broadband	<u>97110</u>	x \$ <u>9.25</u>	= \$ <u>898268</u>
Bundled	<u>27396</u>	x \$ <u>9.25</u>	= \$ <u>253413</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1151797</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1151797

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1151797 Total Tribal Link Up \$ 0 Total Dollars \$ 1151797

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

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I certify that my company will pass through the full amount of all Non-Tribal and Tribal federal Lifeline support for which it seeks reimbursement, as well as all applicable intrastate Lifeline support, to all qualifying low-income subscribers by an equivalent reduction in the subscriber's monthly bill for supported service, or by offering a pre-paid wireless plan that complies with the appropriate minimum service standards contained in 47 CFR Â§54.408.

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04/02/2024

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

Larry Weians

OFFICER TITLE

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	04/02/2024	January 2024
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input type="checkbox"/> Revision <input checked="" type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006		
Telephone Number:	4253834533	State Reporting	FLORIDA
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>22</u>	x \$ <u>5.25</u>	= \$ <u>116</u>
Broadband	<u>91462</u>	x \$ <u>9.25</u>	= \$ <u>846024</u>
Bundled	<u>26801</u>	x \$ <u>9.25</u>	= \$ <u>247909</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1094049</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1094049

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1094049 Total Tribal Link Up \$ 0 Total Dollars \$ 1094049

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

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04/02/2024

Larry Weians

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Vice President

Larry Weians

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	04/02/2024	February 2024
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input checked="" type="checkbox"/> Revision <input type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006	State Reporting	FLORIDA
Telephone Number:	4253834533		
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>22</u>	x \$ <u>5.25</u>	= \$ <u>116</u>
Broadband	<u>87254</u>	x \$ <u>9.25</u>	= \$ <u>807100</u>
Bundled	<u>29110</u>	x \$ <u>9.25</u>	= \$ <u>269268</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1076484</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1076484

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	<small>(for multiple rates, use an average amount, may not exceed \$100)</small>
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1076484 Total Tribal Link Up \$ 0 Total Dollars \$ 1076484

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

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04/02/2024

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

Larry Weians

OFFICER TITLE

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426 Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	05/07/2024	March 2024
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input checked="" type="checkbox"/> Revision <input type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006	State Reporting	FLORIDA
Telephone Number:	4253834533		
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>22</u>	x \$ <u>5.25</u>	= \$ <u>116</u>
Broadband	<u>82952</u>	x \$ <u>9.25</u>	= \$ <u>767306</u>
Bundled	<u>34600</u>	x \$ <u>9.25</u>	= \$ <u>320050</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1087472</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
			(not to exceed \$34.25 for any subscriber)
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1087472

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	(for multiple rates, use an average amount, may not exceed \$100)
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1087472 Total Tribal Link Up \$ 0 Total Dollars \$ 1087472

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

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05/07/2024

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	05/20/2024	April 2024
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input checked="" type="checkbox"/> Revision <input type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006	State Reporting	FLORIDA
Telephone Number:	4253834533		
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>22</u>	x \$ <u>5.25</u>	= \$ <u>116</u>
Broadband	<u>79042</u>	x \$ <u>9.25</u>	= \$ <u>731139</u>
Bundled	<u>41578</u>	x \$ <u>9.25</u>	= \$ <u>384597</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1115852</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1115852

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	<small>(for multiple rates, use an average amount, may not exceed \$100)</small>
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1115852 Total Tribal Link Up \$ 0 Total Dollars \$ 1115852

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

I certify that my company is in compliance with all of the Lifeline program rules, and, to the extent required, have obtained valid certifications for each subscriber for whom my company seeks reimbursement.

I certify that my company will pass through the full amount of all Non-Tribal and Tribal federal Lifeline support for which it seeks reimbursement, as well as all applicable intrastate Lifeline support, to all qualifying low-income subscribers by an equivalent reduction in the subscriber's monthly bill for supported service, or by offering a pre-paid wireless plan that complies with the appropriate minimum service standards contained in 47 CFR Â§54.408.

Based on the information known to me or provided to me by employees responsible for the preparation of the data being submitted, I certify under penalty of perjury that the data has been examined and reviewed and is true, accurate, and complete.

