

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Application for an increase in water and
wastewater rates in Charlotte, Highlands, Lake, Lee,
Marion, Orange, Pasco, Pinellas, Polk, and Seminole
Seminole Counties by Sunshine Water Services
Company

Docket No. 20240068-WS

_____/

NOTICE OF FILING AFFIDAVITS OF PUBLICATION

Sunshine Water Services Company, by and through its undersigned attorneys, hereby gives notice of filing the attached Affidavits of Publication of the Hearing Notice in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties.

Respectfully submitted this 24th day of
September, 2024, by:

Dean Mead
420 S. Orange Ave., Suite 700
Orlando, Florida 32801
Direct Telephone: (407) 310-2077
Facsimile: (407) 423-1831

/s/ Martin S. Friedman

Martin S. Friedman

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that a true and correct copy of the foregoing has been furnished by

E-mail to the following parties this 24th day of September, 2024:

Walt Trierweiler, Esquire
Charles J. Rehwinkel, Esquire
Octavio Simoes-Ponce, Esquire
Austin Watrous, Esquire
Office of Public Counsel
c/o Florida Legislature
111 West Madison Street, Suite 812
Tallahassee, FL 32399-1400
Trierweiler, Walt
TRIERWEILER.WALT@leg.state.fl.us
rehwinkel.charles@leg.state.fl.us
PONCE.OCTAVIO@leg.state.fl.us
WATROUS.AUSTIN@leg.state.fl.us

Ryan Sandy, Esquire
Saad Farooqi, Esquire
Office of General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
sfarooqi@psc.state.fl.us
rsandy@psc.state.fl.us


/s/ Martin S. Friedman
Martin S. Friedman

STATE OF FLORIDA
COUNTY OF CITRUS

Before the undersigned authority personally appeared Jeanne Ethridge, who on oath says that she is a Legal Advertising Representative of the Riverland News, a weekly newspaper published in Marion County, Florida; that the attached copy of advertisement, being a legal notice in the matter of

~0920 RIV NOT SERVICE/TECHNICAL
was published in said newspaper by print in the issues of September 20, 2024, or by publication on the newspaper's website, if authorized, on September 20, 2024.

Affiant further says that the newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.



Affiant

Sworn to and subscribed before me
this 20th day of September 2024,
by Jeanne Ethridge, who is personally known to me.



Notary Public

MARIA A. PARKS



MARIA A. PARKS
Commission # HH 099773
Expires April 20, 2025
Bonded Title Budget Notary Services

CUSTOMER SERVICE HEARINGS
AND TECHNICAL HEARING

TO CUSTOMERS OF SUNSHINE WATER SERVICES
COMPANY AND ALL OTHER INTERESTED PERSONS

DOCKET NO. 20240068-WS

APPLICATION FOR INCREASE IN WATER AND
WASTEWATER RATES IN CHARLOTTE, HIGHLANDS,
LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS,
POLK AND SEMINOLE COUNTIES BY SUNSHINE
WATER SERVICES COMPANY

ISSUED: September 13, 2024

NOTICE is hereby given that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings, and an in-person technical hearing in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

COMPANY OVERVIEW – SUNSHINE WATER SERVICES COMPANY

Clean water service delivered to your home is critical to your family and we are happy to have been granted the license to serve your territory.

While we understand this is a challenging time, we are committed to delivering quality service to you, our customer. At this time, we are requesting an increase in rates to enable us to continue delivering safe, clean water to you.

We have filed a request (Docket No. 20240068-WS) with the Florida Public Service Commission (Commission) requesting a future increase in our water and wastewater rates that would likely take effect in mid-2025.

If approved as filed, the rate increase will vary by customer depending upon usage. We expect typical residential customers with monthly consumption of 5,000 gallons to see an increase of about \$5.43 on water and \$10.05 on wastewater on their monthly bills.

The Utility has invested significantly in infrastructure, technology, customer service, and operations to ensure safety and reliability. However, since that time, the combination of necessary infrastructure investment, cost of construction, evolving customer expectations, advances in technology, changes in regulations, and increased operations requirements now causes us to seek rate relief.

CUSTOMER SERVICE HEARING - PURPOSE AND PROCEDURE

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

This Commission has scheduled both in-person and virtual customer service hearings. Commissioners will attend and participate during the service hearings.

Following are the Commission's scheduled virtual customer service hearings and instructions for speaker registration:

October 8, 2024 at 11:00 am

October 10, 2024 at 2:00 pm

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the FPSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080 or (3) email speakersignup@psc.state.fl.us. Online registration for the virtual service hearings will open on September 23, 2024 at 9:00 a.m., and close at noon two business days prior to each customer service hearing.

Please note that the order in which customers will speak is based on the order in which they register. If you have questions about the sign-up process, please call (850) 413-7080.

