

**Charlie Smith**

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**From:** Ellen Plendl  
**Sent:** Thursday, September 5, 2024 11:06 AM  
**To:** Consumer Correspondence  
**Subject:** Docket No. 20210015  
**Attachments:** Fw: Veteran Inquiry.

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

See attached reply to customer for Docket No. 20210015.

## Charlie Smith

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**From:** Saad Farooqi  
**Sent:** Thursday, September 5, 2024 10:55 AM  
**To:** 'charley7722@aol.com'  
**Cc:** Adria Harper; Ellen Plendl; Shonna McCray  
**Subject:** Fw: Veteran Inquiry.

Good afternoon Mr. Walsh,

My name is Saad Farooqi and I am a Senior Attorney for the Florida Public Service Commission. I want to start off by saying thank you for your service. I have received and read your concerns regarding the minimum billing charge you have incurred despite your conservative consumption of KWH. We have reviewed your correspondence with our consumer affairs office. Because there is no violation of an applicable statute, rule, company tariffs, our office can take no further action on this matter.

FPL came before the Florida Public Service Commission (FPSC) in 2021 (Docket No. 20210015) for a rate case. As part of the evaluation process for FPL's rate request, the FPSC conducted 12 service hearings to allow customer comment and feedback. All customer comments correspondence received during the hearings and ratemaking process for this docket was reviewed and considered by the Commission.

On October 26, 2021 the FPSC approved a four-year rate settlement for FPL, reflecting an almost 40 percent reduction in its original rate revenue request for 2022. Parties to the settlement, filed on August 9, 2021, included the Office of Public Counsel, representing the customers. A Supplemental Final Order PSC-2024-0078-FOF-EI was issued by the Commission on March 25, 2024. At that time, the case was finalized and the docket was closed by the Commission Clerk's office.

We appreciate your concerns and thank you again for reaching out. If you have additional concerns, I would suggest you reach out to the Office of Public Counsel, which represents customers in the Commission rate cases.

**Saad Farooqi**  
Senior Attorney  
Florida Public Service Commission  
(850) 413-6214