I acknowledge the Fund Administrator's authority to request additional supporting information as may be necessary.

Persons willfully making false statements on this form can be punished by fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. Â§1001.

05/20/2024

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

Larry Weians

OFFICER TITLE

OFFICER NAME

NOTICE: To implement section 254 of the Communications Act of 1934, as amended, the Federal Communications Commission has adopted changes to the federal low-income programs.

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	06/28/2024	May 2024
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original Revision <input checked="" type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006	State Reporting	FLORIDA
Telephone Number:	4253834533		
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>19</u>	x \$ <u>5.25</u>	= \$ <u>100</u>
Broadband	<u>62668</u>	x \$ <u>9.25</u>	= \$ <u>579679</u>
Bundled	<u>46748</u>	x \$ <u>9.25</u>	= \$ <u>432419</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1012198</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1012198

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	<small>(for multiple rates, use an average amount, may not exceed \$100)</small>
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1012198 Total Tribal Link Up \$ 0 Total Dollars \$ 1012198

LIFELINE CLAIMS WORKSHEET

CERTIFICATIONS AND SIGNATURES

I certify that my company is in compliance with all of the Lifeline program rules, and, to the extent required, have obtained valid certifications for each subscriber for whom my company seeks reimbursement.

I certify that my company will pass through the full amount of all Non-Tribal and Tribal federal Lifeline support for which it seeks reimbursement, as well as all applicable intrastate Lifeline support, to all qualifying low-income subscribers by an equivalent reduction in the subscriber's monthly bill for supported service, or by offering a pre-paid wireless plan that complies with the appropriate minimum service standards contained in 47 CFR Â§54.408.

Based on the information known to me or provided to me by employees responsible for the preparation of the data being submitted, I certify under penalty of perjury that the data has been examined and reviewed and is true, accurate, and complete.

I acknowledge the Fund Administrator's authority to request additional supporting information as may be necessary.

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06/28/2024

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

Larry Weians

OFFICER TITLE

OFFICER NAME

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LIFELINE CLAIMS WORKSHEET

USAC Service Provider Identification Number 143033426

Study Area Code 219012

Organization Information		Filing Information	
Company Legal Name:	Assurance Wireless USA, L.P.	Submission Date	Data Month
Contact Name:	Tuan Nguyen	08/07/2024	June 2024
Mailing Address:	12920 SE 38th St	Type of Filing (check one)	Original <input checked="" type="checkbox"/> Revision <input type="checkbox"/>
	WA-Headquarters, Building 3		
	Bellevue, WA 98006		
Telephone Number:	4253834533	State Reporting	FLORIDA
Fax Number:			
E-mail Address:	tuan.nguyen114@t-mobile.com		

Lifeline

Non-Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>19</u>	x \$ <u>5.25</u>	= \$ <u>100</u>
Broadband	<u>62227</u>	x \$ <u>9.25</u>	= \$ <u>575600</u>
Bundled	<u>54561</u>	x \$ <u>9.25</u>	= \$ <u>504689</u>
Total Federal Non - Tribal Lifeline Support Claimed			\$ <u>1080389</u>

Tribal - Receiving federal Lifeline Support

	# Lifeline Subscribers	Lifeline Support/ Subscriber Support	Total Lifeline
Voice	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Broadband	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
Bundled	<u>0</u>	x \$ <u>0</u>	= \$ <u>0</u>
<small>(not to exceed \$34.25 for any subscriber)</small>			
Total Federal Tribal Lifeline Support Claimed			\$ <u>0</u>

Total Federal Lifeline Support Claimed \$ 1080389

Tribal Link Up (Available only to ETCs receiving High Cost support)

Number of Connections Waived	<u>0</u>	
Charges Waived per Connection	\$ <u>0</u>	<small>(for multiple rates, use an average amount, may not exceed \$100)</small>
Total Connection Charges Waived	\$ <u>0</u>	
Total Tribal Link Up Support Claimed		\$ <u>0</u>

Total Lifeline \$ 1080389 **Total Tribal Link Up** \$ 0 **Total Dollars** \$ 1080389

