

Jenae Thornberry

From: Office of Commissioner Fay
Sent: Tuesday, September 3, 2024 2:49 PM
To: Commissioner Correspondence
Subject: Docket No. 20210015
Attachments: Fw: Veteran Inquiry.; Fw: Veteran Inquiry.; Fw: Veteran Inquiry.

Follow Up Flag: Follow up
Flag Status: Flagged

Please place the attached emails in Docket No. 20210015

Thanks

Jenae Thornberry

From: charley7722@aol.com
Sent: Saturday, August 31, 2024 2:51 PM
To: Ellen Plendl
Cc: ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Hillary Cassel; Office of Senator Book; Ron Hurtibise; armando.pimentel@fpl.com; Rebecca Talton; fl23response@mail.house.gov; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers); Julie Anderson; Office of Chairman La Rosa; Office of Commissioner Clark; Office of Commissioner Graham; Office of Commissioner Fay; Office of Commissioner Passidomo; James L. Heaton; Joe Dykes; TJ Harper; josephglaviano@gmail.com; weaverball@yahoo.com; James Wheatly; newsdesk@local10.com; 7investigates@wsvn.com; dcohen@wsvn.com; helpmehoward@wsvn.com; Gretchen Day-Bryant; Marie Woodson; Sean LeHockey; Connie Furze; investigate@local10.com; jortega@sunsentinel.com; nperez@local10.com; hector.villagran@va.gov
Subject: Fw: Veteran Inquiry.

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Ms. Ellen Plendl, Regulatory Analyst IV FPSC

Good Day !

August 26, 2024 FPSC Docket No. 20210015 FPL Account No. 26582 57510

Formal Complaint :

As per the above time frame your office made an unexplained, and also abrupt decision to close out the above Docket Case without

providing me with a polite explanation for doing so, as clearly attached below.

At this time I am going to kindly ask you for your immediate superiors name, and also contact info as I have

every right to do so as an innocent victim of circumstance.

Note : The Veterans Administration Has Been Copied along with the FPSC Commissioners, & Florida Governors office.

Please govern yourself accordingly.

Thank You For Your Cooperation.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: denis.mcdonough@va.gov <denis.mcdonough@va.gov>

Cc: Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; james.heaton@va.gov <james.heaton@va.gov>; cj.huskey@va.gov <cj.huskey@va.gov>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; TJ Harper <tjtherealestateguy@gmail.com>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; investigate@local10.com <investigate@local10.com>; newsdesk@local10.com <newsdesk@local10.com>; jeffweinsier@local10.com <jeffweinsier@local10.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; Connie Furze <connie.furze@myfloridahouse.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>

Sent: Wednesday, August 28, 2024 at 11:29:38 AM EDT

Subject: Fw: Veteran Inquiry.

Secretary Denis McDonough, <http://www.va.gov>

Good Day !

Ref : Attached Info.

I am respectfully requesting your direct assistance sir.

FPSC , OPC, & FPL Major Cover Up ! <<<<<

Thank You.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>

To: ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>

Cc: martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; Rebecca Talton <rebecca.talton@fpl.com>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; Soucy Carolyn A. (Miami VA) (she/her/hers)

<carolyn.soucy@va.gov>; Joe Dykes <joedykes954@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; weaverball@yahoo.com <weaverball@yahoo.com>; josephglaviano@gmail.com <josephglaviano@gmail.com>; Francis Pizzuta <francispizzuta@hotmail.com>; Sean LeHockey <lehockey.sean@flsenate.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; investigate@local10.com <investigate@local10.com>; Julie Anderson <janderson@sunsentinel.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Ellen Plendl <eplendl@psc.state.fl.us>; Marie Woodson <marie.woodson@myfloridahouse.gov>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; dcohen@wsvn.com <dcohen@wsvn.com>; nperez@local10.com <nperez@local10.com>; jortega@sunsentinel.com <jortega@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; newsdesk@local10.com <newsdesk@local10.com>

Sent: Tuesday, August 27, 2024 at 02:36:16 PM EDT

Subject: Fw: Veteran Inquiry.

Governor Ron Desantis, State of Florida

Good Afternoon !