One day prior to the service hearings customers who signed up to speak at one of the virtual service hearings will be provided further instructions from FPSC staff on how to participate.

Following are the Commission's scheduled in-person customer service hearings and procedures:

October 9, 2024 at 10:00 am

Eustis Community Center

601 Northshore Drive

Eustis, FL 32726

October 9, 2024 at 6:00 pm
Commissioners Chamber
225 Newburyport Avenue
Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

On February 11-13, 2025, the Commission will conduct a technical hearing to allow the Utility and other parties to the proceeding to present testimony and relevant evidence regarding the rate request. To watch either the customer service hearings or the technical hearing live, visit floridapsc.com and look for the "Watch Live Broadcast" icon on the left side of the webpage. If you do not have access to the internet, you may call 1-850-413-7999 to listen to the hearings. If you are hearing or speech impaired, you may contact the Commission by using the Florida Relay Service at 1-800-955-8771 (TDD).

TECHNICAL HEARING – PURPOSE AND PROCEDURE

The purpose of the technical hearing is to consider the application of Sunshine Water Services Company for an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement. At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues that are identified at the Prehearing Conference to be held on January 23, 2025. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

RESOURCES

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-840-413-7080 or by searching online at www.floridapsc.com

If you would like to share your comments with the Commission regarding the proposed changes in rates, please choose one of the following options:

- 1) Participate in any of the customer hearings, as described above;
- 2) Email the Commission at clerk@psc.state.fl.us (please include reference to Docket No. 20240068-WS);
- 3) Write to the Commission at the following address (please include reference to Docket No. 20240068-WS):

Office of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

- 4) Complete and mail a preaddressed comment card included with this notice.

To submit comments regarding your utility service, please contact the Commission's Office of Consumer Assistance and Outreach by calling 1-800-342-3552 or by mail:

Office of Consumer Assistance and Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Amber Norris, is the Commission representative for this docket and can be reached by emailing amnorris@psc.state.fl.us or calling 1-850-413-6984.

At any time during this process, you may contact the Office of Public Counsel (OPC). The OPC was established by the Florida Legislature to represent you and the other utility consumers before the PSC. The Public Counsel is independent from the PSC and can be reached at 1-800-342-0222 or floridaopc.gov.

AFFIDAVIT OF PUBLICATION

Highlands News Sun

Published Daily

Sebring, Highlands County, Florida

Case No. Customer Service/Tech Hearing

STATE OF FLORIDA
COUNTY OF HIGHLANDS

Before the undersigned authority, Janet Emerson, personally appeared who on oath says that she is the Classified Advertising Legal Clerk of Highlands News Sun, a newspaper published at Sebring in Highlands County, Florida; that the attached copy or reprint of the advertisement, to the right, being a Public Notice, was published in said newspaper by print in the issues of or by publication on the newspaper's website, if authorized, on:

September 11, 2024

Affiant further says that the Highlands News Sun newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.
SIGNED:

Handwritten signature of Janet Emerson
Janet Emerson

Sworn to and subscribed before me this 11th day of September 2024 by Janet Emerson, who is personally known to me.

Handwritten signature of Nancy Y Whirley
Nancy Y Whirley, Customer Service Supervisor, Notary Number: HH293555
Notary expires: July 26, 2026

00032232 00165744

GRACE SEGOBIN
DEAN, MEAD, EGERTON, BLOODWORTH, PA
420 S. ORANGE AVENUE SUITE 700
ORLANDO, FL 32801



NANCY Y. WHIRLEY
Notary Public
State of Florida
Comm# HH293555
Expires 7/26/2026

Vertical text on the right side of the page, likely a page number or reference code.

NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING

TO

CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY

AND

ALL OTHER INTERESTED PERSONS

DOCKET NO. 20240068-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE COUNTIES BY SUNSHINE WATER SERVICES COMPANY

ISSUED: September 11, 2024

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COMPANY OVERVIEW – SUNSHINE WATER SERVICES COMPANY

Clean water service delivered to your home is critical to your family and we are happy to have been granted the license to serve your territory.

While we understand this is a challenging time, we are committed to delivering quality service to you, our customer. At this time, we are requesting an increase in rates to enable us to continue delivering safe, clean water to you.

We have filed a request (Docket No. 20240068-WS) with the Florida Public Service Commission (Commission) requesting a future increase in our water and wastewater rates that would likely take effect in mid-2025.

If approved as filed, the rate increase will vary by customer depending upon usage. We expect typical residential customers with monthly consumption of 5,000 gallons to see an increase of about \$5.43 on water and \$10.05 on wastewater on their monthly bills.

The Utility has invested significantly in infrastructure, technology, customer service, and operations to ensure safety and reliability. However, since that time, the combination of necessary infrastructure investment, cost of construction, evolving customer expectations, advances in technology, changes in regulations, and increased operations requirements now causes us to seek rate relief.

CUSTOMER SERVICE HEARING: PURPOSE AND PROCEDURE

The purpose of the customer service

hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

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RESOURCES

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An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-800-413-7080 or by searching online at www.floridapsc.com

If you would like to share your comments with the Commission regarding the proposed changes in rates, please choose one of the following options:

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September 11, 2024

Serial Number
24-01649P

Business Observer

Published Weekly
New Port Richey , Pasco County, Florida

COUNTY OF PASCO

STATE OF FLORIDA

Before the undersigned authority personally appeared Lindsey Padgett who on oath says that he/she is Publisher's Representative of the Business Observer a weekly newspaper published at New Port Richey , Pasco County, Florida; that the attached copy of advertisement,

being a Notice of Customer Service Hearings and Technical Hearing

in the matter of Docket No. 20240068-WS

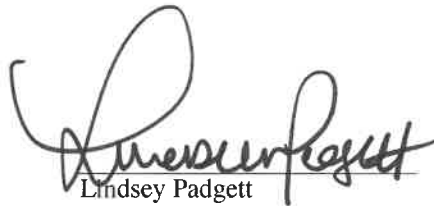
in the Court, was published in said newspaper by print in the

issues of 9/13/2024

See Attached

Affiant further says that the Business Observer complies with all legal requirements for publication in chapter 50, Florida Statutes.

*This Notice was placed on the newspaper's website and floridapublicnotices.com on the same day the notice appeared in the newspaper.

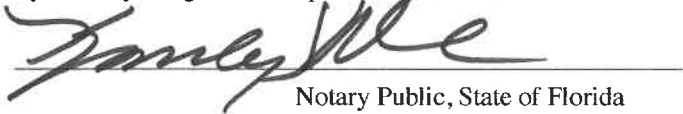


Lindsey Padgett

Sworn to and subscribed, and personally appeared by physical presence before me,

13th day of September, 2024 A.D.

by Lindsey Padgett who is personally known to me.



Notary Public, State of Florida
(SEAL)



Kimberly S. Martin
Comm.:HH 282034
Expires: July 25, 2026
Notary Public - State of Florida

**NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING
TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY
AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 20240068-WS**

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
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If you would like to share your comments with the Commission regarding the proposed changes in rates, please choose one of the following options:

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September 13, 2024

24-01649P

Serial Number
24-02912W

WEST ORANGE Times

West Orange Times
Published Weekly
Winter Garden , Orange County, Florida

COUNTY OF ORANGE

STATE OF FLORIDA

Before the undersigned authority personally appeared Lindsey Padgett who on oath says that he/she is Publisher's Representative of the West Orange Times a weekly newspaper published at Winter Garden , Orange County, Florida; that the attached copy of advertisement,

being a Notice of Customer Service Hearings and Technical Hearing

in the matter of Docket No. 20240068-WS

in the Court, was published in said newspaper by print in the

issues of 9/12/2024

See Attached

Affiant further says that the West Orange Times complies with all legal requirements for publication in chapter 50, Florida Statutes.

*This Notice was placed on the newspaper's website and floridapublicnotices.com on the same day the notice appeared in the newspaper.



Lindsey Padgett

Sworn to and subscribed, and personally appeared by physical presence before me,

12th day of September, 2024 A.D.

by Lindsey Padgett who is personally known to me.



Notary Public, State of Florida
(SEAL)

Kimberly S. Martin
Comm.:HH 282034
Expires: July 25, 2026
Notary Public - State of Florida



**NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING
TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY
AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 20240068-WS**

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
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The Utility has invested significantly in infrastructure, technology, customer service, and operations to ensure safety and reliability. However, since that time, the combination of necessary infrastructure investment, cost of construction, evolving customer expectations, advances in technology, changes in regulations, and increased operations requirements now causes us to seek rate relief.

CUSTOMER SERVICE HEARING - PURPOSE AND PROCEDURE

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

This Commission has scheduled both in-person and virtual customer service hearings. Commissioners will attend and participate during the service hearings.

Following are the Commission's scheduled virtual customer service hearings and instructions for speaker registration:

October 8, 2024 at 11:00 am
October 10, 2024 at 2:00 pm

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the FPSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080 or (3) email speakersignup@psc.state.fl.us. Online registration for the virtual service hearings will open on September 23, 2024 at 9:00 a.m., and close at noon two business days prior to each customer service hearing.

