

Jenae Thornberry

From: Office of Commissioner Fay
Sent: Friday, September 6, 2024 3:47 PM
To: Commissioner Correspondence
Subject: Docket No. 20210015
Attachments: Re: Veteran Inquiry.; Re: Veteran Inquiry.

Please place the attached emails in Docket No. 20210015

Jenae Thornberry

From: charley7722@aol.com
Sent: Friday, September 6, 2024 2:17 PM
To: Trierweiler, Walt
Cc: Ana Ortega; Ellen Plendl; Rebecca Talton; armando.pimentel@fpl.com; Office of Chairman La Rosa; Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Fay; Office of Commissioner Graham; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Hillary Cassel; fl23response@mail.house.gov; Office of Senator Book; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers); Ron Hurtibise; Julie Anderson
Subject: Re: Veteran Inquiry.

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Rep. Walt Trierweiler, Esq. OPC State of Florida.

Good Afternoon !

FPSC Docket No. 20210015

Your response omitted one very important aspect of this matter. <<<<<

The Office of Public Counsel incorrectly informed the FPSC that the General Public would not object to being Monetarily penalized for their Lower Monthly consumption

of *KWK*? (So Wrong !)<<<<<

Wake up Rep. Trierweiler ! <<<<<

Thank You .

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Tuesday, September 3, 2024 at 03:01:48 PM EDT, Trierweiler, Walt <trierweiler.walt@leg.state.fl.us> wrote:

Ana,

Your thoughtful email message to Mr. Walsh just popped onto my screen and I thought I would lend a hand.

Mr. Walsh,

I hear you and as a fellow veteran and the consumer counsel representing all Floridians, I hear what you are saying and it gets said a lot. The truth is, FPL's minimum bill is lower than the others in the state and is designed to cover the minimum maintenance on the system, whether you are using it or not. As a Navy Man, you know that any complex mechanical and electrical system requires constant maintenance if it is going to perform when you need it. There was an effort to push back on the minimum bill, but studies showed that anyone who runs a refrigerator, at a minimum, in Florida, uses at least the amount of electricity that exceeds the minimum bill.

Your complaint involves the fact that you conscientiously conserve electricity beyond the limit that most of your neighbors achieve and you believe that you should be rewarded for your conservation. Well, it is an imperfect system, and while your actions, and those like you who conserve energy, do benefit the grid and therefore, the rest of us (Thank you!), the only tangible thing that you are achieving for yourself is a lower bill. You are most likely being billed at the lowest residential rate and those who use more electricity than normal are already paying a higher rate for their excess usage, but that is where the line is drawn.

I am heading into a meeting at 1500 hours, but if you want to continue this conversation, please provide your phone number and I will reach out to you.

Very respectfully,

Walt Trierweiler

Public Counsel

Office of the Public Counsel

111 West Madison Street, Room 812

Tallahassee, FL 32399-1400

(850) 488-9330

(850) 717-0326 Direct Line

From: Ana Ortega <AOrtega@PSC.STATE.FL.US>

Sent: Tuesday, September 3, 2024 2:41 PM

To: 'charley7722@aol.com' <charley7722@aol.com>

Cc: Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>

Subject: RE: Veteran Inquiry.

You don't often get email from aortega@psc.state.fl.us. [Learn why this is important](#)

Dear Mr. Walsh,

First and foremost, our office is sincerely grateful for your service and sacrifice for our county.

I hope that providing additional insight into our process may be helpful. As you know, the minimum billing charge was a part of a negotiated settlement agreement in 2021, which included participation from the Office of the Public Counsel. That office was created by the Florida Legislature to provide legal representation for the people of Florida and is a completely independent consumer advocate in cases before the Commission.

The minimum billing charge, which was part of the negotiated settlement agreement, has been in effect since June 2022. Our process also includes the ability to file a protest of our final Orders. If no formal protest is filed by a person whose substantial interests are affected within 21 days of the issuance of a final Order, the docket is closed. However, the currently negotiated settlement agreement is set to expire at the end of 2025. The company is expected to file a petition which includes the minimum billing charge as a part of the company's tariff. The timing of this filing is unknown and not controlled by the Public Service Commission. When the company formally files its request, you will be notified in your monthly bill and will be provided with the docket number. At time, you may want to reach out to The Office of the Public Counsel. You may also want to renew your objection to the minimum billing charge in the new docket as well as provide your feedback on the quality of service you receive as a customer through our written comment process or by attending a customer service hearing (dates to be determined, but likely summer of 2025).

