

**Jenae Thornberry**

---

**From:** Jenae Thornberry on behalf of Records Clerk  
**Sent:** Monday, September 9, 2024 3:10 PM  
**To:** 'advocacy-noreply@mg.gospringboard.io'  
**Subject:** RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026

Good Afternoon Laura Root,

We will be placing your comments below in consumer correspondence in Docket No. 20240026, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you.

*Jenae Thornberry*

Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399  
[JThornbe@psc.state.fl.us](mailto:JThornbe@psc.state.fl.us)  
(850) 413-6457

*PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.*

**From:** advocacy-noreply@mg.gospringboard.io <advocacy-noreply@mg.gospringboard.io>  
**Sent:** Sunday, September 8, 2024 11:06 AM  
**To:** Records Clerk <CLERK@PSC.STATE.FL.US>  
**Subject:** Keep Tampa Electric (TECO) Rates Down Docket# 20240026

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear PSC Member,

As a concerned TECO customer [and AARP member in Florida], I am writing to express my opposition to TECO's proposed rate increase.

I urge you to carefully consider the impact of a rate increase on Florida residents, particularly the most vulnerable among us. With the rising costs of living, including healthcare and housing, a hike in utility rates would decrease our quality of life.

I ask that you prioritize the interests of consumers over corporate greed and reject TECO's

proposed increase to the return on equity and fixed customer charge. This is pure profit that customers should not have to pay for. Now more than ever, it is crucial to ensure that essential services remain affordable and accessible to all Floridians.

Thank you for your careful consideration to this matter.

Sincerely,

Laura Root  
412 Avenue G SE  
Winter Haven FL, 33880-3759

## Jenae Thornberry

---

**From:** Microsoft Outlook  
**To:** 'advocacy-noreply@mg.gospringboard.io'  
**Sent:** Monday, September 9, 2024 3:10 PM  
**Subject:** Undeliverable: RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026

### Delivery has failed to these recipients or groups:

['advocacy-noreply@mg.gospringboard.io'](mailto:advocacy-noreply@mg.gospringboard.io) ([advocacy-noreply@mg.gospringboard.io](mailto:advocacy-noreply@mg.gospringboard.io))

Your message couldn't be delivered and there was no valid enhanced status code being issued by the remote mail system to determine the exact cause, status: '550 permanent failure for one or more recipients (advocacy-noreply@mg.gospringboard.io:550 5.0.1 Recipient rejected)'.  
'

The following organization rejected your message: mx-inbound44-223.us-east-2c.ess.aws.cudaops.com.

### Diagnostic information for administrators:

Generating server: EXCH2019.psc.state.fl.us

advocacy-noreply@mg.gospringboard.io  
mx-inbound44-223.us-east-2c.ess.aws.cudaops.com  
Remote Server returned '550 permanent failure for one or more recipients (advocacy-noreply@mg.gospringboard.io:550 5.0.1 Recipient rejected)'  
'

### Original message headers:

Received: from Exch2016.psc.state.fl.us (164.51.109.84) by EXCH2019.psc.state.fl.us (164.51.109.82) with Microsoft SMTP Server (version=TLS1\_2, cipher=TLS\_ECDHE\_RSA\_WITH\_AES\_128\_GCM\_SHA256) id 15.2.1544.11; Mon, 9 Sep 2024 15:10:25 -0400  
Received: from Exch2016.psc.state.fl.us (:::1) by Exch2016.psc.state.fl.us (:::1) with mapi id 15.01.2507.039; Mon, 9 Sep 2024 15:10:25 -0400  
From: Records Clerk <CLERK@PSC.STATE.FL.US>  
To: "'advocacy-noreply@mg.gospringboard.io'" <advocacy-noreply@mg.gospringboard.io>  
Subject: RE: Keep Tampa Electric (TECO) Rates Down Docket# 20240026  
Thread-Topic: Keep Tampa Electric (TECO) Rates Down Docket# 20240026  
Thread-Index: AQHbAut3Oad/oOBot0SbncMa4Xz+7rJP0Z9w  
Disposition-Notification-To: Jenae Thornberry <JThornbe@psc.state.fl.us>  
Return-Receipt-To: <JThornbe@psc.state.fl.us>  
Sender: Jenae Thornberry <JThornbe@psc.state.fl.us>  
Date: Mon, 9 Sep 2024 19:10:25 +0000  
Message-ID: <e15cf8bbe1b04a32bb8826a56b8a244f@psc.state.fl.us>  
References: <b3e00b291f5396fe001cc95d3ef2e70c@swift.generated>  
In-Reply-To: <b3e00b291f5396fe001cc95d3ef2e70c@swift.generated>  
Accept-Language: en-US  
Content-Language: en-US

X-MS-Has-Attach:  
X-MS-TNEF-Correlator:  
x-ninja-pim: Scanned by Ninja  
x-ms-exchange-messagesentrepresentingtype: 2  
x-originating-ip: [199.250.30.42]  
Content-Type: multipart/alternative;  
    boundary="\_000\_e15cf8bbe1b04a32bb8826a56b8a244fpscstateflus\_"  
MIME-Version: 1.0