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Following are the Commission's scheduled in-person customer service hearings and procedures:

October 9, 2024 at 10:00 am
Eustis Community Center
601 Northshore Drive
Eustis, FL 32726
October 9, 2024 at 6:00 pm
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225 Newburyport Avenue

Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

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TECHNICAL HEARING - PURPOSE AND PROCEDURE

The purpose of the technical hearing is to consider the application of Sunshine Water Services Company for an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement. At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues that are identified at the Prehearing Conference to be held on January 23, 2025. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

RESOURCES

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-840-413-7080 or by searching online at www.floridapsc.com

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- 2) Email the Commission at clerk@psc.state.fl.us (please include reference to Docket No. 20240068-WS);
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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Amber Norris, is the Commission representative for this docket and can be reached by emailing annorris@psc.state.fl.us or calling 1-850-413-6984.

At any time during this process, you may contact the Office of Public Counsel (OPC). The OPC was established by the Florida Legislature to represent you and the other utility consumers before the PSC. The Public Counsel is independent from the PSC and can be reached at 1-800-342-0222 or floridaopc.gov.

September 12, 2024

24-02912W

Serial Number
24-04002N

Business Observer

Published Weekly
Clearwater, Pinellas County, Florida

COUNTY OF PINELLAS

STATE OF FLORIDA

Before the undersigned authority personally appeared Kristen Boothroyd who on oath says that he/she is Publisher's Representative of the Business Observer a weekly newspaper published at Clearwater, Pinellas County, Florida; that the attached copy of advertisement,

being a Notice of Customer Service Hearings and Technical Hearing

in the matter of Docket No. 20240068-WS

in the Court, was published in said newspaper by print in the issues of 9/13/2024

Affiant further says that the Business Observer complies with all legal requirements for publication in chapter 50, Florida Statutes.

*This Notice was placed on the newspaper's website and floridapublicnotices.com on the same day the notice appeared in the newspaper.

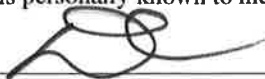


Kristen Boothroyd

Sworn to and subscribed, and personally appeared by physical presence before me,

13th day of September, 2024 A.D.

by Kristen Boothroyd who is personally known to me.



Notary Public, State of Florida
(SEAL)



Donna Condon
Comm.: HH 534210
Expires: Jun. 29, 2028
Notary Public - State of Florida



**NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING
TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY
AND ALL OTHER INTERESTED PERSONS**

DOCKET NO. 20240068-WS

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
COUNTIES BY SUNSHINE WATER SERVICES COMPANY**

ISSUED: September 13, 2024

Notice is hereby given that the Florida Public Service Commission ("Commission") will hold virtual in-person customer service hearings, and an in-person technical hearing in the above docket re the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

COMPANY OVERVIEW - SUNSHINE WATER SERVICES COMPANY

Water service delivered to your home is critical to your family and we are happy to have been granted the license to serve your territory.

As we understand this is a challenging time, we are committed to delivering quality service to you, our customer. At this time, we are requesting an increase in rates to enable us to continue delivering clean water to you.

We have filed a request (Docket No. 20240068-WS) with the Florida Public Service Commission requesting a future increase in our water and wastewater rates that would likely take effect in mid-2025.

As approved as filed, the rate increase will vary by customer depending upon usage. We expect typical residential customers with monthly consumption of 5,000 gallons to see an increase of about \$5.43 per water and \$10.05 on wastewater on their monthly bills.

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CUSTOMER SERVICE HEARING - PURPOSE AND PROCEDURE

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JURISDICTION

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RESOURCES

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

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September 13, 2024

24-04002N

29 2 of 2

Serial Number
24-04002N

Business Observer

Published Weekly
Clearwater, Pinellas County, Florida

COUNTY OF PINELLAS

STATE OF FLORIDA

Before the undersigned authority personally appeared Kristen Boothroyd who on oath says that he/she is Publisher's Representative of the Business Observer a weekly newspaper published at Clearwater, Pinellas County, Florida; that the attached copy of advertisement,

being a Notice of Customer Service Hearings and Technical Hearing

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Kristen Boothroyd

Sworn to and subscribed, and personally appeared by physical presence before me,

13th day of September, 2024 A.D.

by Kristen Boothroyd who is personally known to me.



Notary Public, State of Florida
(SEAL)

Donna Condon
Comm.: HH 534210
Expires: Jun. 29, 2028
Notary Public - State of Florida

PS 1 of 2

**NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING
TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY
AND ALL OTHER INTERESTED PERSONS**

DOCKET NO. 20240068-WS

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
COUNTIES BY SUNSHINE WATER SERVICES COMPANY**

ISSUED: September 13, 2024

Notice is hereby given that the Florida Public Service Commission ("Commission") will hold virtual in-person customer service hearings, and an in-person technical hearing in the above docket re the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

COMPANY OVERVIEW - SUNSHINE WATER SERVICES COMPANY

Water service delivered to your home is critical to your family and we are happy to have been granted the license to serve your territory.

As we understand this is a challenging time, we are committed to delivering quality service to you, our customer. At this time, we are requesting an increase in rates to enable us to continue delivering clean water to you.