I hope this additional information is helpful in understanding our process as well as provide you with other avenues you may want to explore in the future.

Sincerely,

Ana

Ana Ortega

Chief Advisor to Chairman La Rosa

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-0850

Office: (850) 413-6016

Cell: (850) 363-1726

Fax: (850) 413-6017

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are public records available to the public and media upon request. Your e-mail communications may therefore be subject to public disclosure.

From: Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>
Sent: Tuesday, September 3, 2024 2:18 PM
To: Ana Ortega <AOrtega@PSC.STATE.FL.US>
Subject: FW: Veteran Inquiry.

From: charley7722@aol.com <charley7722@aol.com>
Sent: Thursday, August 29, 2024 1:51 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Cc: ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; denis.mcdonough@va.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; investigate@local10.com; 7investigates@wsvn.com; newsdesk@local10.com; Julie Anderson <janderson@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; nperez@local10.com; helpmehoward@wsvn.com; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; fl23response@mail.house.gov; ebony.pardo@mail.house.gov; Marie Woodson <marie.woodson@myfloridahouse.gov>; James L. Heaton <james.heaton@va.gov>
Subject: Fw: Veteran Inquiry.

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Chairman Mike Larosa, FPSC

Good Afternoon !

Ref : Ms. Ellen Plendl - Regulatory Analyst IV

FPSC Docket No. 20210015 FPL Account No. 26582 57510

Senior Citizen Veteran Feedback :

The above individual has rendered me an unexpected disservice by closing the above Docket No ?

Do I have any recourse Chairman Larosa ?

Thank You Sir.

Respectfully,

Michael J. Walsh

US Navy Veteran Member No. 1194721044

----- Forwarded Message -----

From: Ellen Plendl <eplendl@psc.state.fl.us>

To: 'charley7722@aol.com' <charley7722@aol.com>

Sent: Monday, August 26, 2024 at 04:01:50 PM EDT

Subject: RE: Veteran Inquiry.

Dear Mr. Walsh:

Docket 20210015 is closed ? There is no further action on this matter.? The minimum billing charge is part of the company's approved tariff. ?

I will add your comments of dissatisfaction to our records.?

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

From: charley7722@aol.com <charley7722@aol.com>

Sent: Monday, August 26, 2024 3:59 PM

To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>

Cc: Hillary Cassel <hillary.cassel@myfloridahouse.gov>; ron.desantis@eog.myflorida.com;
martha.lynn@eog.myflorida.com; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com;

Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson <marie.woodson@myfloridahouse.gov>; fl23response@mail.house.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark <Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay <Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo <Commissioner.Passidomo@psc.state.fl.us>; investigate@local10.com; newsdesk@local10.com; helpmehoward@wsvn.com; Joe Dykes <joedykes954@gmail.com>; TJ Harper <tjtherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>; josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com; Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>
Subject: Re: Veteran Inquiry.

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Ms. Ellen Plendl, FPSC

Good Afternoon !

FPSC Docket No. 20210015 FPL Account No. 26582 57510

Your response puzzles me, as all that you have stated in your response has been known for some time now.<<<<<

What is your primary objective Ms. Plendl ?<<<<<

Are you trying to confuse me ?<<<<<

Overview:

The FPSC committed an injustice, and also made a terrible mistake when they approved of the monetary increase for

individuals such as myself as FPL was able to successfully circumvent their dishonest effort to secure

same at a Senior Citizen expense !

*Your repetitive response was not copied to the **FPSC** Commissioners ?<<<<<*

Where do we proceed to from here Ms. Plendl, as I am still being monetarily

*penalized every month for my Lower **KWH** Usage, when in essence I should*

*of been monetarily rewarded for same by **FPL**.<<<<<*

Kindly refrain from playing head games with me Ms. Plendl as I am a well versed, and also

very intelligent US Navy Veteran.

Thank You.

Kind Regards,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Monday, August 26, 2024 at 07:27:37 AM EDT, Ellen Plendl <eplendl@psc.state.fl.us> wrote:

Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1398580C ?????

