

Jenae Thornberry

From: Jenae Thornberry on behalf of Records Clerk
Sent: Thursday, September 19, 2024 2:20 PM
To: 'jim porter'
Cc: Consumer Contact
Subject: RE: Docket No. 20240068-WS

Good Afternoon Jim and Renee Porter,

We will be placing your comments below in consumer correspondence in Docket No. 20240068-WS, and forwarding them to the Office of Consumer Assistance and Outreach.

Thank you.

Jenae Thornberry
Commission Deputy Clerk I
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399
JThornbe@psc.state.fl.us
(850) 413-6457

PLEASE NOTE: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your email message may be subject to public disclosure.

-----Original Message-----

From: jim porter <jjporter68@live.com>
Sent: Thursday, September 19, 2024 2:03 PM
To: Records Clerk <CLERK@PSC.STATE.FL.US>
Subject: Docket No. 20240068-WS

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

We received the letter relating to proposed water rate increases.

The rates are going up anywhere from 15.8% to 22.9%. This is ridiculous. We have been getting annual increases but nothing like this. Our income isn't going up 20%! We live in Seminole county. I am sure there are many more residents who are just not ready to accept a 20% increase.

They need to look at efficiencies they can gain in their operations. I ran an 80 million \$ business in my past, there are always efficiencies to be gained, just because we don't have a choice in utility services does not give them the right to increase 20%. We challenge the board to push back hard on sunshine water services!

Thank you
Jim and Renee Porter

588 s Longview pl
Longwood, FL 32779

Jjporter68@live.com

Sent from my iPhone