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August 20, 2024

**VIA ELECTRONIC FILING**

Mr. Adam J. Teitzman  
Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

In re: Petition for Rate Increase by Tampa Electric Company

DOCKET NO. 20240026-EI

In re: Petition for approval of 2023 Depreciation and  
Dismantlement Study, by Tampa Electric Company

DOCKET NO. 20230139-EI

In re: Petition to implement 2024 Generation Base Rate  
Adjustment provisions in Paragraph 4 of the 2021 Stipulation  
and Settlement Agreement, by Tampa Electric Company

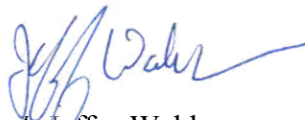
DOCKET NO. 20230090-EI

Dear Mr. Teitzman:

Enclosed for filing in the above docket is Tampa Electric Company's Response to the Office of Public Counsel's Motion and Notice of Intent to Seek Official Recognition and Request for Official Recognition.

Thank you for your assistance in connection with this matter.

Sincerely,



J. Jeffrey Wahlen

JJW/ne  
Enclosure

cc: All parties of record (w/enc.)

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition for Rate Increase by Tampa Electric Company

DOCKET NO. 20240026-EI

In re: Petition for approval of 2023 Depreciation and Dismantlement Study, by Tampa Electric Company

DOCKET NO. 20230139-EI

In re: Petition to implement 2024 Generation Base Rate Adjustment provisions in Paragraph 4 of the 2021 Stipulation and Settlement Agreement, by Tampa Electric Company

DOCKET NO. 20230090-EI

FILED: August 20, 2024

**TAMPA ELECTRIC COMPANY’S RESPONSE TO OPC’S  
MOTION AND NOTICE OF INTENT TO SEEK OFFICIAL RECOGNITION AND  
REQUEST FOR OFFICIAL RECOGNITION**

Pursuant to Rule 28-106.204, Florida Administrative Code,<sup>1</sup> Tampa Electric Company, (“Tampa Electric” or the “company”) responds to OPC’s Motion and Notice of Intent to Seek Official Recognition (“Motion”) filed on August 9, 2024 [DN 08355-2024], and requests that the Commission take Official Recognition of excerpts from three Consumer Affairs Reports attached hereto as Composite Exhibit One, and states:

1. The Motion seeks official recognition of (1) written customer comments submitted in this docket and (2) Tampa Electric customer complaints submitted to the Commission since January 1, 2022.

2. Although written customer comments in a rate case docket have not traditionally been considered appropriate for official recognition, the company recognizes that the Commission

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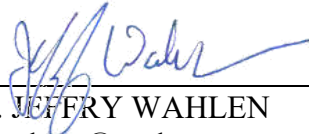
<sup>1</sup> Tampa Electric notes that the Motion shown in the docket file [DN 08355-2024] for some reason does not contain a certificate of service. It also appears that OPC served Tampa Electric by “dropoff” on August 9, 2024, but counsel for Tampa Electric did not understand that the documents included in the “dropoff” constituted a filing or were being served by that method. Tampa Electric has consulted with OPC and under the circumstances OPC does not object to the timeliness of this response, which Tampa Electric appreciates.

invites customer comments and does not object to the Motion as it relates to customer comments in the docket file.

3. The customer complaints for which OPC seeks official recognition may be official records of the Commission, but the Motion was filed after the dates for pre-filing testimony have passed and the discovery period is complete, leaving Tampa Electric with no meaningful opportunity to file testimony in response. Nevertheless, the company does not object to the Motion as it relates to customer complaints on the condition that the excerpts from the December 2022, December 2023, and June 2024 Consumer Affairs Reports attached hereto as Composite Exhibit One (which are official records of the Commission) are also officially recognized and hereby requests that the Commission do so. Tampa Electric has consulted with OPC and OPC does not object to this request.

Respectfully submitted this 20<sup>th</sup> day of August 2024.

Respectfully submitted,



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ATTORNEYS FOR TAMPA ELECTRIC COMPANY

Composite Exhibit One  
FPSC Consumer Activity Reports



FLORIDA  
PUBLIC  
SERVICE  
COMMISSION

# **CONSUMER ACTIVITY REPORT**

## **December 2022**

## Electric Companies

### Complaint Activity - December 2022

Company Name	Service*	Billing*	Total	Y-T-D
Duke Energy	10	18	28	309
Florida Power & Light Company	11	5	16	435
Florida Public Utilities Company	0	4	4	28
Tampa Electric Company	1	3	4	65
<b>TOTALS**</b>	<b>22</b>	<b>30</b>	<b>52</b>	<b>837</b>

\*Please see Definitions.

\*\*Does not include non-certificated complaints logged, complaints transferred via the telephone transfer-connect or e-transfer process, or complaints logged and resolved under the three-day rule.



# **CONSUMER ACTIVITY REPORT**

## **December 2023**

Data Compiled on: 1/10/2024

Exhibit 1A

## Electric Companies

### Complaint Activity - December 2023

<b>Company Name</b>	<b>Service*</b>	<b>Billing*</b>	<b>Total</b>	<b>Y-T-D</b>
Duke Energy	12	17	29	540
Florida Power & Light Company	6	13	19	175
Florida Public Utilities Company	1	1	2	30
Tampa Electric Company	2	2	4	141
<b>TOTALS**</b>	<b>21</b>	<b>33</b>	<b>54</b>	<b>886</b>

\*Please see Definitions.

\*\*Does not include non-certificated complaints logged, complaints transferred via the telephone transfer-connect or e-transfer process, or complaints logged and resolved under the three-day rule.





# **CONSUMER ACTIVITY REPORT**

## **June 2024**

Data Compiled on: 7/11/2024

Exhibit 1B

## Electric Companies

### Complaint Activity - June 2024

<b>Company Name</b>	<b>Service*</b>	<b>Billing*</b>	<b>Total</b>	<b>Y-T-D</b>
Duke Energy	8	15	23	163
Florida Power & Light Company	3	8	11	91
Florida Public Utilities Company	1	1	2	16
Tampa Electric Company	6	6	12	37
<b>TOTALS**</b>	<b>18</b>	<b>30</b>	<b>48</b>	<b>307</b>

\*Please see Definitions.

\*\*Does not include non-certificated complaints logged, complaints transferred via the telephone transfer-connect or e-transfer process, or complaints logged and resolved under the three-day rule.

## CERTIFICATE OF SERVICE

I HEREBY CERTIFY that electronic copies of the foregoing response has been served by electronic mail on this 20th day of August, 2024 to the following:

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Daniel Dose  
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