Dear Mr. Walsh:

This is in response to your August 23, 2024 E-mail to the Florida Public Service Commission (FPSC) regarding Florida Power & Light Company's (FPL) minimum billing charge.

The Florida Public Service Commission approved Florida Power & Light Company's general base rate settlement agreement in Order No. PSC-2021-0446-S-EI, issued on December 2, 2021, in Docket No. 20210015-EI. The settlement agreement was entered into by FPL and various parties representing consumers, including the Office of the Public Counsel (OPC) who advocates on behalf of Florida consumers. The settlement agreement includes numerous provisions with regards to FPL's base rates through the end of 2025.

The agreement included a provision that will raise the minimum bill charge to \$25 for all residential and general service non-demand customers. The minimum bill provision went into effect in June 2022. FPL was to notify its customers of the new minimum bill in bill inserts 30 days prior to implementation.

The FPSC issued final order PSC-2024-0078-FOF-EI on March 25, 2024, which includes in part, the provision that the minimum billing charge remains in effect and part of the company's tariff. You may review the order by using the following link:

<https://www.floridapsc.com/pscfiles/library/filings/2024/01294-2024/01294-2024.pdf>

We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

Jenae Thornberry

From: charley7722@aol.com
Sent: Friday, September 6, 2024 1:54 PM
To: Ana Ortega
Cc: Office of Chairman La Rosa; Charles Rehwinkel; Office of Commissioner Passidomo; Office of Commissioner Clark; Office of Commissioner Fay; Office of Commissioner Graham; ron.desantis@eog.myflorida.com; martha.lynn@eog.myflorida.com; Ellen Plendl; armando.pimentel@fpl.com; Rebecca Talton; Hillary Cassel; Office of Senator Book; Marie Woodson; fl23response@mail.house.gov; denis.mcdonough@va.gov; Soucy Carolyn A. (Miami VA) (she/her/hers)
Subject: Re: Veteran Inquiry.

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Ms. Ana Ortega, FPSC Chairman Mike La Rosa

Good Afternoon ! FPSC Docket No. 20210015 FPL Account No. 26582 57510

Many thanks for your response.

I am well aware of the insight that your office has referred to.

In the interim both the Office of Public Counsel & FPL misled the FPSC about their

Honorable, and also Honest intentions that would result in monetarily penalizing individuals such as

for Our Lower Monthly Consumption of KWH <<<<<

Ms. Ellen Plendl-<<<<< Regulatory Analyst IV-<<<<< FPSC<<<<<

My Polite inquiry, and also Docket No was also abruptly terminated by the above FPSC employee ?

I have requested the name, and also contact number of Ms. Plendl's immediate supervisor

to no avail ? <<<<< (Chain of Command)

In Summation :

Where do we honestly proceed to from here Ms. Ortega ?

Thank You.

Sincerely,

Michael J. Walsh

US Navy Veteran Member I.D. 1194721044

On Tuesday, September 3, 2024 at 02:40:43 PM EDT, Ana Ortega <aortega@psc.state.fl.us> wrote:

Dear Mr. Walsh,

First and foremost, our office is sincerely grateful for your service and sacrifice for our county.

I hope that providing additional insight into our process may be helpful. As you know, the minimum billing charge was a part of a negotiated settlement agreement in 2021, which included participation from the Office of the Public Counsel. That office was created by the Florida Legislature to provide legal representation for the people of Florida and is a completely independent consumer advocate in cases before the Commission.

The minimum billing charge, which was part of the negotiated settlement agreement, has been in effect since June 2022. Our process also includes the ability to file a protest of our final Orders. If no formal protest is filed by a person whose substantial interests are affected within 21 days of the issuance of a final Order, the docket is closed. However, the currently negotiated settlement agreement is set to expire at the end of 2025. The company is expected to file a petition which includes the minimum billing charge as a part of the company's tariff. The timing of this filing is unknown and not controlled by the Public Service Commission. When the company formally files its request, you will be notified in your monthly bill and will be provided with the docket number. At time, you may want to reach out to The Office of the Public Counsel. You may also want to renew your objection to the minimum billing charge in the new docket as well as provide your feedback on the quality of service you receive as a customer through our written comment process or by attending a customer service hearing (dates to be determined, but likely summer of 2025).