We have filed a request (Docket No. 20240068-WS) with the Florida Public Service Commission requesting a future increase in our water and wastewater rates that would likely take effect in mid-2025.

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JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171 Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

RESOURCES

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-840-413-7080 or by searching online at www.floridapsc.com

If you would like to share your comments with the Commission regarding the proposed changes in rates, please choose one of the following options:

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September 13, 2024

24-04002N

29 2 of 2

Serial Number
24-01305K

Business Observer

Published Weekly
Lakeland, Polk County, Florida

COUNTY OF POLK

STATE OF FLORIDA

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Sworn to and subscribed, and personally appeared by physical presence before me,

13th day of September, 2024 A.D.

by Kristen Boothroyd who is personally known to me.



Notary Public, State of Florida
(SEAL)



Donna Condon
Comm.: HH 534210
Expires: Jun. 29, 2028
Notary Public - State of Florida

PS 1/22

**NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING
TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY
AND ALL OTHER INTERESTED PERSONS**

DOCKET NO. 20240068-WS

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
COUNTIES BY SUNSHINE WATER SERVICES COMPANY**

ISSUED: September 13, 2024

NOTICE is hereby given that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings, and an in-person technical hearing in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

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Tallahassee, FL 32399-0850

Amber Norris, is the Commission representative for this docket and can be reached by email amnorris@psc.state.fl.us or calling 1-850-413-6984.

At any time during this process, you may contact the Office of Public Counsel (OPC). The OPC established by the Florida Legislature to represent you and the other utility consumers before PSC. The Public Counsel is independent from the PSC and can be reached at 1-800-342-0222: floridaopc.gov.

September 13, 2024

24-0130

PS 2 of 2

Serial Number
24-03820L

Business Observer

Published Weekly
Fort Myers, Lee County, Florida

COUNTY OF LEE

STATE OF FLORIDA

Before the undersigned authority personally appeared Kristen Boothroyd who on oath says that he/she is Publisher's Representative of the Business Observer a weekly newspaper published at Fort Myers, Lee County, Florida; that the attached copy of advertisement,

being a Notice of Customer Service Hearings and Technical Hearing

in the matter of Docket No. 20240068-WS

in the Court, was published in said newspaper by print in the

issues of 9/13/2024

Affiant further says that the Business Observer complies with all legal requirements for publication in chapter 50, Florida Statutes.

*This Notice was placed on the newspaper's website and floridapublicnotices.com on the same day the notice appeared in the newspaper.



Kristen Boothroyd

Sworn to and subscribed, and personally appeared by physical presence before me,

13th day of September, 2024 A.D.

by Kristen Boothroyd who is personally known to me.



Notary Public, State of Florida
(SEAL)



Donna Condon
Comm.: HH 534210
Expires: Jun. 29, 2028
Notary Public - State of Florida

PS / ja

**NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING
TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY
AND ALL OTHER INTERESTED PERSONS**

DOCKET NO. 20240068-WS

**APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
COUNTIES BY SUNSHINE WATER SERVICES COMPANY**

ISSUED: September 13, 2024

Notice is hereby given that the Florida Public Service Commission ("Commission") will hold virtual in-person customer service hearings, and an in-person technical hearing in the above docket for the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

COMPANY OVERVIEW – SUNSHINE WATER SERVICES COMPANY

Water service delivered to your home is critical to your family and we are happy to have been licensed to serve your territory.

As we understand this is a challenging time, we are committed to delivering quality service to you, our customer. At this time, we are requesting an increase in rates to enable us to continue delivering clean water to you.

We have filed a request (Docket No. 20240068-WS) with the Florida Public Service Commission requesting a future increase in our water and wastewater rates that would likely take effect in mid-2025.

As proposed as filed, the rate increase will vary by customer depending upon usage. We expect typical residential customers with monthly consumption of 5,000 gallons to see an increase of about \$5.43 per month and \$10.05 on wastewater on their monthly bills.

The Utility has invested significantly in infrastructure, technology, customer service, and operations to ensure safety and reliability. However, since that time, the combination of necessary infrastructure investment, cost of construction, evolving customer expectations, advances in technology, changes in regulations, and increased operations requirements now causes us to seek rate relief.

CUSTOMER SERVICE HEARING - PURPOSE AND PROCEDURE

The purpose of the customer service hearings is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides and the proposed rate increase. All witnesses shall be subject to cross examination at the conclusion of their testimony.

The Commission has scheduled both in-person and virtual customer service hearings. Commissioners will attend and participate during the service hearings.

