

PUBLIC SERVICE COMMISSION
FAR NOTICE OF CUSTOMER SERVICE HEARING

The FLORIDA PUBLIC SERVICE COMMISSION announces two (2) public customer service hearings to be held in the following docket to which all persons are invited.

DAY, DATE AND TIME:

In-person Customer Service Hearing(s):

Wednesday, December 4, 2024 at 1:00 p.m. (EST) Eastern Standard Time

Wednesday, January 8, 2025 at 1:00 p.m. (CST) Central Standard Time

PLACES:

12/04/2024: Fernandina Beach City Hall, 204 Ash Street, Fernandina Beach, Florida 32034

01/08/2025: Jackson County Agricultural Offices, 2741 Penn Ave. #3, Marianna, Florida 32448

GENERAL SUBJECT MATTER TO BE CONSIDERED: Docket No. 20240099-EI – Petition for rate increase by Florida Public Utilities Company. The purpose of the customer service hearing(s) is to give customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on other issues. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. For questions, contact Commission staff, Suzanne Brownless, by telephone at (850) 413-6218 or by email at sbrownle@psc.state.fl.us.

All witnesses shall be sworn under oath and be subject to cross-examination at the conclusion of their testimony. The hearing will be governed by the provisions of Chapter 120, Florida Statutes, Chapter 366, Florida Statutes, and Chapters 25-22 and 28-106, Florida Administrative Code.

EMERGENCY CANCELLATION OF MEETING

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (<http://www.floridapsc.com>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

AMERICANS WITH DISABILITIES ACT

In accordance with the Americans with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the hearing at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850 or 850-413-6770 (Florida Relay Service, 1-800-955-8770 Voice or 1-800-955-8771 TDD) . Assistive Listening Devices are available upon request from the Office of Commission Clerk, Gerald L. Gunter Building, Room 152.

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Notices Submitted to/Confirmed by Administrative Code & Register Staff

[Notices Confirmed by ACR](#)

Notices Submitted to ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
28997003	11/19/2024	Florida Public Service Commission	Meeting	11/20/2024 Vol. 50/227	11/19/2024

Notices Confirmed by ACR

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
None					