I hope this additional information is helpful in understanding our process as well as provide you with other avenues you may want to explore in the future.

Sincerely,

Ana

Ana Ortega

Chief Advisor to Chairman La Rosa

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, Florida 32399-0850

Office: (850) 413-6016

Cell: (850) 363-1726

Fax: (850) 413-6017

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Office of Commissioner Graham <Commissioner.Graham@PSC.STATE.FL.US>; Office of Chairman La Rosa <Commissioner.LaRosa@psc.state.fl.us>; Ellen Plendl <EPlendl@PSC.STATE.FL.US>; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com; Soucy Carolyn A. (Miami VA) (she/her/hers) <carolyn.soucy@va.gov>; denis.mcdonough@va.gov; Ron Hurtibise <rhurtibise@sunsentinel.com>; investigate@local10.com; 7investigates@wsvn.com; newsdesk@local10.com; Julie Anderson <janderson@sunsentinel.com>; Gretchen Day-Bryant <gdaybryant@sunsentinel.com>; nperez@local10.com; helpmehoward@wsvn.com; Hillary Cassel <hillary.cassel@myfloridahouse.gov>; Office of Senator Book <book.lauren.web@flsenate.gov>; Sean LeHockey <lehockey.sean@flsenate.gov>; fl23response@mail.house.gov; ebony.pardo@mail.house.gov; Marie Woodson <marie.woodson@myfloridahouse.gov>; James L. Heaton <james.heaton@va.gov>

Subject: Fw: Veteran Inquiry.

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Chairman Mike Larosa, FPSC

Good Afternoon !

Ref : Ms. Ellen Plendl - Regulatory Analyst IV

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Senior Citizen Veteran Feedback :

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US Navy Veteran Member No. 1194721044

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Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

1-800-342-3552 (phone)

1-800-511-0809 (fax)

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Sent: Monday, August 26, 2024 3:59 PM
To: Ellen Plendl <EPlendl@PSC.STATE.FL.US>
Cc: Hillary Cassel <hillary.cassel@myfloridahouse.gov>; ron.desantis@eog.myflorida.com;
martha.lynn@eog.myflorida.com; Rebecca Talton <rebecca.talton@fpl.com>; armando.pimentel@fpl.com;
Office of Senator Book <book.lauren.web@flsenate.gov>; Marie Woodson
<marie.woodson@myfloridahouse.gov>; fl23response@mail.house.gov; Ron Hurtibise
<rhurtibise@sunsentinel.com>; Julie Anderson <janderson@sunsentinel.com>; Office of Chairman La Rosa
<Commissioner.LaRosa@psc.state.fl.us>; Office of Commissioner Clark
<Commissioner.Clark@psc.state.fl.us>; Office of Commissioner Graham
<Commissioner.Graham@PSC.STATE.FL.US>; Office of Commissioner Fay
<Commissioner.Fay@psc.state.fl.us>; Office of Commissioner Passidomo
<Commissioner.Passidomo@psc.state.fl.us>; investigate@local10.com; newsdesk@local10.com;
helpmehoward@wsvn.com; Joe Dykes <joedykes954@gmail.com>; TJ Harper
<tjtherealestateguy@gmail.com>; James Wheatly <wheatlyjames320@gmail.com>;
josephglaviano@gmail.com; Francis Pizzuta <francispizzuta@hotmail.com>; weaverball@yahoo.com;
Charles Rehwinkel <rehwinkel.charles@leg.state.fl.us>
Subject: Re: Veteran Inquiry.

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Ms. Ellen Plendl, FPSC

Good Afternoon !

FPSC Docket No. 20210015 FPL Account No. 26582 57510

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penalized every month for my Lower **KWH** Usage, when in essence I should

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very intelligent US Navy Veteran.

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Kind Regards,

Michael J. Walsh

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Mr. Michael J. Walsh

charley7722@aol.com

RE: FPSC Inquiry 1398580C ??????

Dear Mr. Walsh:

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We have added your concerns to our files as a protest to the FPL's Rate Case, docket 20210015.

If you have any questions, please contact me at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Ellen Plendl

Regulatory Analyst IV

Florida Public Service Commission

Office of Consumer Assistance & Outreach

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