Below are the Commission's scheduled virtual customer service hearings and instructions for speaker registration:

October 8, 2024 at 11:00 am
October 10, 2024 at 2:00 pm

Customers may register to speak at the virtual service hearings in one of the following ways: (1) register using the FPSC's online registration form, which will be available at www.FloridaPSC.com, under the "Hot Topics" heading, (2) call the FPSC at (850) 413-7080 or (3) email speakersignup@psc.state.fl.us. Online registration for the virtual service hearings will open on September 23, 2024 at 9:00 a.m., and close at 11:59 p.m. on two business days prior to each customer service hearing.

Please note that the order in which customers will speak is based on the order in which they register. If you have any questions about the sign-up process, please call (850) 413-7080.

One business day prior to the service hearings customers who signed up to speak at one of the virtual service hearings will be provided further instructions from FPSC staff on how to participate.

Below are the Commission's scheduled in-person customer service hearings and procedures:

October 9, 2024 at 10:00 am
Eustis Community Center
601 Northshore Drive
Eustis, FL 32726
October 9, 2024 at 6:00 pm
Commissioners Chamber
225 Newburyport Avenue

Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

On February 11-13, 2025, the Commission will conduct a technical hearing to allow the Utility and other parties to the proceeding to present testimony and relevant evidence regarding the rate request. To watch either the customer service hearings or the technical hearing live, visit floridapsc.com and look for the "Watch Live Broadcast" icon on the left side of the webpage. If you do not have access to the internet, you may call 1-850-413-7999 to listen to the hearings. If you are hearing or speech impaired, you may contact the Commission by using the Florida Relay Service at 1-800-955-8771 (TDD).

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The purpose of the technical hearing is to consider the application of Sunshine Water Services Company for an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement. At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues that are identified at the Prehearing Conference to be held on January 23, 2025. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171 Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

RESOURCES

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-840-413-7080 or by searching online at www.floridapsc.com

If you would like to share your comments with the Commission regarding the proposed changes in rates, please choose one of the following options:

- 1) Participate in any of the customer hearings, as described above;
- 2) Email the Commission at clerk@psc.state.fl.us (please include reference to Docket No. 20240068-WS);
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Office of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

- 4) Complete and mail a preaddressed-comment card included with this notice.

To submit comments regarding your utility service, please contact the Commission's Office of Consumer Assistance and Outreach by calling 1-800-342-3552 or by mail:

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September 13, 2024

24-03820

PS 2 of 2

LOCALiQ

The Gainesville Sun | The Ledger
Daily Commercial | Ocala StarBanner
News Chief | Herald-Tribune

PO Box 631244 Cincinnati, OH 45263-1244

AFFIDAVIT OF PUBLICATION

Grace Seegobin
Dean Mead
7380 Murrell RD # 200
Viera FL 32940-8130

STATE OF WISCONSIN, COUNTY OF BROWN

Before the undersigned authority personally appeared, who on oath says that he or she is the Legal Coordinator of the Daily Commercial, published in Lake County, Florida; that the attached copy of advertisement, being a Public Notices, was published on the publicly accessible website of Lake County, Florida, or in a newspaper by print in the issues of, on:

09/11/2024

Affiant further says that the website or newspaper complies with all legal requirements for publication in chapter 50, Florida Statutes.

Subscribed and sworn to before me, by the legal clerk, who is personally known to me, on 09/11/2024

Legal Clerk

Notary, State of WI, County of Brown

My commission expires

Publication Cost:	\$529.72	
Tax Amount:	\$0.00	
Payment Cost:	\$529.72	
Order No:	10544544	# of Copies:
Customer No:	888567	1
PO #:	M1001299	

THIS IS NOT AN INVOICE!

Please do not use this form for payment remittance.

VICKY FELTY
Notary Public
State of Wisconsin

NOTICE OF CUSTOMER SERVICE HEARINGS
AND TECHNICAL HEARING
TO
CUSTOMERS OF SUNSHINE
WATER SERVICES COMPANY
AND
ALL OTHER INTERESTED PERSONS
DOCKET NO. 20240068-WS

APPLICATION FOR INCREASE IN WATER AND WASTEWATER
RATES IN CHARLOTTE, HIGHLANDS, LAKE, LEE, MARION,
ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
COUNTIES BY SUNSHINE WATER SERVICES COMPANY

ISSUED: September 11, 2024

NOTICE is hereby given that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings, and an in-person technical hearing in the above docket on the application for increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

COMPANY OVERVIEW – SUNSHINE WATER SERVICES COMPANY

Clean water service delivered to your home is critical to your family and we are happy to have been granted the license to serve your territory. While we understand this is a challenging time, we are committed to delivering quality service to you, our customer. At this time, we are requesting an increase in rates to enable us to continue delivering safe, clean water to you. We have filed a request (Docket No. 20240068-WS) with the Florida Public Service Commission (Commission) requesting a future increase in our water and wastewater rates that would likely take effect in mid-2025. If approved as filed, the rate increase will vary by customer depending upon usage. We expect typical residential customers with monthly consumption of 5,000 gallons to see an increase of about \$5.43 on water and \$10.05 on wastewater on their monthly bills. The Utility has invested significantly in infrastructure, technology, customer service, and operations to ensure safety and reliability. However, since that time, the combination of necessary infrastructure investment, cost of construction, evolving customer expectations, advances in technology, changes in regulations, and increased operations requirements now causes us to seek rate relief.