LIFELINE CLAIMS WORKSHEET

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08/07/2024

Larry Weians

DATE

OFFICER SIGNATURE

Vice President

Larry Weians

OFFICER TITLE

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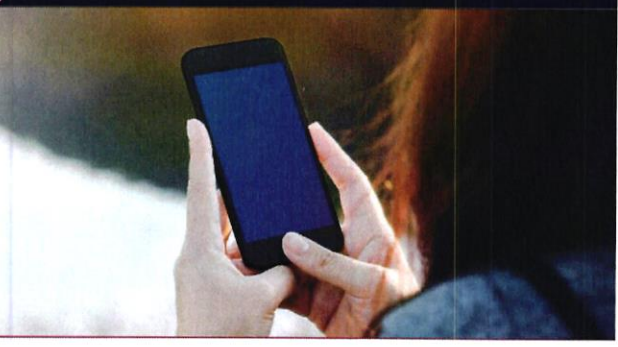
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Attachment 2

Response #6d – Example of outreach materials

Find out if you qualify for Assurance Wireless [Apply Now](#)

What Is Lifeline Service?
The Assurance Wireless offer includes free cell phone service, plus a free Smartphone.



Lifeline Assistance Program Overview

Recognizing the important benefits associated with phone access and concerned that low-income households may not be able to afford phone service on their own, the federal government created the Lifeline Assistance program in 1995. Consumers who qualify based on federal or state-specific eligibility criteria can obtain discounted or free phone service through the Lifeline Assistance program.

Assurance Wireless provides eligible consumers with free monthly data, unlimited texting, free monthly minutes plus a free Smartphone.

Eligibility Guidelines

Assurance Wireless is a federal Lifeline Assistance program. Enrollment is available to individuals who qualify based on federal or state-specific eligibility criteria and is non-transferable. You may qualify based on household income or if you or a member of your household participates in certain public assistance programs like Medicaid/Medicaid, Cal, Food Stamps/NAACP/CalFresh or SSI. You may need to provide proof of income or proof of program participation. The Lifeline Assistance program is available for only one wireless or wireline account per household. Separate households that live at the same address are eligible, including residents of homeless shelters and nursing homes. Residents with temporary addresses are also eligible.

Get FREE Lifeline Service including:

FREE
Monthly
DATA



FREE
Unlimited
Texts



FREE
Monthly
Minutes



PLUS A FREE
ANDROID™
SMARTPHONE*

FREE to qualifying low-income households

*Based on phone availability, shipping charges may apply. Customers who have been previously offered the offer of their service and did not take their original phone and service number, wireless is a replacement of service. The wireless device is subject to shipping. Some state restrictions may apply. Coverage not available in all areas. © 2014 Assurance Wireless, LLC. All other marks are the property of their respective owners.

Click on Your State and Enter Your Zip Code to See Your State's Offer

AL	AR	AZ	CA
CO	CT	DC	DE
FL	GA	IA	ID
IL	IN	KS	KY
LA	MA	MD	ME
MI	MN	MO	MS
MT	NC	ND	NH
NH	NJ	NM	NV
NV	OH	OK	OR
PA	RI	SC	SD
TN	TX	UT	VA
VT	WA	WI	WV

Great Offers for Qualifying Customers

Upgrade Your Plan

Enhance your service with the option to use up to 2GB of data in a hotspot to connect multiple devices. Get extra on-the-go connection you can count on. All for just \$10/year (plus tax).
Call us to upgrade at 1-888-321-5809

Bring your Own Phone

Use an existing device with your current Assurance Wireless plan

[Check Phone Compatibility](#)

Selected, compatible device and new contract required.

Phone Information and Return Policy: Assurance Wireless phones are provided free of charge to eligible customers by our phone vendors, American Network Solutions or EcoVia USA, or can be purchased at a low cost. Phone models are either new or refurbished based on availability in available rate plans. Devices may vary depending on inventory. For more information on device, accessories, and vendor policies, such as device return policies, please contact us and we will connect you with the provider of your device. Local phone numbers may not be available in certain markets. You can request to change your mobile phone number up to three times each year.

