

Charlie Smith

From: Ellen Plendl
Sent: Friday, December 13, 2024 8:04 AM
To: Consumer Correspondence
Subject: Docket No. 20240026
Attachments: FW: Teco increase; Consumer Inquiry - Tampa Electric Company

Follow Up Flag: Follow up
Flag Status: Flagged

See attached customer correspondence and reply for Docket No. 20240026.

Charlie Smith

From: Angie Calhoun
Sent: Thursday, December 12, 2024 2:54 PM
To: Ellen Plendl
Cc: Shonna McCray
Subject: FW: Teco increase

Please handle.

Thanks,

Angie

-----Original Message-----

From: Kelly Thompson <KTHOMPSON@PSC.STATE.FL.US>
Sent: Thursday, December 12, 2024 2:50 PM
To: Angie Calhoun <ACalhoun@PSC.STATE.FL.US>
Cc: Cindy Muir <CMuir@PSC.STATE.FL.US>
Subject: FW: Teco increase

For the bureau please

-----Original Message-----

From: chloe loika <c_a_loika@yahoo.com>
Sent: Thursday, December 12, 2024 2:46 PM
To: PSC Media <PSCMedia@psc.state.fl.us>
Subject: Teco increase

CAUTION: This email originated from outside your organization. Exercise caution when opening attachments or clicking links, especially from unknown senders.

Hello,

I need to get into contact with someone about the TECO increase and the detrimental impact this has and will continue to have on our community. We are facing financial strain as a community and as a result more family's will struggle to cover cost and have to lean on government resources to cover these outrageous costs. Most family's have already seen an increase of at least \$90 on December's bill alone and this is only set to increase into next year. I know I speak for all when I say, TECO having a new building or solar plan is NOT more important than family's being able to afford a decent living. Considering this impacts majority residential customers who have already been noted to struggle paying the increasing energy bills, this increase should have NOT passed. It's your job to help us so please help, TECO should not be allowed this increase as it has no benefits for the community. It's all monetary gain for the company which I know many are not okay with. People will rally, people will refuse to pay and people will move. This increase combined with general cost of living and taxes increase in Tampa is making our home impossible to live in.

We look forward to your response.

Thank you,
Chloe Crespo

Charlie Smith

From: Shonna McCray
Sent: Friday, December 13, 2024 8:00 AM
To: 'c_a_loika@yahoo.com'
Cc: Ellen Plendl
Subject: Consumer Inquiry - Tampa Electric Company

Ms. Chloe Crespo
c_a_loika@yahoo.com

RE: FPSC Inquiry 1461195C

Dear Ms. Crespo:

Thank you for sharing your concerns regarding the recent rate increase for Tampa Electric Company (TECO).

On December 3, 2024, the PSC voted to approve a rate increase for TECO to recover the cost of operating the utility and to allow the company an opportunity to earn a fair rate of return on its investment.

You can review all the information submitted for the PSC's consideration in this rate case by visiting the PSC website at <https://www.psc.state.fl.us/>.

Here's how to access the details:

1. Click on the "Clerk's Office" tab at the top of the page.
2. Select "Dockets."
3. Enter the docket number 20240026 in the search bar.
4. Click "Search."
5. Select "Document Filings Index" to view a comprehensive list of all filings related to this case.

For more information about the PSC's role and the ratemaking process, please refer to our brochure, "Utility Ratemaking in Florida" by using the following link:

<https://www.floridapsc.com/pscfiles/website-files//PDF/Publications/Consumer/Brochure/Ratemaking.pdf>

We appreciate your comments and will add your correspondence to Docket No. 20240026.

If you have any questions, please contact Ellen Plendl at 1-800-342-3552 or by fax at 1-800-511-0809.

Sincerely,

Shonna McCray
Regulatory Program Administrator
Florida Public Service Commission