

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: September 17, 2024
TO: Office of Commission Clerk
FROM: Bureau of Consumer Assistance, Office of Consumer Assistance & Outreach
RE: Customer Correspondence

Please add the attached customer correspondence to Docket Correspondence-Consumers and their Representatives, in Docket 20240026.

2024 SEP 17 PM 4: 21
COMMISSION
CLERK

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To:
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE FL 32399

Sept. 11 2024
Charles R Loebl #205
4912 E. Linebaugh Ave
Tampa FL 33617

To: PSC BOARD (In remembrance of what occurred 23 years ago)

Putting this is as simple as I can after reading and giving serious thoughts to the coverage of the proceedings between the "CONSUMER ADVOCATES" AND TECO CEO ARCHIBALD COLLINS they seem unable (perhaps even UNWILLING) to express my concerns. Therefore it becomes up to me to express them myself.

1) The Elimination of all TAXES on the BILL EXCEPT FOR THE ACTUAL ENERGY + FUEL CHARGES used by the CONSUMER. It's UNFAIR enough to PAY FOR THEIR SERVICE CHARGES and OTHER "EXTRAS" we don't use without the insult of having to pay taxes on them also. (ENERGY + FUEL CHARGES for the KWH used is OF COURSE FAIR TO TAX)

2) That people should be REWARDED NOT PUNISHED FOR BEING ENVIRONMENTALLY CONSCIOUS ~~Because~~ there is less wear and tear on the system than some who is an energy hog. MY AND EVERY OTHER CUSTOMER'S CHARGE SHOULD BE FOR ALL THE EXTRAS not just the service charge should be no more than 100% of my COMBINED ENERGY + FUEL CHARGES OR THE RATE THAT'S SET WHICHEVER IS LESS (For example on one of my own random bills. Those combined charges were about \$17 I should be ^{billed} \$34 (or less) not \$46 (or more)

3) NOT ONLY THE ELIMINATION OF THE FRANCHISE CHARGE BUT CREDIT FOR THE CUSTOMERS EVER PUT IN ON THEIR CURRENT ACCOUNTS PLUS INTEREST. Local Governments need the money but that expense belongs to the STOCK HOLDERS + TECO not it's CUSTOMERS (Why should Customers have to pay their license fee so they can legally "overcharge" us)

4) That TECO not be allowed on the first 20% of the Energy usage up to the first 200 KWH. Now I'm sure you wonder why I request that. Very Simple BECAUSE TECO CUSTOMERS NOT THE STOCK HOLDERS PUT UP THE SOLAR

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PANELING USES TO GET ELECTRIC. AT ECOFEST I learned ^{Just} over 20% of their ENERGY. Now as customers are being compelled to pay for more solar paneling an even higher percentage should be reduced off the bill. THE SOLAR PANELING TECO USES belongs to its CUSTOMERS not TECO (or its STOCKHOLDERS) But even if they did belong to TECO, THEY HAVE CONSISTANTLY CLAIMED THEY CHARGE COST For KWH usage. Being they unlike with Fossil Fuel have an expense to find it I would like to know what expense they have in finding SOLAR POWER which either way they are getting for FREE (Here's how it would work take my random bill for example I don't get the full 200 KWH I get 20% on whichever is less at the new rate say \$17 becomes \$20 deduct 20% that's \$16 Times 100% is \$32) TOTAL

5) PRIVATE SMALL BUSINESSES take with Insurance should be allowed to BUNDLE THEIR ACCOUNT for BOTH HOME + BUSINESS ON ONE ACCOUNT They still have to pay for ~~both~~ all the energy they use in both places BUT ONLY ONE SERVICE CHARGE PLUS THE EXTRAS ^(on ONE BILL) even if the Meters are in Separate locations.

6) DEALING WITH GOVERNMENT SUBSIDIES! Now I got a Government Subsidy from SOMEONE ^{the} Service Coordinators and the Credit was put into my TECO account it was generous BUT FOR THE WRONG REASON. As stated I think people should be REWARDED NOT PUNISHED for ENVIRONMENTAL CONCERN. I also assume it was designed to last me a year well it's lasted about TWO YEARS give or take a little. Anyway something hit me. I NEVER GOT ADDITIONAL CREDIT FOR THE LENGTH OF TIME TECO has had use for the money in my account. DO I THINK I SHOULD GET ADDITIONAL CREDIT FOR SUCH MONEY. NO I DON'T But that does not mean I think TECO should have FREE USE OF THE MONEY THAT SHOULD HAVE BEEN EARNED BY THE CREDIT (for me or ANYONE Else) THAT MONEY BELONGS TO THE TAXPAYERS RESPONSIBLE FOR THE SUBSIDY (Not TECO or I)

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⑦ FINALLY AND MOST SERIOUSLY. My Cousin discussed with me a very serious matter. He told me TECO used to pay ^{what} ~~what~~ they charge customers for excess energy from Solar Panels and privately but now they ~~pay~~ ^{pay} less sort of creating a buy/sell market. You might so what at first thought in fact now that it's a good BUSINESS practice like any other BUSINESS.

Except that TECO is supposed to be a "PUBLIC SERVICE" not a business allowing them such "perks" as FRANCHISE FEES and ANTI-TRUST LAW EXEMPTIONS. So far as I'm concerned he can run TECO as a BUSINESS or a PUBLIC SERVICE but not have it both ways. He has consistently maintained (aside from the Big Business subsidy) that CUSTOMERS are getting Energy at TECO's Costs for the product. If he created a Buy/Sell Market THIS IS FRAUD to go along with Point 4.

Now you might still have time for a preliminary investigation into the whole matter before your NOV. 6 scheduled vote but it needs to be comprehensive now for that. Because of such widespread BUSINESS practices by TECO as a "PUBLIC SERVICE".

My Recommendation is you table all of TECO's increase requests and put TECO on PROBATION with SANCTIONS until such time a more detailed of their ECONOMIC PRACTICES until they comply with such ~~services~~ ^{practices} more consistent with a Public Service than a business. Of course you pass all my "Modifications" to their request. If the Business Practices continue then Mr. Collins should be put in Jail for FRAUD (Claiming customers are getting at cost) and for ANTI-TRUST Violations and TECO broken up in tiny competitive energy sellers/buyers. What would happen if TECO were broken up. Just like what happened with MA BELL in the early 1980's and the Postal Service on Packages. Customers would get a high ^{new} level of service at competitive prices when a FREE MARKET is established. This is also to serve Notice for DUKE + FPL in case they get any "fancy ideas" that consumers will stand up to ~~rather~~ ^{rather} rather than accept oppression/robbery of their hard earned money.

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Thank you for your friend consideration & advice
Sincerely

Charles R Loeb

CHARLES R. LOEB
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