Assurance Wireless Lifeline offer is available to eligible customers, residing in selected areas, who are approved for Lifeline service, a government assistance program. One Lifeline discounted service (wireless or wireline) available per household. It is non-transferable. A household is defined as any individual or group of individuals who live together at the same address & share income & expenses. Consumers who willfully make false statements in order to obtain the benefits can be punished by fine or imprisonment, or can be barred from the program. Phone models may vary depending on availability. **Plan:** Unlimited data & mins. do not roll over. **Add'l Services:** Voice (10mins or 250 mins, w/ \$3 add-on data & Int'l plans require add-on purchases), Texting (unlimited texts from plan or add'l mins), Customers can use Assurance Wireless plan on pay-as-you-go plan after termination of Lifeline plan. When account is switched to pay-as-you-go plan & inactive for 105 days on day 106, account will be closed & any unused funds & telephone number will be lost. State & local sales taxes & fees may apply. Minimum Top-Up of \$5 may be required. **Lifeline with Hotspot plan:** No cash-reflection value. Non-refundable. Add-on services sold separately. Mobile hotspot up to 2GB 4G LTE. Smartphone usage is prohibited over Mobile Hotspot usage, which may result in higher charges for data used on smartphone. Capable device required. **Other Terms:** Offers not available in all states/territories & may vary by state. Coverage is not available everywhere. Assurance Wireless reserves the right to change or discontinue offers at any time. **Network Management:** Service may be **allowed, suspended, terminated, or restricted** for misuse, abnormal use, interference with our network or ability to provide quality service to other users. See [http://www.assurancewireless.com/termsandconditions](#) for details. By activating your service and service, you agree to the Assurance Wireless Terms and Conditions. See terms (including arbitration provisions) and details at [assurancewireless.com](#).

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Use it. Don't lose it.

Talk, text or use your mobile data every 30 days to keep your benefit.

<p>Contact</p> <p>Assurance Wireless 110 West 4th Killeen, TX 76540</p> <p>Questions? Call us toll free 1-888-321-5809</p> <p>Facebook Twitter YouTube Instagram</p>	<p>Plans</p> <p>Our Plans What is Lifeline How to Qualify Check Availability Use It, Don't Lose It</p> <p>Apply Now</p>	<p>Help</p> <p>About Us Plan Add-ons Phone Guides Phone Unlocking Bring Your Own Phone FAQs Contact Us</p> <p>Login</p> <p>Account Login Agent Login</p>	<p>Legal</p> <p>Copyright Notice Privacy Policy Help Center Do Not Sell or Share My Personal Information CMA Help Center Mobile & Data Terms PSAP Information Net Neutrality Wireless Emergency Alert Ward Fees</p>
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Assurance Wireless is a Lifeline Assistance program authorized by the Federal Universal Service Fund. Offer limited to eligible customers, residing in selected geographic areas, is non-transferable, and only one wireless or wireline Assurance Wireless service per household per household. Assistance services are not available in all states/territories and may vary by state. Coverage not available in all areas. © 2014 Assurance Wireless USA, L.P. All other marks are the property of their respective owners. Assistance services are not available in all states/territories and may vary by state. Coverage not available in all areas. © 2014 Assurance Wireless USA, L.P. All other marks are the property of their respective owners.

See if you qualify for our free Lifeline service



Come back for our Lifeline Service on the T-Mobile Network

Make your return to Assurance Wireless to get reconnected for **FREE**.

[LEARN MORE →](#)



Reasons to choose the Assurance Wireless Lifeline Service

- FREE** 4.5GB Data
- FREE** Unlimited Texts
- FREE** 1000 Voice Minutes
- PLUS** a Free Smartphone

[SEE IF YOU QUALIFY →](#)

During congestion, heavy data users (>35GB/mo) and customers choosing Assurance Wireless or similarly prioritized plans (e.g., T-Mobile Essentials, Metro by T-Mobile) may notice lower speeds than other customers due to data prioritization. Video typically streams at 720p.



Customers can enjoy the T-Mobile Network Experience

Assurance Wireless is now part of T-Mobile with a network that's better than ever.

Covers **99%** of Americans

Fast uploads & downloads so you can spend less time waiting and more time connecting

Our 4G LTE signal is **strong and reliable**

[APPLY NOW →](#)

How can this service be free?

Lifeline is a government assistance program connecting low-income Americans with affordable phone service and internet access.

