

PUBLIC SERVICE COMMISSION  
FAR NOTICE OF CUSTOMER SERVICE HEARING

The FLORIDA PUBLIC SERVICE COMMISSION announces 4 public customer service hearings to be held in the following docket to which all persons are invited.

DAY, DATE AND TIME:

All times are Eastern Daylight Time (EDT).

**In-Person Service Hearing(s):**

Wednesday, October 9, 2024, at 10:00 a.m.

Wednesday, October 9, 2024, at 6:00 p.m.

**Virtual Service Hearing(s):**

Tuesday, October 8, 2024, at 11:00 a.m.

Thursday, October 10, 2024, at 2:00 p.m.

PLACES:

10/8/2024: Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL (11:00 a.m.)

10/9/2024: Eustis Community Center, 601 Northshore Drive, Eustis, Florida 32726 (10:00 a.m.)

10/9/2024: Commissioners Chamber, 225 Newburyport Avenue, Altamonte Springs, Florida 32701(6:00 p.m.)

10/10/2024: Room 148, Betty Easley Conference Center, 4075 Esplanade Way, Tallahassee, FL (2:00 p.m.)

GENERAL SUBJECT MATTER TO BE CONSIDERED: Docket No. 20240068-WS – Application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties, by Sunshine Water Services Company.

The purpose of the service hearing is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. For questions, contact Commission staff, Ryan Sandy, Esq., by telephone at (850) 413-6856 or by email at [rsandy@psc.state.fl.us](mailto:rsandy@psc.state.fl.us).

All witnesses shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony. The hearing will be governed by the provisions of Chapter 120, Florida Statutes, Chapter 367, Florida Statutes, and Chapters 25-30 and 28-106, Florida Administrative Code.

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD) . Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

SPECIAL VIRTUAL HEARING CONSIDERATIONS: Hearings conducted virtually will give interested persons an opportunity to provide testimony over the telephone. Persons wishing to testify at a virtual hearing must register by contacting the Commission via email at [speakersignup@psc.state.fl.us](mailto:speakersignup@psc.state.fl.us) or calling 1-850-413-7080. Persons wishing to testify must provide their name, address, and specify which hearing date they wish to testify. After registering to testify, either by email or phone, persons will be provided further instructions on how to participate, including the call-in number. Persons planning to testify should register as soon as possible, but at least two business days before the hearing where they plan to testify. Persons testifying in-person on October 9, 2024, do not need to pre-register. As always, the public may view a live stream of the service hearings online using the link available at <http://www.floridapsc.com/Conferences/AudioVideoEventCoverage>.

EMERGENCY CANCELLATION OF MEETING

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

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## Published Notices

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ID	Rule No./ Organization	Rule Title	Section	Issue	Date
<a href="#">28788744</a>	9/23/2024	FLORIDA PUBLIC SERVICE COMMISSION	Meeting	9/24/2024 Vol. 50/187	9/24/2024