

Antonia Hover

From: John Plescow
Sent: Friday, October 25, 2024 9:43 AM
To: Consumer Correspondence; Consina Griffin-Greaux
Subject: FW: 20240026 Teco protest
Attachments: TECO Hike Rates; Teco energy price increase complaint ; E-Form Other Complaints TRACKING NUMBER: 197548; E-Form Improper Billing TRACKING NUMBER: 197549; E-Form Other Complaints TRACKING NUMBER: 197551; Teco rate increases and poor storm response; FW: PSC Contact Form

Please, add to docket 20240026.

From: Consina Griffin-Greaux <CGriffin@psc.state.fl.us>
Sent: Thursday, October 24, 2024 2:27 PM
To: John Plescow <JPlescow@PSC.STATE.FL.US>
Subject: 20240026 Teco protest

John,

Please forward to Clerk's office.

CGriffin

Antonia Hover

From: Chappie M. <selvin2150@gmail.com>
Sent: Wednesday, October 23, 2024 10:24 AM
To: Consumer Contact
Subject: TECO Hike Rates

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hello,

I recently read the proposed TECO hiking rates to appease its parent company on Tampa Bay Times. TECO is not taking Floridians into consideration by proposing their increasing rate. I sure hope you have us Floridians in mind when you make your recommendations to commissioners. We have been through enough this year and a lot of us are still recovering from hurricane Milton and Helene. Thank you for your time and understanding.

Respectfully,

Selvin

Antonia Hover

From: Renee Ramos <reneeramos1996@gmail.com>
Sent: Thursday, October 24, 2024 10:21 AM
To: Consumer Contact
Subject: Teco energy price increase complaint

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Good morning ,

My name is Renee Bates and I am writing this formal complaint to make you guys aware of Teco energy price increases two weeks after two hurricanes. A lot of people have been without power and just now getting it back after four days to a week and a half, and after everybody is trying to rebuild, Teco decides that it's a good idea for us to have price increases where everybody already can't afford it. This is continuously showing us that it does not have the people in mind and it seems like just a money, hungry tactic. most people are already living, pay to paycheck trying to rebuild after the storm and cannot afford another inflation for something that we have to have in our home to survive in Florida. I understand the reasoning for inflation. The cost of things has become higher, but what is not OK is surveying the neighborhood seeing what everybody's state is at the moment and thinking that this is the right time to increase everybody. This is the worst time the company could've done this . right after two natural disasters, and then on top of right before the holidays again this shows that they seem to not care an ounce about the people that they serve in the community.

Thank you for your time and consideration to this concerning matter. if there are any further questions or if someone needs to reach out to me, I will list my phone number below.

Regards ,
Renee Bates
(813)351-9320

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, October 24, 2024 10:21 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 197548

CUSTOMER INFORMATION

Name: Porscha Alonzo
Telephone:
Email:
Address: 14107 Basin Street Tampa FL 33625

BUSINESS INFORMATION

Business Account Name: Porscha Alonzo
Account Number:
Address: 14107 Basin Street Tampa FL 33625

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

It is absurd that TECO is raising its power rates after 2 huge natural disaster hurricanes have gone through the tampa bay area. People are already struggling to afford their bills and this increase is noted to only help TECO in the long run and not us. It's also ridiculous that theres a monopoly and I have no other power options

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, October 24, 2024 10:38 AM
To: Consumer Contact
Subject: E-Form Improper Billing TRACKING NUMBER: 197549

CUSTOMER INFORMATION

Name: Jia Zheng
Telephone: 3522702269
Email: zhengbenny1990@gmail.com
Address: 8609 Andalucia Field Dr Temple Terrace FL 33637

BUSINESS INFORMATION

Business Account Name: Jia Zheng
Account Number:
Address: 8609 Andalucia Field Dr Temple Terrace FL 33637

COMPLAINT INFORMATION

Complaint: Improper Billing against Tampa Electric Company
Details:

Very opposed to the proposed increase in rates for utilities by TECO. Literally cannot afford to turn the AC to a comfortable level in the summer.

Antonia Hover

From: consumerComplaint@psc.state.fl.us
Sent: Thursday, October 24, 2024 10:40 AM
To: Consumer Contact
Subject: E-Form Other Complaints TRACKING NUMBER: 197551

CUSTOMER INFORMATION

Name: David Lovett
Telephone: 9126743470
Email: jerrylikes@gmail.com
Address: 11932 Twilight Darner Pl Riverview FL 33569

BUSINESS INFORMATION

Business Account Name: David Lovett
Account Number:
Address: 11932 Twilight Darner Pl Riverview FL 33569

COMPLAINT INFORMATION

Complaint: Other Complaints against Tampa Electric Company
Details:

I am seeing that TECO will be raising my rates, and am very upset about it. Without going to solar energy, I am wondering how best to fight the rate hikes. Help?

Antonia Hover

From: Antonio Canton <tony.canton@icloud.com>
Sent: Thursday, October 24, 2024 10:50 AM
To: Consumer Contact
Subject: Teco rate increases and poor storm response

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I want to file a complaint regarding TECOs negligence and monopolistic business practices enabled by the Florida state government.

No to rate increases, we need to have options for power and light.

Antonio Canton

Antonia Hover

From: Webmaster
Sent: Thursday, October 24, 2024 11:04 AM
To: Consumer Contact
Subject: FW: PSC Contact Form

FYI.

From: contact@psc.state.fl.us <contact@psc.state.fl.us>
Sent: Thursday, October 24, 2024 10:48 AM
To: Webmaster <webmaster@PSC.STATE.FL.US>
Subject: PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question
Name: Colin Osterndorf
Company:
Primary Phone:
Secondary Phone:
Email Address:
Response requested? no
Comments:

TECO raising prices so shareholders can make more money is absurd. They are a utility company. Do something about this.