You may qualify if you are on certain public assistance programs, like Medicaid or Supplemental Nutrition Assistance Program (SNAP). You may also qualify based on your household income.

The only thing you have to lose is your monthly cell phone bill. Don't lose out on **FREE** cell service.

Free Lifeline Service all on the T-Mobile Network.

Apply today for Assurance Wireless.

[APPLY NOW →](#)

Offer limited to eligible customers, residing in selected areas, who are approved for Lifeline service, a government assistance program. One Lifeline discounted service (landline or wireless) available per household & is non-transferable. A household is defined as any individual or group of individuals who live together at the same address & share income & expenses. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Phone models may vary; shipping charges may apply. Plan: Unlimited data & texts, no rollover. Adult: Services: voice 100min, or 200 mins, w/ 5G and-on, add'l data & text plans require add-on purchases. Accessing voicemail draws from plan or add'l mins. Customers can use Assurance Wireless Inc. on pay-as-you-go plan after termination of Lifeline Inc. When account is switched to pay-as-you-go plan & inactive for 125 days, on day 126, account will be closed & any unused service balance & telephone number will be lost. State & local sales taxes & fees may apply. Minimum Top-Up of \$5 may be required. Other terms: Offers not avail. in all states/countries & may vary by state. Coverage not avail. everywhere. Assurance Wireless reserves the right to change or cancel offers at any time. Network Management: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users. See <https://www.assurancewireless.com/legal/net-neutrality> for details. By activating your device and service, you agree to the Assurance Wireless Terms and Conditions. See terms (including arbitration provisions) and details at [assurancewireless.com](https://www.assurancewireless.com).

Privacy Policy: Your privacy is important to us. Please see our [Privacy Policy](#). For questions about Assurance Wireless' privacy practices, please write to: Office of Privacy - Legal Department, Assurance Wireless, 12900 SE 38th Street, Bellevue, Washington 98005.

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assurance
wireless

STAY CONNECTED ON THE T-MOBILE NETWORK FOR FREE

with Assurance Wireless Lifeline service.

SEE IF YOU QUALIFY →



Reasons to choose the Assurance Wireless Lifeline Service

FREE 4.5GB Data

FREE Unlimited Texts

FREE Unlimited Calls

PLUS a Free Smartphone

SEE IF YOU QUALIFY →

There is competition. Many data plans in the U.S. may not offer unlimited service. Assurance Wireless or similarly positioned plans (e.g., T-Mobile Esurance, Metro by T-Mobile) may receive lower speeds than other customers due to data prioritization. Speeds typically 10Mbps or less.

T-Mobile

Customers can enjoy the T-Mobile Network Experience

Assurance Wireless is now part of T-Mobile
with a network that's better than ever.

Covers **99%** of Americans

Fast uploads & downloads so you can spend
less time waiting and more time connecting

Our 4G LTE signal is **strong** and **reliable**

APPLY NOW →

How can this service be free?

Lifeline is a government assistance program
connecting low-income Americans with affordable
phone service and internet access.

You may qualify if you are on certain public assistance
programs, like Medicaid or Supplemental Nutrition Assistance
Program (SNAP). You may also qualify based on your
household income.

The only thing you have to lose is your monthly
cell phone bill. Don't lose out on FREE cell service.

Free Lifeline Service all on the T-Mobile Network.

Apply today for Assurance Wireless.

APPLY NOW →

Offer limited to eligible customers, residing in selected areas, who are approved by Lifeline service, a government assistance program. One Lifeline discounted service (wireless or landline) available per household & is non-transferable. A household is defined as any individual or group of individuals who live together at the same address & share income & expenses. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Phone models may vary; shipping charges may apply. Plan: Unlimited data & texts, do not roll over. Add'l. Services: Voice: 100mins. or 250 mins. at \$5 add-on. Add'l. Data & Text: plans require add-on purchases. Incoming voicemail: 3mins from plan or add'l. mins. Customers can use Assurance Wireless svc. on pay-as-you-go plan after termination of Lifeline svc. When account is switched to pay-as-you-go plan & inactive for 125 days, on day 126, account will be closed & any unused service balance & telephone number will be lost. State & local rates taxes & fees may apply. Minimum Top-Up of \$5 may be required. Other terms: Offers not avail. in all states/areas & may vary by state. Coverage not avail. everywhere. Assurance Wireless reserves the right to change or cancel offers at any time. Network Management: Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users. See <https://www.assurancewireless.com/legal/privacy-policy> for details. By activating your device and service, you agree to the Assurance Wireless Terms and Conditions. See terms (including arbitration provisions) and details at [assurancewireless.com](https://www.assurancewireless.com).

Privacy Policy: Your privacy is important to us. Please see our [Privacy Policy](#). For questions about Assurance Wireless' privacy practices, please write to: Office of Privacy - Legal Department, Assurance Wireless, 17800 NE 38th Street, Bellevue, Washington 98005.

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Stay Connected With Lifeline

Our Lifeline plans offer you data, text and minutes—**all on the T-Mobile network**. Low cost or no cost, choose the plan that's right for you. And now, you can even Bring Your Own Phone!

Type	Low Cost	Free
Cost	\$10/year	\$0
Name	Lifeline with Hotspot	Lifeline
Text	Unlimited	Unlimited
Minutes	1000	1000
Data	4.5GB Includes 2GB Mobile Hotspot Data	4.5GB
Exceed Data & Hotspot Allowances	Data & Hotspot continue at up to 3G speeds	Data stops after 4.5GB is used
Plan Rules	Must use your service at least every 30 days.	Must use your service at least every 30 days.

Customers whose My Account balance is insufficient to meet the low cost Lifeline monthly fee will be moved to the free Lifeline plan. There is no low cost plan available in California. During congestion, heavy data users (>35GB/mo) and customers choosing Assurance Wireless or similarly prioritized plans (e.g., T-Mobile Essentials, Metro by T-Mobile) may notice lower speeds than other customers due to data prioritization. Video typically streams in SD. Lifeline with Hotspot plan. Full speeds available up to data allotment (including tethering), then slowed to up to 600kbps speeds for balance of service period.

See if you qualify:

Enrollment is available to individuals who qualify based on federal eligibility criteria, including participation in any of the following government programs:

- Medicaid
- Food Stamps/SNAP
- Supplemental Security Income (SSI)
- Veterans Pension benefit or Survivors Pension
- Federal Public Housing Assistance or Section 8

You may also qualify based on your household income. You must provide proof of program participation or proof of income.

Assurance Wireless Lifeline offer is available to eligible customers, residing in selected areas, who are approved for Lifeline service, a government assistance program. One Lifeline is counted service (landline or wireless) available per household & is non-transferable. A household is defined as any individual or group of individuals who live together at the same address & share income & expenses. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. Phone models may vary, shipping charges may apply. Unused data & mins do not roll over. Unlimited while on our network. Video streams at up to 254Mbps (SD). Optimization may affect speeds of video downloads, does not apply to video uploads. For best performance, leave any video streaming applications at their default automatic resync or setting. Unlimited talk & text features for direct communications between 2 people. Add'l services: voice 100 min or 250 mins w/35 add-on, data & Int'l plans require add-on purchases. Accessing voicemail draws from plan or add'l mins. State & local sales taxes & fees may apply. Min. 1 month. Top-Up of \$5 may be required. Customers can use Assurance Wireless svc on pay-as-you-go plan after termination of Lifeline svc. When account is switched to pay-as-you-go plan & inactive for 125 days, on day 126, account will be closed & any unused funds & telephone number will be lost. **Lifeline with Hotspot plan:** No cash receipt or value. Non-refundable. Add-on services sold separately. Mobile hotspot up to 2GB 4G LTE. Smartphone usage is prioritized over Mobile Hotspot usage, which may result in slower speeds for data used on smartphone. Capable device required. **Network Management:** Service may be slowed, suspended, terminated, or restricted for misuse, abnormal use, interference with our network or ability to provide quality service to other users. See <https://www.assurancewireless.com/legal/net-neutrality> for details. **Other terms:** Offers not avail. in all states/areas & may vary by state. Coverage is not avail. everywhere. Assurance Wireless reserves the right to change or cancel offers at any time. By activating your device and service, you agree to the Assurance Wireless Terms and Conditions. See terms (including arbitration provision) and details at [assurancewireless.com](https://www.assurancewireless.com).

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