



Monday, August 19, 2024

Mr. Curtis Williams  
c/o Mr. Adam J. Teitzman, Commission Clerk  
Office of Commission Clerk, Florida Public Service Commission (FPSC)  
2540 Shumard Oak Blvd.  
Tallahassee, FL 32399-0850

Re: *Request for Proposals (RFP) to Provide Telecommunications Relay Service Docket No. 20240043-TP*

Dear Mr. Williams

Florida citizens who need functionally equivalent communication options will continue to benefit from T-Mobile as their Telecommunications Relay Service (TRS) provider. Our all-inclusive relay package incorporates high-quality service performance and customer care, Federal Communications Commission (FCC) standards compliance, customized outreach, and certification. As a result, our relay services are unmatched by other TRS providers.

As the TRS industry leader, providing relay services in 30 states (including Puerto Rico and the US Virgin Islands), we're proud of the relationship cultivated with the citizens of Florida since 2015.

- **Demonstrated Experience:** With over 34 years of experience providing TRS, our team uses relay products and services daily. Along with their family and friends, these employees have the same communication needs and concerns as your users.
- **Community Engagement and Established Relationship:** We greatly value our longstanding partnership and strong relationship with Florida communities. Our team members for Florida Relay Service:
  - ◆ **Jeffrey Branch, Senior Account Executive:** Jeffrey has an impressive 25 years of experience in the TRS industry. His insights and strategic approach contribute significantly to our success.
- **Service without Disruption:** With our reliable network connectivity, your Relay users will not experience disruption to the high-quality service they deserve and need.

Jeffrey Branch, Account Executive, is the point of contact for T-Mobile's proposal response. The FPSC may address questions and correspondence concerning this response to Jeffrey at the following:

1355 Powderpuff Drive, Dunedin, FL 34698  
813-774-6362 (VP) – 727-667-8657 (text)  
[jeffrey.branch@t-mobile.com](mailto:jeffrey.branch@t-mobile.com)

David Bezzant, Vice President of T-Mobile for Business, is authorized to make this proposal for T-Mobile. David has the authority to make decisions regarding the quoted prices. He has the authority to contractually obligate and bind T-Mobile to the proposal's prices, terms, and conditions. T-Mobile complies with the FPSC's RFP requirements. He can be reached at the following:

1633 W Innovation Way 5<sup>th</sup> Floor, Lehi, UT 84043  
425-383-4000 (phone) – 425-378-4040 (fax)  
[david.bezzant@t-mobile.com](mailto:david.bezzant@t-mobile.com)

T-Mobile is looking forward to working with the FPSC during this solicitation process. We look forward to the opportunity to continue to serve Florida residents who need functionally equivalent communication options.

Sincerely,

DocuSigned by:  
  
David Bezzant  
Vice-President, T-Mobile for Government



12920 SE 38<sup>th</sup> Street, Bellevue, WA 98006  
[www.t-mobile.com](http://www.t-mobile.com)

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