

Jenae Thornberry

From: John Plescow
Sent: Tuesday, September 24, 2024 10:51 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: E-Form Improper Billing TRACKING NUMBER: 197039

Please, add to docket 20240068.

-----Original Message-----

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Tuesday, September 24, 2024 10:05 AM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: E-Form Improper Billing TRACKING NUMBER: 197039

John,

Please send to Clerk's office. Docket 20240068.

CGriffin

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Tuesday, September 24, 2024 8:45 AM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 197039

CUSTOMER INFORMATION

Name: Michelle Harner
Telephone: 4076947024
Email: michelle_harner@us.aflac.com
Address: 102 N Sweetwater Blvd Longwood FL 32779

BUSINESS INFORMATION

Business Account Name: Michelle Harner
Account Number:
Address: 102 N Sweetwater Blvd Longwood FL 32779

Water County Selected: Seminole

COMPLAINT INFORMATION

Complaint: Improper Billing against Sunshine Water Services Company d/b/a Sunshine Wat
Details:

Re: ANOTHER RATE HIKE by Sunshine Utilities & Required Meter at Homeowner's cost.

We pay nearly TRIPLE of the folks around us. I've collected water bills from friends in Casselberry, Winter Garden, Altamonte Springs, Apopka, Winter Park, Apopka & for what? Our water quality is awful! What infrastructure are we paying for? It's certainly not ours? Is it in Ohio? Tampa? Polk county?

The Public Service commission - the governing body that keeps rubber stamping these rate hikes - was appointed - not elected by the people - appointed by now Senator Rick Scott & then reappointed by Gov Ron DeSantis. Some folks are up for election this year. Voting matters & I'm tired of paying a nearly criminal amount for water to line elected officials'

pockets! It doesn't matter if we scream, jump up & down, write letters, sue - rubber stamp rate hikes KEEP happening since 2016 when Sunshine Utilities came to town!