

**Antonia Hover**

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**From:** Shonna McCray  
**Sent:** Thursday, December 12, 2024 9:30 AM  
**To:** Consumer Correspondence  
**Subject:** E-Form Delay in Service TRACKING NUMBER: 198088

Good morning,

Please add to Docket 20240012.

Thanks

-----Original Message-----

From: consumerComplaint@psc.state.fl.us <consumerComplaint@psc.state.fl.us>  
Sent: Wednesday, December 11, 2024 1:55 PM  
To: Consumer Contact <Contact@PSC.STATE.FL.US>  
Subject: E-Form Delay in Service TRACKING NUMBER: 198088

**CUSTOMER INFORMATION**

Name: Sharon Benjamin  
Telephone: 7863560876  
Email: benjaminsab12@gmail.com  
Address: 1471 NW 179 Street Miami Gardens FL 33169

**BUSINESS INFORMATION**

Business Account Name: Sharon Benjamin  
Account Number: 0160730511  
Address: 1471 NW 179 Street Miami Gardens FL 33169

**COMPLAINT INFORMATION**

Complaint: Delay in Service against Florida Power & Light Company  
Details:

Why is there another increase in my fpl bill in January when I was not affected by the storm. Being unemployed through no fault of mine and been searching for employment with no success. No one should have to make a decision between putting food on the table and utility bills. The bill just keep increasing with every storm that pass, every improvement FPL makes and when the weather changes. Commissioners take a good look we are not millionaires like you are some of us are still working with a budget. FPL comes to your committee and you just say "YES" without considering the customers. Please too many homes are suffering under FPL.