Ref : US Navy Veteran Request. FPSC Docket No.20210015 FPL Account No. 26582 57510

Over the preceding year I have voiced my legitimate concerns about the disservice that the FPSC levied upon Senior Citizens such as myself in response to the request by FPL to monetarily penalize individuals such as myself for our Lower Monthly Consumption of KWH. <<<<<

Ms. Ellen Plendl- Regulatory Analyst IV- FPSC

The attached response that I received yesterday from the above individual confirms the fact that the FPSC has

shown no concern whatsoever for my legitimate concerns on behalf of every other

Individual, or Veteran who has also been effected. The office of Public Council has also

misled the FPSC about the legitimacy of their actions by stating that the General Public

would not object to being monetarily penalized every month, when in essence nothing

could be farther from the Truth Governor. <<<<<

Your Legal Authority :<<<<<

I am aware of the fact that your office has the authority to remove, and to also select

whomever your office desires to serve as a FPSC Commissioner. <<<<<

In the interim sad to say FPL has failed to monetarily reward my family for our sacrifice to date,

as we are no doubt Innocent Victims of Circumstance. <<<<<

Veterans Administration :

I have copied the Veterans Administration Secretary Denis McDonough to request VA assistance as well

as FPL continues to not be held fully accountable for their dishonesty by the FPSC ? <<<<<

Thank You Governor.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>
To: 'charley7722@aol.com' <charley7722@aol.com>
Sent: Monday, August 26, 2024 at 04:01:50 PM EDT
Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

Docket 20210015 is closed.? There is no further action on this matter.? The minimum billing charge is part of the company's approved tariff ?<<<<<

I will add your comments of dissatisfaction to our records.?

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Monday, August 26, 2024 3:59 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: Hillary Cassel <hillary.cassel@myfloridahouse.gov>; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; fl23response@mail.house.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; investigate@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>

Subject: Re: Veteran Inquiry.

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Ms. Ellen Plendl, FPSC

Good Afternoon !

FPSC Docket No. 20210015

FPL Account No. 26582 57510

Your response puzzles me, as all that you have stated in your response has been known for some time now.<<<<<

What is your primary objective Ms. Plendl ?<<<<<

Are you trying to confuse me ?<<<<<

Overview:

The FPSC committed an injustice, and also made a terrible mistake when they approved of the monetary increase for

individuals such as myself as FPL was able to successfully circumvent their dishonest effort to secure

same at a Senior Citizen expense !

Your repetitive response was not copied to the FPSC Commissioners ?<<<<<

Where do we proceed to from here Ms. Plendl, as I am still being monetarily

penalized every month for my Lower KWH Usage, when in essence I should

of been monetarily rewarded for same by FPL.<<<<<

Kindly refrain from playing head games with me Ms. Plendl as I am a well versed, and also

very intelligent US Navy Veteran.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, August 26, 2024 at 07:27:37 AM EDT, Ellen Plendl <eplendl@psc.state.fl.us> wrote:

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1398580C ??????

Dear Mr. Walsh:

This is in response to your August 23, 2024 E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement included a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The FPSC issued final order PSC-2024-0078-FOF-EI on March 25, 2024, which includes in part, the provision that the minimum billing charge remains in effect and part of the company's tariff. You may review the order by using the following link:

<https://www.floridapsc.com/pscfiles/library/filings/2024/01294-2024/01294-2024.pdf>

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

Jenae Thornberry

From: charley7722@aol.com
Sent: Friday, August 30, 2024 11:31 AM
To: ron.desantis@eog.myflorida.com
Cc: martha.lynn@eog.myflorida.com; Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Fay; Office of Commissioner Graham; Office of Chairman La Rosa; Ron Hurtibise; armando.pimentel@fpl.com; Ellen Plendl; Rebecca Talton; Hillary Cassel; Office of Senator Book; fl23response@mail.house.gov; Marie Woodson; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers); James L. Heaton; Julie Anderson
Subject: Fw: Veteran Inquiry.

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Governor Ron Desantis, State of Florida

Good Day !

I am patiently awaiting a response from the FPSC as per my attached request for the Chairman.

Thank You For Your Direct Assistance Governor.

Respectfully,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

----- Forwarded Message -----

From: charley7722@aol.com <charley7722@aol.com>
To: contact@psc.state.fl.us <contact@psc.state.fl.us>
Cc: ron.desantis@eog.myflorida.com <ron.desantis@eog.myflorida.com>; martha.lynn@eog.myflorida.com <martha.lynn@eog.myflorida.com>; Office of Commissioner Passidomo <commissioner.passidomo@psc.state.fl.us>; commissioner.fay@psc.state.fl.us <commissioner.fay@psc.state.fl.us>; commissioner.clark@psc.state.fl.us <commissioner.clark@psc.state.fl.us>; commissioner.graham@psc.state.fl.us <commissioner.graham@psc.state.fl.us>; commissioner.larosa@psc.state.fl.us <commissioner.larosa@psc.state.fl.us>; Ellen Plendl <eplendl@psc.state.fl.us>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com <armando.pimentel@fpl.com>; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; denis.mcdonough@va.gov <denis.mcdonough@va.gov>; Ron Hurtibise <rhurtibise@sunsentinel.com>; investigate@local10.com <investigate@local10.com>; 7investigates@wsvn.com <7investigates@wsvn.com>; newsdesk@local10.com <newsdesk@local10.com>; Julie Anderson <janderson@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; nperez@local10.com <nperez@local10.com>; helpmehoward@wsvn.com <helpmehoward@wsvn.com>; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; fl23response@mail.house.gov <fl23response@mail.house.gov>; ebony.pardo@mail.house.gov <ebony.pardo@mail.house.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; James L. Heaton <james.heaton@va.gov>
Sent: Thursday, August 29, 2024 at 01:51:21 PM EDT
Subject: Fw: Veteran Inquiry.

