

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, August 28, 2024 8:36 AM
To: Consumer Correspondence
Subject: Docket No. 20230083
Attachments: FW: water issues; Consumer Inquiry - Pluris Wedgefield

See attached customer correspondence and reply for Docket No. 20230083.

Antonia Hover

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, August 28, 2024 8:03 AM
To: Ellen Plendl
Subject: FW: water issues
Attachments: 1eQpbTEICfus-gov-DeSantis-letter.docx

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate. Never heard of this place. Can you give me input on it.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Susan Bellarosa <susanbellarosa@gmail.com>
Sent: Friday, August 23, 2024 1:08 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: water issues

Constituent message:

1. **Name**
Susan Bellarosa
2. **Email Address**
susanbellarosa@gmail.com
3. **Phone Number**
7322719222
4. **Subject**
water issues
5. **Message**
Wedgefield residents pay some of the highest water rates in Florida. Pluris continuously requests rate increases which are approved by the Florida Public Service Commission. Wedgefield has seen three rate increases over the past year.
- Despite the high charges, Pluris has no capital improvement plan as indicated by the infrastructure report provided by Hartman and Associates. The report findings indicate the water operations in Pluris are “catastrophic” with no contingency plan to provide safe drinking water if the system were to fail.”
please see attachment
6. **Attach file (optional)**
[1eQpbTEICfus-gov-DeSantis-letter.docx](#)

- 7. **User IP Address**
35.145.105.152
- 8. **HTTP User Agent**
Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko)
Chrome/127.0.0.0 Safari/537.36
- 9. **Date Submitted**
23/08/2024
- 10. **Time Submitted**
1:07:40 pm, EDT

This message was sent from <https://www.flgov.com>.

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Dear Governor DeSantis,

As two of your constituents, we are contacting you today regarding the water issues in Wedgefield, FL

We citizens of Wedgefield have been experiencing ongoing issues with the quality and price of the water provided to our community by Pluris, a private, for-profit company. While the concerns with Pluris are extensive, we would like to bring to your attention two issues which need to be highlighted.

- Wedgefield residents pay some of the highest water rates in Florida. Pluris continuously requests rate increases which are approved by the Florida Public Service Commission. Wedgefield has seen three rate increases over the past year.

- Despite the high charges, Pluris has no capital improvement plan as indicated by the infrastructure report provided by Hartman and Associates. The report findings indicate the water operations in Pluris are "catastrophic" with no contingency plan to provide safe drinking water if the system were to fail."

According to the United Nations, access to clean drinking water is a fundamental human right and is defined as the "right to sufficient, safe, acceptable and physically accessible and affordable water for personal and domestic uses."

If Wedgefield residents are in favor of purchasing Pluris, we request your vote with moving forward on the acquisition. Once Pluris has been acquired, we will seek grant monies and appropriations from State and Federal government to minimize the financial burden on the County and its taxpayers.

Thank you for your attention to this issue and your hard work to improve our community. We look forward to hearing your response.

Sincerely,

Nicholas & Susan Bellarosa
2732 Babbitt Ave
Wedgefield, NJ 32833

Antonia Hover

From: Ellen Plendl
Sent: Wednesday, August 28, 2024 8:35 AM
To: 'susanbellarosa@gmail.com'
Subject: Consumer Inquiry - Pluris Wedgefield

Mr. & Mrs. Nicholas Bellarosa
susanbellarosa@gmail.com

RE: FPSC Inquiry 1454104C

Dear Mr. & Mrs. Bellarosa:

The Governor's office forwarded a copy of your email regarding Pluris Wedgefield, LLC. (Pluris) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about Pluris' application for increase in water and wastewater rates in Orange County. We appreciate your comments and will add your correspondence to Docket No. 20230083.

You may review all the information filed with the FPSC by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20230083 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket.

If you have questions or concerns please contact me at 1-800-342-3552.

Sincerely,

Ellen Plendl
Regulatory Analyst IV
Florida Public Service Commission
Office of Consumer Assistance & Outreach
1-800-342-3552 (phone)
1-800-511-0809 (fax)