

Jenae Thornberry

From: John Plescow
Sent: Thursday, September 19, 2024 9:21 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 196982

Please, add to docket 20240068.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Thursday, September 19, 2024 9:15 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: FW: E-Form Other Complaints TRACKING NUMBER: 196982

John,
Please forward to the clerk's office docket 20240068.

Thanks

C'Griffin

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Thursday, September 19, 2024 8:54 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Other Complaints TRACKING NUMBER: 196982

CUSTOMER INFORMATION

Name: Frederic Berthiaume
Telephone: 7275057156
Email: frederic.berthiaume1@gmail.com
Address: 3150 Fiesta Dr Dunedin FL 34698

BUSINESS INFORMATION

Business Account Name: Frederic Berthiaume Account Number: 100130330547
Address: 3150 Fiesta Dr Dunedin FL 34698

Water County Selected: Pinellas

COMPLAINT INFORMATION

Complaint: Other Complaints against Sunshine Water Services Company d/b/a Sunshine Wat
Details:

Docket No. 20240068-WS, Sunshine Water Services.

This correspondence is to urge the commission to side with customers and NOT Sunshine Water Services for the demanded rate increase. Customers have not seen a quality in water, or service provided and a 10.36% increase in overall rates is not warranted. I understand we are in inflationary times, but inflation has been under control for a while now and current rate of return of 3.05% and 4.18% should not preclude Sunshine Water Services their basic PUBLIC service.

Thank you,
Frederic Berthiaume