Chairman Mike Larosa,

FPSC

Good Afternoon !

Ref : Ms. Ellen Plendl - Regulatory Analyst IV

FPSC Docket No. 20210015 FPL Account No. 26582 57510

Senior Citizen Veteran Feedback :

The above individual has rendered me an unexpected disservice by closing the above Docket No ?

Do I have any recourse Chairman Larosa ?

Thank You Sir.

Respectfully,

Michael J. Walsh

US Navy Veteran Member No. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>
To: 'charley7722@aol.com' <charley7722@aol.com>
Sent: Monday, August 26, 2024 at 04:01:50 PM EDT
Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

Docket 20210015 is closed ? There is no further action on this matter.? The minimum billing charge is part of the company's approved tariff. ?

I will add your comments of dissatisfaction to our records.?

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Monday, August 26, 2024 3:59 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: Hillary Cassel <hillary.cassel@myfloridahouse.gov>; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; fl23response@mail.house.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; investigate@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>

Subject: Re: Veteran Inquiry.

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Ms. Ellen Plendl,

FPSC

Good Afternoon !

FPSC Docket No. 20210015

FPL Account No. 26582 57510

Your response puzzles me, as all that you have stated in your response has been known for some time now.<<<<<

What is your primary objective Ms. Plendl ?<<<<<

Are you trying to confuse me ?<<<<<

Overview:

*The **FPSC** committed an injustice, and also made a terrible mistake when they approved of the monetary increase for*

*individuals such as myself as **FPL** was able to successfully circumvent their dishonest effort to secure*

same at a Senior Citizen expense !

*Your repetitive response was not copied to the **FPSC** Commissioners ?<<<<<*

Where do we proceed to from here Ms. Plendl, as I am still being monetarily

*penalized every month for my Lower **KWH** Usage, when in essence I should*

*of been monetarily rewarded for same by **FPL**.<<<<<*

Kindly refrain from playing head games with me Ms. Plendl as I am a well versed, and also

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Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

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Mr. Michael J. Walsh

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RE: FPSC Inquiry 1398580C ??????

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If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

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1-800-511-0809 (fax)

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To: Consumer Contact
Cc: ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Office of Commissioner Passidomo; Office of Commissioner Fay; Office of Commissioner Clark; Office of Commissioner Graham; Office of Chairman La Rosa; Ellen Plendl; Rebecca Talton; armando.pimentel@fpl.com; Soucy Carolyn A. (Miami VA) (she/her/hers); denis.mcdonough@va.gov; Ron Hurtibise; investigate@local10.com; 7investigates@wsvn.com; newsdesk@local10.com; Julie Anderson; Gretchen Day-Bryant; nperez@local10.com; helpmehoward@wsvn.com; Hillary Cassel; Office of Senator Book; Sean LeHockey; fl23response@mail.house.gov; ebony.pardo@mail.house.gov; Marie Woodson; James L. Heaton
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US Navy Veteran Member No. 1194721044

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Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

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josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com;
Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>

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Ms. Ellen Plendl, FPSC

Good Afternoon !

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individuals such as myself as FPL was able to successfully circumvent their dishonest effort to secure

same at a Senior Citizen expense !

Your repetitive response was not copied to the FPSC Commissioners ?<<<<<

Where do we proceed to from here Ms. Plendl, as I am still being monetarily

penalized every month for my Lower *KWH* Usage, when in essence I should

of been monetarily rewarded for same by *FPL*.<<<<<

Kindly refrain from playing head games with me Ms. Plendl as I am a well versed, and also

very intelligent US Navy Veteran.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, August 26, 2024 at 07:27:37 AM EDT, Ellen Plendl <eplendl@psc.state.fl.us> wrote:

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1398580C *?????*

Dear Mr. Walsh:

This is in response to your August 23, 2024 E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement included a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The FPSC issued final order PSC-2024-0078-FOF-EI on March 25, 2024, which includes in part, the provision that the minimum billing charge remains in effect and part of the company's tariff. You may review the order by using the following link:

<https://www.floridapsc.com/pscfiles/library/filings/2024/01294-2024/01294-2024.pdf>

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

|| 1-800-511-0809 (fax)