

Antonia Hover

From: Ellen Plendl
Sent: Tuesday, November 12, 2024 9:52 AM
To: Consumer Correspondence
Subject: Docket No. 20240000
Attachments: FW: Message from CSBizhub1

See attached customer correspondence for Docket No. 20240000.

Antonia Hover

From: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Sent: Friday, November 8, 2024 10:19 AM
To: Ellen Plendl
Subject: FW: Message from CSBizhub1
Attachments: 1039626-Fenwick-Outgoing-ML.pdf; 1039626-FEWICK.pdf

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received and responded to by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: CSBizhub1@eog.myflorida.com <CSBizhub1@eog.myflorida.com>
Sent: Friday, November 8, 2024 9:38 AM
To: Cimmino-Lynn, Martha <Martha.Cimmino-Lynn@eog.myflorida.com>
Subject: Message from CSBizhub1

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.



RON DESANTIS
GOVERNOR

STATE OF FLORIDA

Office of the Governor

THE CAPITOL
TALLAHASSEE, FLORIDA 32399-0001

www.flgov.com
850-717-9418

November 8, 2024

Mr. David Fenwick
636 Northeast Highway 351, Lot 10
Cross City, Florida 32628

Dear Mr. Fenwick:

Thank you for contacting Governor Ron DeSantis. We are sorry to hear of your difficulties and appreciate the opportunity to respond to your letter.

The Public Service Commission is an arm of the legislative branch of government and regulates certain public utilities in Florida. To assist you, I forwarded a copy of your letter to PSC for their review. If you want to contact PSC directly, please use the information provided below.

The Low-Income Home Energy Assistance Program (LIHEAP) assists households that have incomes below 150% of the federal poverty income guidelines who need assistance in paying their utility bills. To qualify you must apply in the county in which you live.

Thank you again for contacting Governor Ron DeSantis.

Sincerely,

A handwritten signature in blue ink that reads "Martha Lynn".

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

ML/cas

cc: Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
Telephone: (850) 413-6100

GOVERNOR RON DESANTOS
STATE OF FLORIDA
THE CAPITOL

400 S. MONROE ST

TALLAHASSEE FL 32399-0001

1039,626
11/19/24
M.G.

OCT 17 2024

Utilities
Marty

~~XXXXXXXXXX~~
DEAR GOVERNOR DESANTOS:

RE: CONSUMER COMPLAINT
- 22-25% INCREASE IN ELECTRIC BILL

PLEASE DO NOT APPROVE THE TRANSITION
FROM CENTRAL FLORIDA ELECTRIC COOP
TO DUKE ENERGY
IN CROSS CITY FL. (SEE ATTACHED)

I HAVE 3 ACCOUNTS WITH CFEC, MY TENANTS
(WHOM ARE LOW INCOME) HAVE ANOTHER 7 ACCOUNTS
A 22-25% INCREASE IN OUR BILLS IS
A FINANCIAL BURDEN FOR THE REST OF OUR LIV

PLEASE DO NOT APPROVE THIS TRANSFER!

Sincerely
David Fenwick

DAVID FENWICK
636 NE HWY 351
LOT 10
CROSS CITY, FL 32602
252-474-1964



CENTRAL FLORIDA
ELECTRIC COOPERATIVE, INC.

P.O. Box 9, Chiefland, Florida 32644 Phone 352.493.2511 1.800.227.1302

July 2, 2024

CFEC Member
636 NE 351 Hwy # 10
CROSS CITY, FL 32628

Account Number: 205000185

Dear Member,

To ensure that electric utilities in Florida, such as Central Florida Electric Cooperative, are able to provide reliable and economical electric service to their customers, utilities enter into agreements with one another establishing geographical territories in which each utility is the exclusive provider of electric service. Utilities enter into these territorial agreements in an effort to avoid unnecessary and uneconomic construction of duplicate electrical distribution lines and other facilities that can occur when two utilities serve customers in the same area. Approval of the Florida Public Service Commission is required to ensure these objectives are met.

DEPT OF AGRICULTURE & COMMERCE

Over the past many years, we at Central Florida Electric Cooperative (CFEC) have had the pleasure of serving customers in your area because of territorial agreements with our neighboring utility, Duke Energy. We have recently entered into a new territorial agreement with Duke Energy that will revise some of the service area boundaries between the two utilities and enable each to serve its customers more reliably and economically. The new agreement must be approved by the Public Service Commission before it can become effective, and you will have the opportunity to provide your comments to the Commission before making its decision. If you wish, we will provide the pertinent contact information when the territorial agreement has been filed and docketed with the Commission.

If approved, the terms of the new territorial agreement call on Duke Energy to provide electric service in your area. Your account will be transferred to Duke Energy as soon as practicable after approval of the agreement. While we regret losing the opportunity to serve you and your neighbors in the future, Duke Energy is an excellent utility, and I am confident you will find their service to be satisfactory.

You will not need to do anything to initiate this transfer since Duke Energy and CFEC will handle all of the arrangements on your behalf. If you have a deposit with Central Florida Electric Cooperative, it will be refunded directly to you. You should not experience any significant disruption of service as a result of this transfer, and you will be notified in the event that anything more than a minimal service interruption is required.

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To provide you with a rate comparison, for June 2024, the residential rate of CFEC for 1,000 kilowatt-hours (kWh) was \$129.50. For the same month, according to the information we have been provided, the residential rate of Duke Energy for 1,000 kWh was \$157.47 and the commercial rate for 1,500 kWh was \$174.70. The rates of both utilities are subject to periodic change and may be raised or lowered in the future. ***

Please let me know if you have any questions or concerns about this change in your electric service. You can reach me by phone at 352.493.2511, by email at dgeorge@cfec.com or by regular mail at Central Florida Electric Cooperative, Attn: Denny George, PO Box 9, Chiefland, FL 32644.

Sincerely,
Denny George
General Manager

*22% INCREASE, PLUS
INCREASED FEES = 250%!*

636 NE HWY 351
LOT 10
CROSS CITY, FL 32628

JACKSONVILLE FL 320

18 OCT 2024 PM 1 L

As in past
USPS is re

If you choose to
please mail ea



2024 OCT 23 AM 10:12

GOVERNOR RON DESANTOS
STATE OF FLORIDA
THE CAPITOL
400 S. MONROE ST
TALLAHASSEE, FL 32399-0001

32399-0001 99

