CORRESPONDENCE 9/25/2024 DOCUMENT NO. 09268-2024

FLORIDA PUBLIC SERVICE COMMISSION DIRECTOR, OFFICE OF COMMISSION CLERK 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0870 RICHARD CRANDALL 3014 PEAVINE TR +2395 MULLIGAN DR LAKELAND FL.33810 937-474-2095

DEAR SIR:

DC+ #: 20240068

THIS IS TO THE "SUNSHINE WATER COMPANY" WE AFFECTIONATELY CALL THE "GREEN WATER COMPANY." IT IS ASHAME TO FEEL THE WATER COMPANY IS ASKING FOR AN INCREASE IN USAGE PAYMENT WHILE WE STILL HAVE TO BOIL WATER AND PURCHASE BOTTLE WATER TO DRINK. WHILE HAVING A WHOLE HOUSE WATER FILTER, WE HAVE TO CHANGE THE FILTER EVERY THREE WEEKS BECAUSE THE FILTER IS GREEN. IN THE PAST WE HAVE HAD TO GO TO THE DOCTOR TO GET STRAIGHTEN OUT. NOW TELL ME "IS THAT A CAUSE TO RAISE THE USAGE RATES?"

IF THE RAISING OF THE RATES WOULD CURE THIS PROBLEM I WOULD BE IN FAVOR OF THE INCREASE! BUT I DOUBT IT WILL HELP NOR HAVE I SEEN ANY PROMISE OF CHANGES.

SINCERELY,

RICHARD CRANDALL

CC: SUNSHINE WATER SERVICES

PO BOX 70840

CHARLOTTE NC 28272-0840

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