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October 8, 2024 at 11:00 am
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JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

RESOURCES

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-840-413-7080 or by searching online at www.floridapsc.com.

If you would like to share your comments with the Commission regarding the proposed changes in rates, please choose one of the following options:

- 1) Participate in any of the customer hearings, as described above;
- 2) Email the Commission at clerk@psc.state.fl.us (please include reference to Docket No. 20240068-WS);
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2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

4) Complete and mail a preaddressed comment card included with this notice.

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2540 Shumard Oak Boulevard
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AFFIDAVIT OF PUBLICATION

See Proof on Next Page

State of Florida, County of Orange, ss:

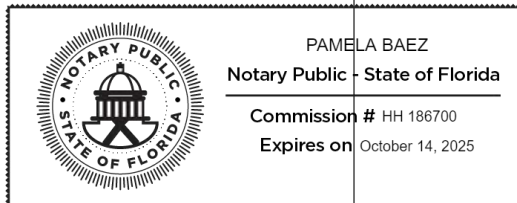
Samantha Pryor, being first duly sworn, deposes and says: That (s)he is a duly authorized signatory of Column Software, PBC, duly authorized agent of Sanford Herald, a twice weekly newspaper published by Sanford Herald, LLC at Sanford, in Seminole County, Florida, that the attached copy of the advertisement, Sunshine Water Services Co/2023 TY was published in said newspaper in the issues of Sep. 8, 2024

Affiant further says that said Sanford Herald is a newspaper published by Sanford Herald LLC at Sanford, in said Seminole County, Florida, and that the said newspaper has heretofore been continuously published in said Seminole County, Florida, twice weekly and has been entered as periodicals matter at the post office in Sanford, in said Seminole County, Florida, for a period of one year next preceding the first publication of the attached copy of advertisement; and affiant further says that he or she has neither paid nor promised any person, firm or corporation any discount, rebate, commission or refund for the purpose of securing this advertisement for publication in the said newspaper.

(Signed) Samantha Pryor

VERIFICATION

State of Florida
County of Orange



Subscribed in my presence and sworn to before me on this: 09/10/2024

Notary Public
Notarized remotely online using communication technology via Proof.

Notice of CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING

TO
CUSTOMERS OF Sunshine Water Services Company
AND
ALL OTHER INTERESTED PERSONS

DOCKET NO. 20240068-ws

Application for increase in WATER AND Wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties by SUNSHINE WATER SERVICES COMPANY
ISSUED: September 8, 2024

NOTICE is hereby given that the Florida Public Service Commission ("Commission") will hold virtual and in-person customer service hearings, and an in-person technical hearing in the above docket on the application for an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk and Seminole Counties by Sunshine Water Services Company ("Utility"). The hearings will commence at the times and dates shown below.

COMPANY OVERVIEW – SUNSHINE WATER SERVICES COMPANY
Clean water service delivered to your home is critical to your family and we are happy to have been granted the license to serve your territory.

While we understand this is a challenging time, we are committed to delivering quality service to you, our customer. At this time, we are requesting an increase in rates to enable us to continue delivering safe, clean water to you.

We have filed a request (Docket No. 20240068-WS) with the Florida Public Service Commission (Commission) requesting a future increase in our water and wastewater rates that would likely take effect in mid-2025.

If approved as filed, the rate increase will vary by customer depending upon usage. We expect typical residential customers with monthly consumption of 5,000 gallons to see an increase of about \$5.43 on water and \$10.05 on wastewater on their monthly bills.

The Utility has invested significantly in infrastructure, technology, customer service, and operations to ensure safety and reliability. However, since that time, the combination of necessary infrastructure investment, cost of construction, evolving customer expectations, advances in technology, changes in regulations, and increased operations requirements now causes us to seek rate relief.

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This Commission has scheduled both in-person and virtual customer service hearings. Commissioners will attend and participate during the service hearings.

Following are the Commission's scheduled virtual customer service hearings and instructions for speaker registration:

October 8, 2024, at 11:00 am
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be adjourned early if no witnesses are present to testify, or when those present have testified.

