

Charlie Smith

From: John Plescow
Sent: Wednesday, October 23, 2024 2:50 PM
To: Consumer Correspondence; Cassandra Williams
Subject: FW: Docket #20240026

Please, add to docket 20240026.

-----Original Message-----

From: Cassandra Williams <CaWillia@psc.state.fl.us> On Behalf Of Consumer Contact
Sent: Wednesday, October 23, 2024 2:39 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: RE: Docket #20240026

Please send to the clerk's office.

Cassandra

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>
Sent: Wednesday, October 23, 2024 2:32 PM
To: Consumer Contact <Contact@PSC.STATE.FL.US>
Subject: E-Form Improper Billing TRACKING NUMBER: 197532

CUSTOMER INFORMATION

Name: Dayana Romero Quesada
Telephone: 8134391189
Email: dayana_rmr@yahoo.com
Address: 3011 E Paris St Tampa FL 33610

BUSINESS INFORMATION

Business Account Name: Dromero1
Account Number: 211018754641
Address: 3011 E Paris St Tampa FL 33610

COMPLAINT INFORMATION

Complaint: Improper Billing against Tampa Electric Company

Details:

I am requesting that this board block Teco's request to raise electricity prices significantly this year, as due to the damage inflicted from hurricane Helen and Milton, it's hard to recover AND have your bills double over the course of a month that you barely used electricity in. On top of this, our usage has stayed the same, and although it's understandable that with a larger population in Tampa comes more need for price increase, at some point it becomes unlivable to have the prices increase on basic necessities when they're already as high as they are. In my home, we make an effort to keep the A/C stable, wash and dry our clothes on certain days, and maintain lights off if not in use, yet for some reason, the prices of these bills keep coming in unreasonably high to the point where we need assistance to pay them, even if were technically supposed to be in the self sufficient middle class. I hope this message does not fall on deaf ears. Thank you.

