

**Jenae Thornberry**

---

**From:** John Plescow  
**Sent:** Friday, November 1, 2024 1:12 PM  
**To:** Consumer Correspondence; Consina Griffin-Greaux  
**Subject:** FW: protest for  
**Attachments:** FPL, Storm Damage, Poles and Underground ; Rate increase; FW: PSC Contact Form; E-Form Improper Billing TRACKING NUMBER: 197656; E-Form Other Complaints TRACKING NUMBER: 197647

Please, add to docket 20240149.

---

**From:** Consina Griffin-Greaux <CGriffin@psc.state.fl.us>  
**Sent:** Friday, November 01, 2024 12:42 PM  
**To:** John Plescow <JPlescow@PSC.STATE.FL.US>  
**Subject:** protest for

Hello John,

Please forward to clerk's office, docket 20240149.

Thanks

CGriffin

## Jenae Thornberry

---

**From:** Alto Nimbus <mwier79@gmail.com>  
**Sent:** Thursday, October 31, 2024 11:28 AM  
**To:** Consumer Contact  
**Subject:** FPL, Storm Damage, Poles and Underground

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Dear members of the commission,

As you contemplate granting FPL more money, I'd like you to consider some points from my view as a Florida resident.

FP&L this year announced a plan to underground power lines where I live. Great, I thought. Lines on poles are a real liability in a wind storm. The overhead power lines are an eyesore, reminiscent of Third World, South American countries. I was all in favor of the change.

Here's what happened. Instead of fewer telephone poles, FP&L installed more poles. There are now 5 nearby my property. Including a new 70 foot concrete pole across from my driveway. If it comes down it will damage my home. The poles have large industrial type insulators. They look like something out of Dr. Frankenstein's lab. In addition to the poles we now have ugly big green boxes sitting in our yards. One box for every 4 houses in the neighborhood. These boxes contain the transformers. They are placed in a flood zone, they aren't water tight. In a hurricane they will go out of service and likely need to be replaced due to flooding. Despite the underground lines, power is delivered to the entire neighborhood via power lines on poles. We are just as vulnerable to windstorms knocking out power to large areas of my city as we were before. It will likely take longer to restore power after a hurricane due to the need to replace the transformers.

None of the poles went away. Overhead wires still crisscross the neighborhood. Phone and cable are still overhead. These lines should be underground too. No effort to coordinate a corresponding project for these lines was made. The opportunity to obtain greater economy of scale for the project and minimize repeat closing and damaging of our roads was missed.

Considerable labor was involved in the process. Instead of an opportunity to economically benefit the area it appears that foreign labor was utilized, many workers not having English language skills.

Instead of a liability, it seems to FPL, each new disaster is a new opportunity to profit through the process of restoring the fragile infrastructure they're responsible for. The economic situation needs to change, such that the financial rewards are associated with improving reliability not restoring outage.

I'm in a better situation than my neighbors regarding reliability. With 33 solar panels and 4 backup batteries I'm not as subject to power outages. But, I'm the only one in the area with this type of system. Changes allowed by the PSC permit FPL to charge me monthly regardless of any energy use and the low energy by back rate has changed the cost/benefit balance and discourages my Neighbors from purchasing a similar system. The PSC should be aware that in other states legal action is pending to prevent similar charges.

Rooftop solar is a practical and prudent addition in Florida. I regret not installing greater capacity, as warmer temperatures and a second electric vehicle have increased my needs. FPL rules on capacity prevented me from future proofing my needs when I bought the system.

The PSC should be exploring new ways to advantage energy independence in Florida. This should entail allowing neighborhoods and small businesses to access the electric transmission infrastructure utilizing rooftop solar as virtual power plants selling power on an open market.

Sincerely,

Michael Wier  
2200 NE 25th Ave.  
Pompano Beach, FL 33062

## Jenae Thornberry

---

**From:** Sean Tarras <seantarras5@gmail.com>  
**Sent:** Thursday, October 31, 2024 9:33 AM  
**To:** Consumer Contact  
**Subject:** Rate increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

I am just a regular working man in the state of Florida writing to you to not consider any rate increase for fpl. We have enough rate increases going on with food, car insurance, homeowners insurance and even water increase in My area. I'm afraid more increases will ruin our way of life in Florida. Not to mention I believe our Electric bills have been high enough recently. Thank you for your time

## Jenae Thornberry

---

**From:** Webmaster  
**Sent:** Thursday, October 31, 2024 9:24 AM  
**To:** Consumer Contact  
**Subject:** FW: PSC Contact Form

FYI.

**From:** contact@psc.state.fl.us <contact@psc.state.fl.us>  
**Sent:** Wednesday, October 30, 2024 6:13 PM  
**To:** Webmaster <webmaster@PSC.STATE.FL.US>; critt.peterson@gmail.com  
**Subject:** PSC Contact Form

Contact from a Web user regarding - General Comment/Question

Contact Information:

Category: General Comment/Question  
Name: Critt Peterson  
Company:  
Primary Phone: 2709801080  
Secondary Phone: 2709801080  
Email Address: [critt.peterson@gmail.com](mailto:critt.peterson@gmail.com)  
Response requested? yes  
Comments:

How and why Northwest Florida residents face \$8 surcharge, others \$12 for storm costs. A multi million dollar company that has a job to provide electricity increase \$from residents because they would lose money and that's our problem. This should not be voted for.

## Jenae Thornberry

---

**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Thursday, October 31, 2024 12:37 AM  
**To:** Consumer Contact  
**Subject:** E-Form Improper Billing TRACKING NUMBER: 197656

### CUSTOMER INFORMATION

Name: Dwight Burnham  
Telephone: 2512361666  
Email: dwightburnham2010@gmail.com  
Address: 7477 Harvest Village Ct Navarre FL 32566

### BUSINESS INFORMATION

Business Account Name: Dwight Burnham  
Account Number:  
Address: 7477 Harvest Village Ct Navarre FL 32566

### COMPLAINT INFORMATION

Complaint: Improper Billing against Florida Power & Light Company

#### Details:

Please do not allow FPL to charge consumers for hurricane damage and replenishment of their disaster reserve. If citizens/other businesses are expected to prepare for disasters through gathering supplies and maintaining insurance to protect life and property, then FPL should be held to the same standards. If they did not appropriately prepare then they must look within to solve their shortcomings.

Thank you for your consideration.

## Jenae Thornberry

---

**From:** consumerComplaint@psc.state.fl.us  
**Sent:** Wednesday, October 30, 2024 3:21 PM  
**To:** Consumer Contact  
**Subject:** E-Form Other Complaints TRACKING NUMBER: 197647

### CUSTOMER INFORMATION

Name: Shelby Knaak  
Telephone: 8508302700  
Email: wakeboardgenius@yahoo.com  
Address: 8435 Holley Hills Circle Navarre FL 32566

### BUSINESS INFORMATION

Business Account Name: Karl Knaak  
Account Number:  
Address: 8435 Holley Hills Circle Navarre FL 32566

### COMPLAINT INFORMATION

Complaint: Other Complaints against Florida Power & Light Company

#### Details:

Please do not allow FPL to charge consumers for hurricane damage and replenishment of their disaster reserve. If citizens/other businesses are expected to prepare for disasters through gathering supplies and maintaining insurance to protect life and property, then FPL should be held to the same standards. If they did not appropriately prepare then they must look within to solve their shortcomings.

Thank you for your consideration.