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JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

RESOURCES

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An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-840-413-7080 or by searching online at www.floridapsc.com

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Publish: September 8, 2024
LN1457

Serial Number
24-00877T

Business Observer

Published Weekly
Port Charlotte , Charlotte County, Florida

COUNTY OF CHARLOTTE

20240068-WS

STATE OF FLORIDA

Before the undersigned authority personally appeared Holly Botkin who on oath says that he/she is Publisher's Representative of the Business Observer a weekly newspaper published at Port Charlotte , Charlotte County, Florida; that the attached copy of advertisement,

being a Notice of Customer Service Hearings and Technical Hearing

in the matter of Application for increase in water and wastewater rates

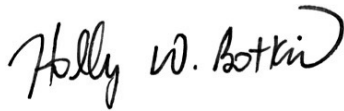
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issues of 9/13/2024

See Attached

Affiant further says that the Business Observer complies with all legal requirements for publication in chapter 50, Florida Statutes.

*This Notice was placed on the newspaper's website and floridapublicnotices.com on the same day the notice appeared in the newspaper.



Holly Botkin

Sworn to and subscribed, and personally appeared by physical presence before me,

17th day of September, 2024 A.D.

by Holly Botkin who is personally known to me.

**NOTICE OF CUSTOMER SERVICE HEARINGS AND TECHNICAL HEARING
TO CUSTOMERS OF SUNSHINE WATER SERVICES COMPANY
AND ALL OTHER INTERESTED PERSONS
DOCKET NO. 20240068-WS**

APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN CHARLOTTE,
HIGHLANDS, LAKE, LEE, MARION, ORANGE, PASCO, PINELLAS, POLK AND SEMINOLE
COUNTIES BY SUNSHINE WATER SERVICES COMPANY

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October 9, 2024 at 10:00 am
Eustis Community Center
601 Northshore Drive
Eustis, FL 32726
October 9, 2024 at 6:00 pm
Commissioners Chamber
225 Newburyport Avenue

Altamonte Springs, FL 32701

The in-person customer service hearings will commence at the times and locations shown above and will continue until all witnesses have been heard. Members of the public who wish to present testimony can register to speak upon arrival at the venue. All persons who wish to comment are urged to appear promptly at the scheduled customer service hearing times because the hearing may be adjourned early if no witnesses are present to testify, or when those present have testified.

On February 11-13, 2025, the Commission will conduct a technical hearing to allow the Utility and other parties to the proceeding to present testimony and relevant evidence regarding the rate request. To watch either the customer service hearings or the technical hearing live, visit floridapsc.com and look for the "Watch Live Broadcast" icon on the left side of the webpage. If you do not have access to the internet, you may call 1-850-413-7999 to listen to the hearings. If you are hearing or speech impaired, you may contact the Commission by using the Florida Relay Service at 1-800-955-8771 (TDD).

TECHNICAL HEARING – PURPOSE AND PROCEDURE

The purpose of the technical hearing is to consider the application of Sunshine Water Services Company for an increase in water and wastewater rates in Charlotte, Highlands, Lake, Lee, Marion, Orange, Pasco, Pinellas, Polk, and Seminole Counties and any motions or other matters that may be pending at the time of the hearing. The Commission may rule on any such motions from the bench or may take the matters under advisement. At the hearing, all parties shall be given the opportunity to present testimony and other evidence on the issues that are identified at the Prehearing Conference to be held on January 23, 2025. All witnesses shall be subject to cross-examination at the conclusion of their testimony.

JURISDICTION

Jurisdiction over this Utility is vested in the Commission by Chapter 367, Florida Statutes. Authority to approve increased rates is governed by Sections 367.081, 367.082, 367.0816, 367.101, and 367.171, Florida Statutes. The provisions of Chapters 25-9, 25-22, 25-30, and 28-106, Florida Administrative Code, are also applicable.

RESOURCES

Any person requiring some accommodation at this hearing because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770, at least 48 hours prior to the hearing. Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

An overview of the rate request is available at floridapsc.com/Publications/RateCaseOverviews and copies of the complete filing are available by calling the Commission at 1-840-413-7080 or by searching online at www.floridapsc.com

If you would like to share your comments with the Commission regarding the proposed changes in rates, please choose one of the following options:

- 1) Participate in any of the customer hearings, as described above;
- 2) Email the Commission at clerk@psc.state.fl.us (please include reference to Docket No. 20240068-WS);
- 3) Write to the Commission at the following address (please include reference to Docket No. 20240068-WS):

Office of the Commission Clerk
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

- 4) Complete and mail a preaddressed comment card included with this notice.

To submit comments regarding your utility service, please contact the Commission's Office of Consumer Assistance and Outreach by calling 1-800-342-3552 or by mail:

Office of Consumer Assistance and Outreach
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Amber Norris, is the Commission representative for this docket and can be reached by emailing annorris@psc.state.fl.us or calling 1-850-413-6984.

At any time during this process, you may contact the Office of Public Counsel (OPC). The OPC was established by the Florida Legislature to represent you and the other utility consumers before the PSC. The Public Counsel is independent from the PSC and can be reached at 1-800-342-0222 or floridaopc.gov.

September 13, 2024

24-00877T