

Jenae Thornberry

From: Ellen Plendl
Sent: Wednesday, November 13, 2024 1:47 PM
To: Consumer Correspondence
Subject: Docket No. 20240026
Attachments: FW: Webform submission from: Contact Governor Ron DeSantis; Consumer Inquiry - Tampa Electric Company

See attached customer correspondence and reply for Docket No. 20240026.

Jenae Thornberry

From: Governor's Office of Citizen Services <EOGCitizenServices@eog.myflorida.com>
Sent: Wednesday, November 13, 2024 12:47 PM
To: Ellen Plendl
Subject: FW: Webform submission from: Contact Governor Ron DeSantis

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Please find attached email received by the Governor's Office of Citizen Services. This email is forwarded to your office for review and any response or action appropriate.

Thank you.

Sincerely,

Martha Lynn
Office of Citizen Services
Executive Office of the Governor

From: Executive Office of the Governor <noreply@flgov.com>
Sent: Wednesday, November 13, 2024 12:30 PM
To: GovernorRon.DeSantis@eog.myflorida.com
Subject: Webform submission from: Contact Governor Ron DeSantis

Submitted on Wed, 11/13/2024 - 17:30

Submitted by: Anonymous

Submitted values are:

Sender Information

Michele Hixon
michele_hixon@yahoo.com
813-408-9241

Subject

TECO rate hike hike hikes, mandatory connect

Message

Why are those of us in Tampa bay area REQUIRED to connect to Teco grid (wholly owned by Canadian Emera, traded on the Nasdaq and very profitable I might add)?? Are you Waiting for people to find out Teco rate hikes are merely driving up investor's dividends and profits? And why must we be connected even if we are on solar? Should those massive loans we are paying drive up their profits yet higher?? They must be so thankful for hurricanes that at least provide a lame excuse. FLORIDA First!

Please note that under Florida law correspondence sent to the Governor's Office, which is not confidential or exempt pursuant to chapter 119 of the Florida Statutes, is a public record made available upon request.

Jenae Thornberry

From: Shonna McCray
Sent: Wednesday, November 13, 2024 1:46 PM
To: 'michele_hixon@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Tampa Electric Company

Ms. Michele Hixon
michele_hixon@yahoo.com

RE: FPSC Inquiry 1459443C

Dear Ms. Hixon:

The Governor's office forwarded a copy of your email regarding Tampa Electric Company (TECO) to the Florida Public Service Commission (FPSC). The FPSC regulates investor-owned electric, and natural gas utilities throughout the state, and investor-owned water and wastewater utilities in those counties which have opted to transfer jurisdiction to the FPSC. The FPSC has authority in the telephone industry which is limited to the Lifeline Assistance Program, Florida Relay Service, and pay telephone service. We appreciate the opportunity to respond directly to you.

You expressed concern about TECO's petition for rate increase. We appreciate your comments and will add your correspondence to Docket No. 20240026.

You may review all the information filed with the FPSC by accessing our website at <http://www.floridapsc.com>. Tap on the section for Clerk's Office, then Dockets and type in Docket No. 20240026 (just the number). Once you reach the Docket, tap on Document Filings Index to view all the information filed by the utilities and other parties in this Docket.

You also expressed concern with a requirement to connect to TECO's grid. There is no Florida Administrative Code rule that requires a household must connect to the utility grid. It is possible that your municipality or home owners association may require your residence to be connected to the electric grid. If your residential solar equipment is wholly sufficient to produce enough energy to support your household use, you may close your TECO account for no further use. Your household would not be able to draw from the electric grid if your solar equipment did not fully power your home. Similarly, you would not be able to send/sell excess energy generation back to TECO.

If you have questions or concerns please contact Ms. Ellen Plendl at 1-800-342-3552.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission